



# Resource Guide

*Updated: October 20, 2017*

*This project is supported by **Grant #16-Second Chance-01**, awarded by the U.S. Department of Justice. Points of view in this document are those of the author and do not necessarily represent the official position or policies of the U.S. Department of Justice or the Governor's Office of Drug Control Policy.*

## Table of Contents

<b>INTRODUCTION .....</b>	<b>3</b>
<b>OVERLAP OF COMMUNITY BASED CORRECTIONS DISTRICTS AND MHDS REGIONS ....</b>	<b>4</b>
<b>DEPARTMENT OF CORRECTIONS.....</b>	<b>5</b>
CRIMINAL JUSTICE FLOW CHART .....	6
OVERVIEW OF INSTITUTIONAL PROCESSES .....	7
<b>PRISONS CORRECTIONS .....</b>	<b>8</b>
RECEPTION AND CLASSIFICATION .....	8
CUSTODY LEVELS AND DEFINITIONS .....	8
RE-ENTRY PLANNING .....	8
BEHAVIORAL HEALTH MEDICATION VOUCHER PROGRAM .....	9
MAP OF CORRECTIONS INSTITUTIONS .....	9
INSTITUTION PROFILES .....	10
<i>Anamosa State Penitentiary.....</i>	<i>10</i>
<i>Iowa State Penitentiary.....</i>	<i>10</i>
<i>Clarinda Correctional Facility .....</i>	<i>10</i>
<i>Fort Dodge Correctional Facility.....</i>	<i>11</i>
<i>Iowa Correctional Institution for Women.....</i>	<i>11</i>
<i>Iowa Medical and Classification Center.....</i>	<i>11</i>
<i>Mount Pleasant Correctional Facility.....</i>	<i>12</i>
<i>North Central Correctional Facility .....</i>	<i>12</i>
<i>Newton Correctional Facility .....</i>	<i>12</i>
DISTRICT AND INSTITUTION REENTRY COORDINATORS/CONTACTS .....	13
<i>Notes .....</i>	<i>13</i>
<b>COMMUNITY-BASED CORRECTIONS.....</b>	<b>15</b>
SUPERVISION LEVELS/RISK ASSESSMENT .....	15
FIELD SERVICE SUPERVISION.....	15
RESIDENTIAL CORRECTIONAL FACILITIES .....	16
JUDICIAL DISTRICT CONTACT INFORMATION .....	17
<i>First Judicial District.....</i>	<i>17</i>
<i>Second Judicial District.....</i>	<i>17</i>
<i>Third Judicial District.....</i>	<i>18</i>
<i>Fourth Judicial District.....</i>	<i>18</i>
<i>Fifth Judicial District.....</i>	<i>18</i>
<i>Sixth Judicial District.....</i>	<i>19</i>
<i>Seventh Judicial District.....</i>	<i>19</i>
<i>Eighth Judicial District.....</i>	<i>20</i>
NOTES.....	21
<b>DOC COLLABORATIONS.....</b>	<b>22</b>
PRE-RELEASE MEDICAID ENROLLMENT PROGRAM .....	22
IOWA WORKFORCE DEVELOPMENT OFFENDER REENTRY PROGRAM .....	22
IOWA DOC APPRENTICE PROGRAM.....	22
MEDICAL ASSISTANCE .....	24
MEDICAID BENEFITS AND INMATE STATUS.....	24
MEDICAID OVERVIEW.....	24
IOWA HEALTH LINK .....	24
MANAGED CARE ORGANIZATIONS CONTACT INFORMATION .....	25
ADDITIONAL RESOURCES .....	25
CHILD SUPPORT RECOVERY .....	26
INDIVIDUALS SERVED.....	26
CHILD SUPPORT RESOURCES .....	26
CONTACTS FOR PRISON REENTRY/CORRECTIONAL FACILITY OUTREACH.....	26
<b>IOWA WORKFORCE DEVELOPMENT (IWD).....</b>	<b>27</b>
IOWAWORKS ONE-STOP CENTERS.....	27
RESOURCES FOR BUSINESSES/EMPLOYERS .....	27
LIST OF IOWAWORKS ONE STOP CENTERS .....	28

IOWA WORKFORCE DEVELOPMENT DELIVERY SYSTEM MAP .....	33
NOTES.....	34
<b>VETERANS SERVICES .....</b>	<b>35</b>
COUNTY VETERANS OFFICES.....	35
HEALTHCARE SERVICES .....	35
SERVICES FOR JUSTICE INVOLVED VETERANS.....	35
ADDITIONAL RESOURCES.....	36
LIST OF COUNTY VETERANS OFFICES .....	37
NOTES.....	39
<b>HOUSING RESOURCES .....</b>	<b>40</b>
REENTRY SPECIFIC ISSUES/RESOURCES .....	40
PUBLIC HOUSING AUTHORITIES .....	40
SERVICES TO HELP FIND AND MAINTAIN HOUSING .....	40
POPULATION SPECIFIC RESOURCES .....	41
HOMELESS PLANNING GROUPS.....	42
EDUCATION AND OUTREACH .....	42
<b>LIST OF PUBLIC HOUSING AUTHORITIES .....</b>	<b>43</b>
NOTES.....	45
<b>MENTAL HEALTH AND DISABILITY SERVICES REGIONS.....</b>	<b>46</b>
INDIVIDUALS TO CONNECT.....	46
ELIGIBILITY.....	46
HOW TO CONTACT/REFER FOR SERVICES.....	46
CORE SERVICES.....	46
MHDS REGION PROFILES.....	47
<i>Central Iowa Community Services (CICS)</i> .....	47
<i>County Rural Offices of Social Services (CROSS)</i> .....	48
<i>County Social Services</i> .....	49
<i>Eastern Iowa Mental Health &amp; Disability Services</i> .....	50
<i>Mental Health/Disability Services of the East Central Region</i> .....	51
<i>Heart of Iowa Community Services (HICS)</i> .....	52
<i>Northwest Iowa Care Connections (NWIACC)</i> .....	53
<i>Polk County Health Services (PCHS)</i> .....	54
<i>Rolling Hills Community Services (RHCS)</i> .....	56
<i>South Central Behavioral Health Region (SCBH)</i> .....	57
<i>Southeast Iowa Link (SEIL)</i> .....	58
<i>Sioux Rivers Mental Health &amp; Disability Services</i> .....	59
<i>Southern Hills Regional Mental Health (SHRMH)</i> .....	60
<i>Southwest Iowa Mental Health &amp; Disability Services</i> .....	61
MHDS REGION MAP.....	62
NOTES.....	63
<b>INTEGRATED HEALTH HOMES.....</b>	<b>64</b>
SERVICES OVERVIEW .....	64
CLIENTS TO CONNECT .....	64
HOW TO CONTACT/REFER FOR SERVICES.....	64
LIST OF INTEGRATED HEALTH HOMES .....	65
NOTES.....	69
<b>COMMUNITY MENTAL HEALTH CENTERS .....</b>	<b>70</b>
SERVICES PROVIDED.....	70
WHO TO CONNECT .....	70
LIST OF COMMUNITY MENTAL HEALTH CENTERS .....	71
NOTES.....	74
<b>SUBSTANCE USE DISORDER TREATMENT SERVICES.....</b>	<b>76</b>
IOWA DEPARTMENT OF PUBLIC HEALTH FUNDED PROGRAMS.....	76
IDPH LICENSED SUBSTANCE USE DISORDER PROGRAMS.....	76
TREATMENT RESOURCES.....	77
LIST OF IDPH FUNDED TREATMENT PROVIDERS .....	78

MAP OF IDPH FUNDED SUBSTANCE USE DISORDER ASSESSMENT AND TREATMENT PROVIDERS.....	81
NOTES.....	82
<b>PUBLIC TRANSPORTATION.....</b>	<b>83</b>
TRANSIT SYSTEMS .....	83
MOBILITY MANAGEMENT .....	83
TRANSPORTATION RESOURCES.....	84
LOCAL PLANNING, COORDINATION, AND RESOURCES .....	84
IOWA PUBLIC TRANSIT SYSTEMS BY COUNTY .....	85
NOTES.....	90
<b>IOWA DEPARTMENT ON AGING .....</b>	<b>91</b>
AREA AGENCIES ON AGING .....	91
EMPLOYMENT SERVICES.....	91
HEALTH AND MENTAL HEALTH SERVICES .....	91
LEGAL SERVICES.....	92
RESOURCES .....	92
AREA AGENCIES ON AGING (AAA) MAP AND CONTACT .....	93
NOTES.....	94
<b>APPENDIX.....</b>	<b>95</b>
HOME PLACEMENT QUESTIONNAIRE (HPQ) .....	96
PAROLEE HOME PLACEMENT QUESTIONNAIRE .....	1
PAROLEE HOME PLACEMENT QUESTIONNAIRE (SEX OFFENDER) .....	1

# Introduction

This resource guide was developed for the Community Connections Supporting Reentry trainings, which are a partnership between Iowa's Department of Corrections and Department of Human Services. The trainings are one part of the work being done to reduce recidivism statewide through the Department of Correction's Statewide Recidivism Reduction Initiative (SRR). The goal of these trainings is to develop strong connections among the community, prisons and community-based corrections, the community mental health and disability services system, and the substance-use disorder service systems for individuals reentering the community after incarceration. We hope these connections will lead to a greater understanding of the resources available to individuals to help them establish successful and permanent lives in the community, to reduce recidivism, and to increase public safety.

## Training Objectives:

1. Develop an understanding of the challenges faced by individuals and their families as they reenter the community after incarceration.
2. Learn how the corrections and community service systems operate, including information about services and supports available and how they interact to support persons reentering the community.
3. Establish connections between the corrections and community services systems, including individual and agency contacts.

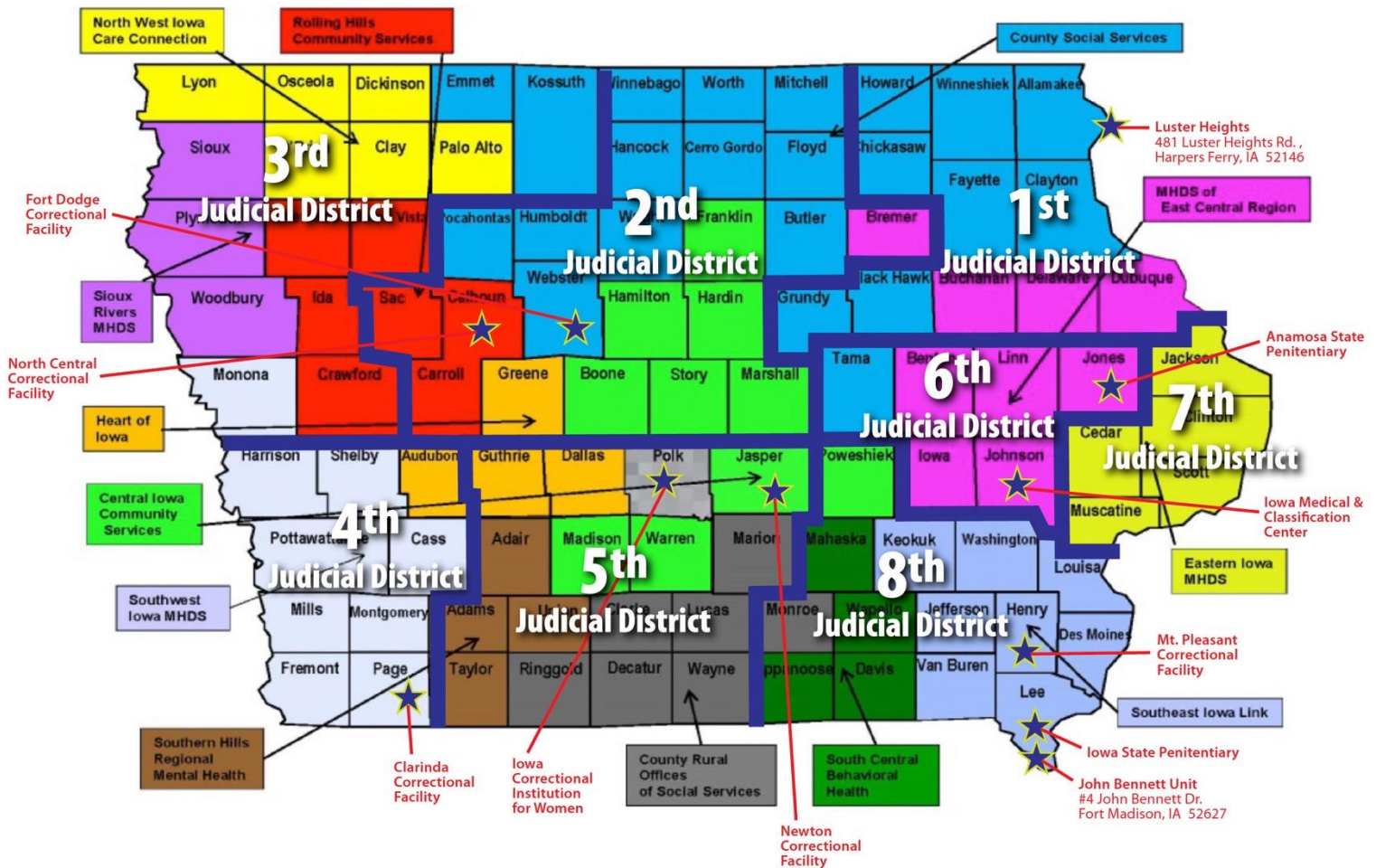
## Resource Guide

This resource guide was developed to complement the information shared at the training and serve as an ongoing resource to help connect individuals and families with necessary services and support to help them maintain stability, and find success in the community after incarceration. The goal of this guide is to provide simple overviews of the many services and supports available in the community, and where to go to make referrals or get more information.

A copy of this Resource Guide can be found at:

<https://doc.iowa.gov/quick-link/ccsr-resource-guide>

# Overlap of DOC Prisons and Community Iowa Judicial Districts and Institutions Based Corrections Districts and MHDS MHDS Regions



# Department of Corrections

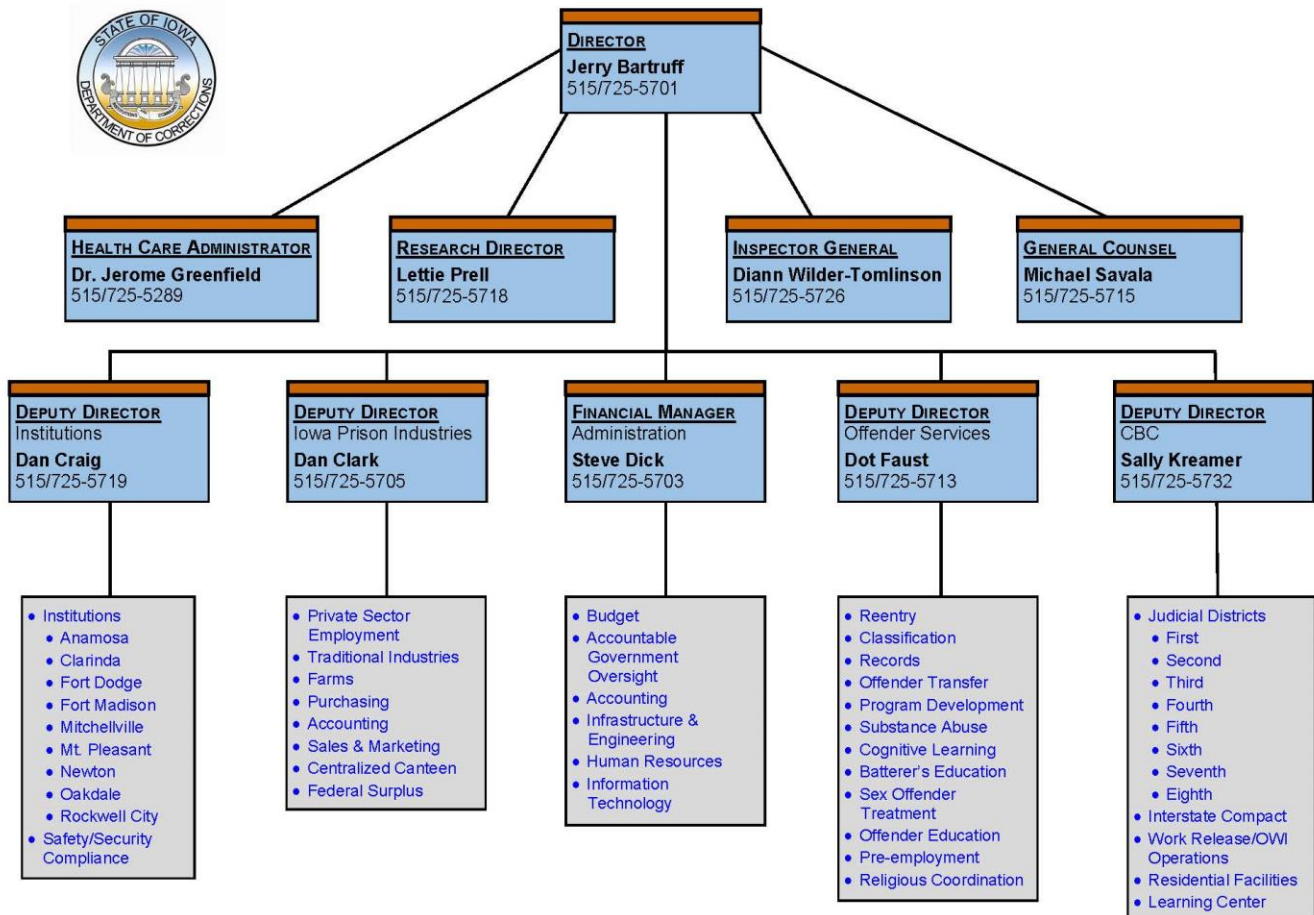
The Iowa Department of Corrections is responsible for the prisons that house approximately 8,300 individuals, and the eight Community Based Corrections (CBC) Districts that supervise approximately 30,300 individuals.

**Vision:** An Iowa with no more victims.

**Mission:** To advance successful offender reentry to protect the public, employees, and offenders from victimization.

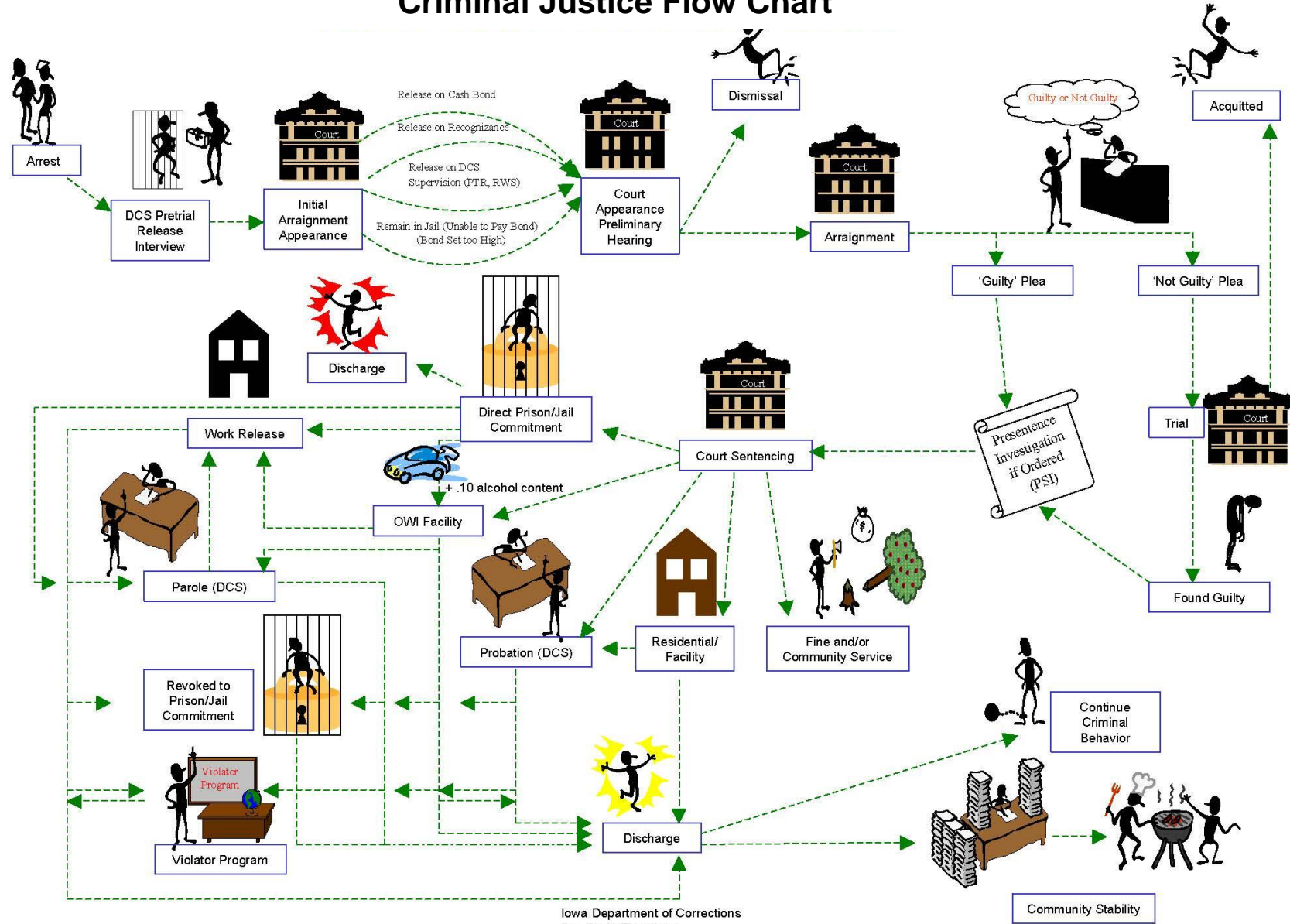
**Values and Beliefs:** People can change; every person should be treated with dignity and respect; our efforts must make people safer; we must work as a team if we are to succeed.

## Iowa Department of Corrections - Central Office





# Criminal Justice Flow Chart





# Overview of Institutional Processes

The “**corrections continuum**” specifies five levels of criminal sanction from least to most restrictive. Individuals who receive the highest levels of sanctions are sentenced to institutions because of the type of crime committed, or it has been determined that they cannot be effectively managed in the community.

## Corrections Continuum

### **Probation and Parole - Regular Supervision** **(Community Based Corrections)**

- This type of supervision includes individuals on probation, parole, pretrial release, and others. Supervision, monitoring, and treatment are provided in the community and utilize locally available resources.

### **Probation and Parole - Intensive Supervision** **(Community Based Corrections)**

- This program was created to provide more frequent, higher levels of supervision for individuals who have a higher risk for reoffending. The program often involves home visits, curfew and/or electronic monitoring, participation in group therapy, and other supports.
- Can include electronic monitoring, day programming, live-out programs, sex offender supervision, and special needs supervision.

### **Quasi-Incarceration - Residential Facilities** **(Community Based Corrections)**

- These are sanctions supported by residential facility placement or 24-hour electronic monitoring and can include:
  - Residential treatment facilities
  - OWI treatment facilities
  - Work release facilities
  - House arrest with electronic monitoring

### **Quasi-Incarceration - Short Term Incarceration** **(Prisons Corrections)**

- Jail for less than 30 days
- Violators' facilities
- Prison with sentence reconsideration

### **Incarceration** **(Prisons Corrections)**

- Prison
- Jail for 30 days or longer

# Prisons Corrections

## Reception and Classification

The Iowa Medical and Classification Center in Coralville is the reception center for all males over the age of 18 in Iowa. The Iowa Correctional Institution for Women is the reception center for all females in Iowa. The reception process involves an orientation; medical, dental, and mental health screenings; and an in-depth intake that gathers information about an individual's background and experiences. This process takes between four and six weeks. The information gathered during reception helps determine needs and appropriate institutional placement.

Considerations during the initial classification determination include the individual's criminal history and present charge, current behavior, health (including mental health), potential for violence, and other factors.

Classifications are reviewed periodically; not less than once every twelve months. Some of the many factors considered during classification reviews include current and past criminal behavior; adjustment to the institutional setting which includes behavior, escapes, and other rule violations; age; and amount of time served versus time remaining to be served.

## Custody Levels and Definitions

All individuals are classified within one of five custody classifications: maximum custody, medium custody, minimum custody, minimum work out, and minimum live out.

- **Maximum custody:** This is the most restrictive level, generally for individuals who have been convicted of violent crimes or exhibit behavioral challenges while incarcerated. Individuals in maximum custody are highly supervised and generally reside in single cells within a building or unit.
- **Medium custody:** Individuals are usually assigned to a dormitory or cell setting and generally restricted to working within the boundaries of the institution. Individuals assigned to this custody level present potential risk for escape and/or require a more structured environment.
- **Minimum custody:** Individuals assigned to this custody level are considered to be a minimal escape risk and demonstrate stable behavior.
- **Minimum work out:** Individuals assigned to this custody level may work outside the secure perimeter of the facility, have off grounds work assignments, or participate in furloughs.
- **Minimum live out:** Individuals assigned to this custody level are determined to be sufficiently stable to live in an open, non-secured setting.

## Re-Entry Planning

Planning for reentry begins when an individual enters the system with the assessment process to make sure they are connected to the types of services, treatment, and programming that will reduce their likelihood of reoffending and increase their chances of success once they reenter the community. Such programming is meant to assist in planning how to find employment, housing, transportation, continuing in addiction recovery, furthering education, and seeking available resources in the community.

Pre-release programming includes education on community supervision requirements, employment planning, vocational placement resources, social security benefits, banking and financial management, public assistance sources, community substance use disorder and mental health resources, health care issues, and family reintegration.

Before release to community-based supervision, individuals in prison and work release must have a suitable place to live upon returning to the community. A Home Placement Questionnaire (HPQ) is used to verify that a residence requested by an individual meets the requirements set forth by the Department of Corrections to minimize the risk of reoffending. An example of the HPQ can be found in the appendix at the back of this guide.

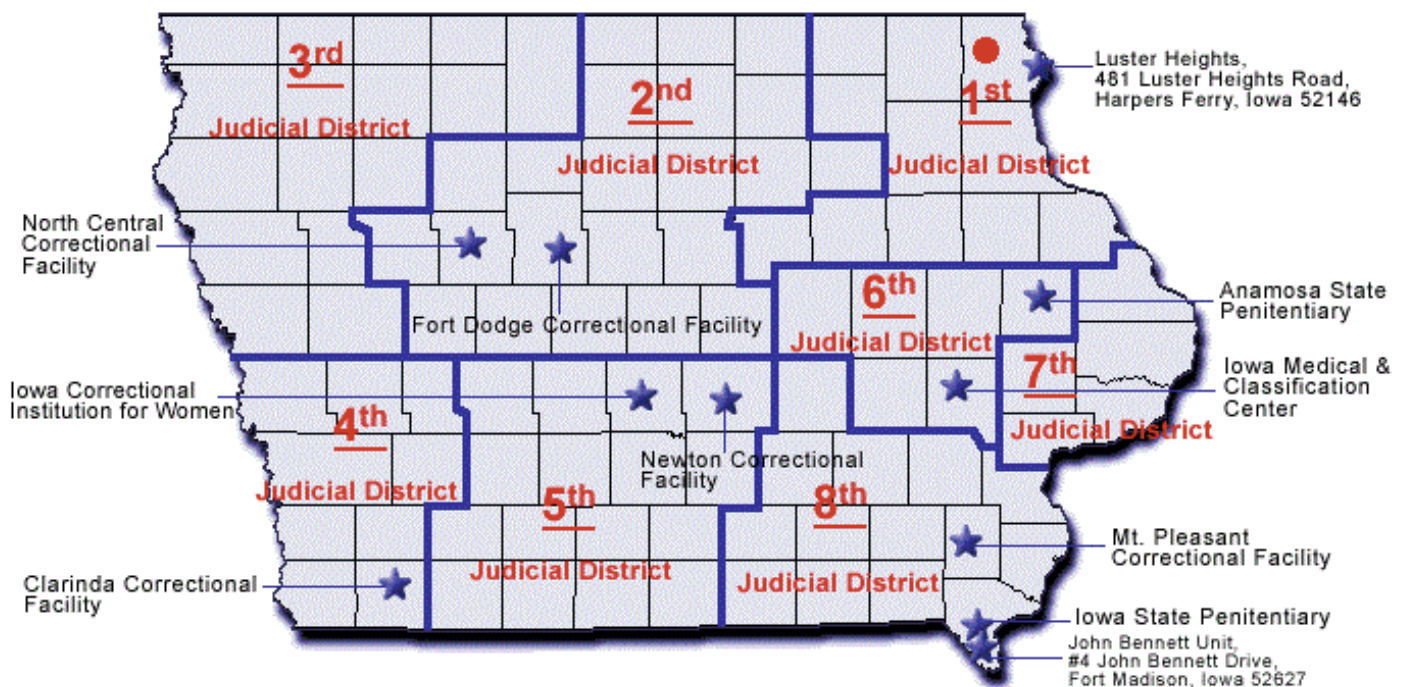
## Behavioral Health Medication Voucher Program

Individuals released from prison may access up to 90-days of behavioral health medications at no cost. At the time of release, the individual is provided a 30-day supply of all medications, and an additional 60-days of behavioral health prescriptions are transferred to a participating community pharmacy and filled at no cost to him/her.

Any individual released from one of Iowa's nine DOC facilities with an individual or household income 200% of the federal poverty level or below that is uninsured or underinsured may use a DOC Behavioral Health Medication Voucher. Eligibility will be conducted by DOC staff at the time of release.

This program launched in April 2013, and preliminary data showed program participants had lower recidivism rates than a comparison group not participating.

## Map of Corrections Institutions



# Institution Profiles

## Anamosa State Penitentiary

Phone Number: (319)462-3504  
406 N. High Street  
Anamosa, IA 52205

The Anamosa State Penitentiary is a maximum/medium security institution located in Anamosa (Jones County). Luster Heights, minimum security satellite, currently has suspended its services.

### Programming and Treatment Services:

- Vocational skill development courses
  - Apprenticeship programs
  - Educational opportunities through Kirkwood Community College
  - Cognitive-behavioral programming
- 

## Iowa State Penitentiary

Phone Number: (319)372-4880  
2111 330<sup>th</sup> Ave  
Fort Madison, IA 52627

The Iowa State Penitentiary is located in Fort Madison (Lee County). John Bennett Unit, minimum security satellite, currently has suspended its services.

### Programming and Treatment Services:

- Adult basic education and HiSET courses
  - Apprenticeship programs
  - Vocational training in upholstery, commercial cooking, auto mechanics, machining, and printing
  - Cognitive-behavioral programming
- 

## Clarinda Correctional Facility

Phone Number: (712)542-5634  
2000 N. 16<sup>th</sup> St.  
Clarinda, IA 51632

The Clarinda Correctional Facility is a medium security prison located in Clarinda (Page County). The Lodge, minimum security satellite, currently has suspended its services.

### Programming and Treatment Services:

- Special needs/intensive supervision unit that provides treatment to individuals with intellectual disabilities, mental illness, or other special needs
- Cognitive-behavioral programming
- Educational programming including HiSET, life skills, computers, re-entry, recreation, and special education
- Apprenticeship programs

## **Fort Dodge Correctional Facility**

Phone Number: (515)574-4700

1550 L St.

Fort Dodge, IA 50501

The Fort Dodge Correctional Facility is a medium security prison in Fort Dodge (Webster County).

### **Programming and Treatment Services:**

- Cognitive-behavioral programming
  - Educational programming
  - Apprenticeship programs
  - Vocational skill development
- 

## **Iowa Correctional Institution for Women**

Phone Number: (515)725-5042

420 Mill Street

Mitchellville, IA 50169

The Iowa Correctional Institution for Women (also referred to as Mitchellville) is the only institution for women and holds all security levels. ICIW is located in Mitchellville (Polk County). ICIW serves as the reception and classification center for all female individuals entering the adult female institutional corrections system.

### **Programming and Treatment Services:**

- Cognitive-behavioral programming
  - Adult basic education, special education, and HiSET
  - Apprenticeship programs
  - Partnership with Iowa Workforce Development
- 

## **Iowa Medical and Classification Center**

Phone Number: (319)626-2391

2700 Coral Ridge Ave.

Coralville, IA 52241

The Iowa Medical and Classification Center (also referred to as Oakdale) is located in Coralville (Johnson County) and serves as the reception and classification center for all individuals entering the adult male institutional corrections system. In addition to housing individuals during the reception and classification process before they are assigned to other facilities, IMCC has a medium security unit, specialized units for individuals with co-occurring medical and mental health concerns, and a forensic psychiatric hospital within the walls of the institution.

### **Programming and Treatment Services:**

- Medical unit (long term and short term)
- Skilled nursing unit
- Interdisciplinary treatment teams
- Prison Hospice Program
- Educational, counseling, and recreational programming
- Cognitive-behavioral programming
- Apprenticeship programs

## **Mount Pleasant Correctional Facility**

Phone Number: (319)385)9511  
1200 E. Washington St.  
Mt. Pleasant, IA 52641

The Mount Pleasant Correctional Facility is a minimum/medium security institution located in Mount Pleasant (Henry County).

### **Programming and Treatment Services:**

- Educational and vocational programming
  - Apprenticeship programs
  - Cognitive-behavioral programming
- 

## **North Central Correctional Facility**

Phone Number: (712)297-7521  
313 Lanedale  
Rockwell City, IA 50579

The North Central Correctional Facility located in Rockwell City (Calhoun County) is a minimum security facility.

### **Programming and Treatment Services:**

- Programming emphasizes individual responsibility, accountability, and preparation for successful return to the community
  - Educational programming contracted through the local community college
  - Apprenticeship programs
  - Cognitive-behavioral programming
- 

## **Newton Correctional Facility**

Phone Number: (641)792-7521  
307 S. 60<sup>th</sup> Ave. W  
Newton, IA 50208

The Newton Correctional Facility is located in Newton (Jasper County) and includes both a minimum-security facility and a medium security facility. The Correctional Release Center is a minimum-security facility that prepares inmates from the correctional institutions for parole or discharge.

### **Programming and Treatment Services:**

- Cognitive-behavioral programming
- Educational programming
- Apprenticeship programs
- Off-campus community service and employment opportunities
- Sex Offender Treatment Program at NCF

## District and Institution Reentry Coordinators/Contacts

<u>District/Institution</u>	<u>Contact</u>	<u>Phone Number</u>
<b>First Judicial District</b>	Johnny Hill	(319) 292-1313
<b>Second Judicial District</b>	Julie Brandt	(641) 352-4604
<b>Third Judicial District</b>	Jim Thompson	(712) 224-6855
<b>Fourth Judicial District</b>	Jen Foltz	(712) 396-2203
<b>Fifth Judicial District</b>	Jennifer Kimbrough (Residential Facility)	(515) 242-6955
	Dusty Shannon (Residential Facility)	(515) 242-6923
	Scott Jones (Sex Offender Treatment Program/Mental Health)	(515) 242-6762
	Angela Karaidos (Women's Residential)	(515) 242-6331
	Robin Merk (Women's Parole)	(515) 242-6323
	Carly Millsap	(515) 242-6639
	Dawn Hansen	(515) 242-6653
<b>Sixth Judicial District</b>	Shelly Morelock	(319) 730-1174
<b>Seventh Judicial District</b>	Lisa Chapman	(563) 484-5806
	Kurt Sothmann	(563) 484-5788
<b>Eighth Judicial District</b>	Candace Collins, Burlington	(319) 753-5478 x342
<b>Anamosa State Penitentiary</b>	Lindsay Epperson, Ottumwa	(641) 682-3069 x257
	Amber Connolly	(319) 462-3504 x2266
	Matt Eivins	(319) 462-3504 x2268
<b>Clarinda Correctional Facility</b> <b>Fort Dodge Correctional Facility</b>	Kathryn Williams	(319) 462-3504 x2286
	Adam Maher	(712) 542-5634 x5692
	Dawn Fulton	(515) 574-4700 x5802
<b>Iowa Correctional Institution for Women</b>	Rob Seil	(515) 574-4730
	Kathy Culbertson	(515) 725-5094
<b>Iowa Medical and Classification Center</b>	Andrea Voyek	(319) 665-6842
	Amber Martinson	(319) 665-6676
	Matthew Sperfslage	(319) 665-6831
<b>Iowa State Penitentiary</b>	Anne Gehle	(319) 372-5432 x41112
	Lynn Hartsock	(319) 372-5432 x41715
<b>Mount Pleasant Corr Facility</b>	Andrea Wright	(319) 385-9511 x2446
<b>Newton Corr Facility</b>	Larry Lipscomb	(641) 792-7552 x412
	Richelle Seitz	(641) 792-7552 x368
<b>North Central Corr Facility</b>	Janet Barrett	(712) 297-7521 x328

*Updated 10/12/207*



## Notes

**Notes:**

**Contacts to Remember:**

# Community-Based Corrections

Community-Based Corrections (CBC) provides a range of sanctions that are a less restrictive alternative to prison that involves various levels of supervision within the community.

CBC services in Iowa are operated by eight judicial districts that together cover all 99 counties. Each district operates as a separate agency under the direction of a Board of Directors and administered by a Director. The majority of individuals under state correctional supervision are supervised in the community.

CBC services are separated into two categories: field services and residential facility services.

## Supervision Levels/Risk Assessment

All individuals assigned to supervision by field services or in a residential facility are assessed to determine level of risk and level of supervision needed. Assessments also help determine case planning and the need for referrals to treatment or other support services. The higher the supervision/risk levels, the more closely an individual will be monitored and supported by community based corrections staff.

Individuals convicted of sex offenses receive intensive supervision and participate in programming designed to help reduce sexual abuse victimization. Iowa law requires individuals convicted of a sex offense against a minor be electronically monitored for the first five years they are under correctional supervision.

## Field Service Supervision

The majority of individuals supervised in the community are on field service supervision. Field offices are located in local communities within each CBC District that provide staff for a variety of probation and parole programs and supervision levels.

- **Probation Supervision:** An individual is placed on probation after being convicted of a crime, and having their jail or prison sentence suspended. This means they can be under correctional supervision in the community as an alternative to going to jail or prison. Probation Officers monitor compliance and use existing local resources to address specific challenges related to rehabilitation. Supervision emphasizes employment stability, victim restitution, community service sentencing, community resources, one-on-one counseling, and monitoring the individual in the community.
- **Parole Supervision:** Parole is granted to individuals by the Iowa Board of Parole, either directly out of a state institution or from a work release facility. Individuals on parole are supervised by parole officers in the community. Monitoring and treatment are provided in the community and utilize locally available resources.
- **Low-Risk Probation:** This program is for individuals who are determined to be low risk and require minimal supervision by the courts. The court outlines specific requirements the individual must fulfill in a designated time period. Probation officers supervise individuals and the progress they are making, and report back to the court.
- **Intensive Supervision Program:** This program was created to provide more frequent, higher levels of supervision for individuals who have a higher risk for reoffending. The program often involves home visits, curfew and/or electronic monitoring, participation in group therapy, and other supports.
- **Pre-Trial Release:** This serves as an alternative to the traditional bail bond system. Under pretrial release an individual is released from jail pending trial under the supervision of a Judicial District. The district monitors the individual and ensures they appear in court when directed.
- **Presentence Investigation (PSI):** This report includes a both an individual's social history and as well as their criminal history. The investigation is completed on order of the Court, and is used by the Judge in sentencing proceedings, as well as the Probation and Parole Officer, DOC institutions, and the Board of Parole to assist in developing treatment plans and in decision-making.
- **Drug Court:** This program targets individuals who are at high-risk by combining accountability, treatment, and rehabilitation under the authority of the court. Drug courts address substance abuse treatment needs, and provide referral and/or treatment for co-occurring disorders. Drug courts are a community based alternative to incarceration for high-risk drug offenses, and generally if an individual fails to complete the program they will go to prison.
- **Community Service Sentencing:** This type of sentencing requires individuals to perform a specific number of community service hours as an alternative to incarceration or a fine.

- **Sex Offender Treatment Program (SOTP):** This program provides treatment through group counseling and education, combined with intensive supervision and electronic monitoring of individuals convicted of sex crimes.
- **Electronic Monitoring:** This system uses a specially equipped bracelet to monitor the location of an individual. There are several systems used across the state, including voice verification, radio frequency, video display, GPS, and alcohol sensor. Electronic monitoring is most typically used for individuals convicted of sex offenses. A command center for the bracelet technology is operated by the Fifth Judicial District.
- **Treatment Alternatives for Safer Communities (TASC) Program:** This program provides coordination between the criminal justice system and the substance use disorder treatment system. This program currently operates only in the Sixth Judicial District as part of its ANCHOR Center.
- **Domestic Abuse Program:** This program combines group counseling and education for men and women who have been convicted of domestic violence offenses. Iowa Code requires that individuals convicted of domestic violence attend treatment education. The Department of Corrections, Judicial Districts, and the University of Iowa worked together to create a curriculum for a program called Achieving Change Through Value-Based Behavior (ACT-V), which has been implemented in each district as of 2014.
- **Moving On:** This is a treatment program for women in the corrections system that helps participants learn to identify personal and community resources, and find alternatives to criminal activity. This program also serves as the treatment option for women who have been court ordered to a treatment and education program following a domestic violence charge.
- **Youthful Offender Program:** This program targets youth ages 16-21 who are in the adult system, either on pre-trial release, or adjudicated as adults. The program connects participants to substance use disorder treatment services in the community and teaches life skills. Current this program only operates in the Fifth CBC District.

## Residential Correctional Facilities

**Overview:** Individuals may be placed in residential facilities by the court (probation, pretrial release, or the OWI program), the Parole Board upon release from a corrections institution (parole or work release), or the corrections continuum. Residential facilities provide a structured environment for high-risk/need individuals that include employment, financial management for court-ordered responsibilities, community service work, and participation in educational and treatment programming. While living in a residential facility, individuals must pay rent, which is determined by each district, and are responsible for any other court ordered financial obligations like victim restitution or child support. Privileges are granted for complying with program rules and requirements.

Some districts also have day reporting programs, where an individual is allowed to live at home while abiding by the supervising residential facilities rules. Noncompliance may result in being ordered back to the residential facility.

Residential programming includes:

- The OWI Program for individuals convicted of at least their second OWI offense. Individuals are sentenced to the Department of Corrections (DOC) and housed at a residential facility for substance use disorder treatment. Treatment providers for this prison-diversion program are licensed by the Iowa Department of Public Health.
- Job readiness training
- Individual and group counseling
- Anger management and cognitive thinking
- Referrals for substance abuse and/or mental health treatment
- Sex offender treatment, domestic violence education programs, and services for special needs populations

## Judicial District Contact Information

### First Judicial District

**District Website:** [www.firstdcs.com](http://www.firstdcs.com)

**Counties:** Allamakee, Black Hawk, Buchanan, Chickasaw, Clayton, Delaware, Dubuque, Fayette, Grundy, Howard, Winneshiek

#### **Field Services Office Locations and Contact Information:**

##### **Decorah Office**

1014 South Mill St.  
Decorah, IA 52101  
Phone Number: (563)382-9641

##### **Manchester Office**

106 South Tama St.  
Manchester, IA 52057  
Phone Number: (563)927-5911

##### **Waterloo Office – 5<sup>th</sup> St.**

527 East 5<sup>th</sup> St.  
Waterloo, IA 50703  
Phone Number: (319)291-2091

##### **Dubuque Office**

745 Main St.  
Dubuque, IA 52001  
Phone Number: (563)-557-7244

##### **Oelwein Office**

1584 South Frederick  
Oelwein, IA 50662  
Phone Number: (319)283-2741

##### **Independence Office**

210 5<sup>th</sup> Avenue N.E.  
Independence, IA 50644  
Phone Number: (319)334-2977

##### **Waterloo Office – 6<sup>th</sup> St.**

312 East 6<sup>th</sup> St.  
Waterloo, IA 50703  
Phone Number: (319)234-1745

#### **Residential Facilities Locations and Contact Information:**

##### **Waterloo Residential Correctional Facility**

310 and 315 East 6<sup>th</sup> St.  
Waterloo, IA 50703  
Phone Number: (319)291-2087

##### **Waterloo Women's Center for Change**

1515 Lafayette St.  
Waterloo, IA 50703  
Phone Number: (319)292-0900

##### **Dubuque Residential Facility**

1494 Elm St.  
Dubuque, IA 52001  
Phone Number: (563)585-5267  
Phone Number: (563)585-5273

##### **West Union Residential Facility**

500 South Pine  
West Union, IA 52175  
Phone Number: (563)422-5758

### Second Judicial District

**District Website:** [www.2nddcs.com](http://www.2nddcs.com)

**Counties:** Boone, Bremer, Butler, Calhoun, Carroll, Cerro Gordo, Floyd, Franklin, Greene, Hamilton, Hancock, Hardin, Humboldt, Marshall, Mitchell, Pocahontas, Sac, Story, Webster, Winnebago, Worth, Wright

#### **Residential and Field Services Office Locations and Contact Information:**

##### **General Administration**

510 5<sup>th</sup> St.  
Ames, IA 50010  
Phone Number: (515)232-1551

##### **Ft. Dodge Probation/Parole Area Office and Residential Center**

311 1<sup>st</sup> Ave. S.  
Ft. Dodge, IA 50501  
Probation/Parole: (515)576-8121  
Residential Center: (515)955-6393

##### **Marshalltown Residential Center**

1401 S. 17<sup>th</sup> Ave.  
Marshalltown, IA 50158  
Phone Number: (641)753-5571

##### **Ames Probation/Parole Area Office**

509 Main St.  
Ames, IA 50010  
Phone Number: (515)232-1810

##### **Mason City Probation/Parole Area Office**

22 N. Georgia  
Mason City, IA 50402  
Phone Number: (641)424-0131

##### **Beje Clark Residential Center**

818 15<sup>h</sup> St. SW.  
Mason City, IA 50402  
Phone Number: (641)424-3817

##### **Ft. Dodge Administration**

311 1<sup>st</sup> Ave. S.  
Ft. Dodge, IA 50501  
Phone Number: (515)574-4015

##### **Marshalltown Probation/Parole Office**

26 S. First Ave., Room 412  
Marshalltown, IA 50158  
Phone Number: (641)752-6322

##### **Curt Forbes Residential Center**

111 N. Sherman  
Ames, IA 50010  
Phone Number: (515)232-3774

### **Third Judicial District**

**Counties:** Clay, Dickenson, Lyon, O'Brien, Osceola, Palo Alto, Buena Vista, Cherokee, Crawford, Ida, Plymouth, Sioux, Woodbury, Emmet, Kossuth, Monona

#### **Field Services Offices and Residential Facility:**

**Sioux City Office**

515 Water St.  
Sioux City, IA 51103  
Phone Number: (712)252-0590

**Spencer Office**

100 W. 5<sup>th</sup> St.  
Spencer, IA 51301  
Phone Number: (712)262-5252

**Sioux City Residential Facility**

515 Water St.  
Sioux City, IA 51103  
Phone Number: (712)252-0590

### **Fourth Judicial District**

**District Website:** [www.fourthdcs.com](http://www.fourthdcs.com)

**Counties:** Audubon, Cass, Fremont, Harrison, Mills, Montgomery, Page, Pottawattamie, Shelby

#### **Council Bluffs Offices:**

**Administrative Office & Adult Probation/Parole**

801 S. 10<sup>th</sup> St.  
Council Bluffs, IA 51501  
Admin: (712)396-2200  
Probation and Parole:  
(712)325-4943

**Field Services Office**

300 W. Broadway, # 201  
Council Bluffs, IA 51503  
(712)322-6409

**Residential Correctional Facility**

900 9<sup>th</sup> Ave.  
Council Bluffs, IA 51501  
(712)396-2245

**Residential Treatment Center**

1102 9<sup>th</sup> Ave.  
Council Bluffs, IA 51501  
(712)396-2216

#### **Regional Probation/Parole Offices:**

**Atlantic Office**

(712)243-5026

**Logan Office**

(712)644-2990

**Clarinda Office**

(712)542-2343

**Red Oak Office**

(712)623-4760

**Glenwood Office**

(712)527-4320

**Shenandoah Office**

(712)246-5644

### **Fifth Judicial District**

**District Website:** [www.fifthdcs.com](http://www.fifthdcs.com)

**Counties:** Adair, Adams, Clarke, Dallas, Decatur, Guthrie, Jasper, Lucas, Madison, Marion, Polk, Ringgold, Taylor, Union, Warren, Wayne

#### **Des Moines Offices:**

**Des Moines Office-****1000 Washington Ave. Location**

1000 Washington Ave.  
Des Moines, IA 50314  
(515)242-6600

**Polk County Courthouse**

500 Mulberry St.  
Des Moines, IA 50309

**Des Moines Office-****910 Washington Ave. Location**

910 Washington Ave.  
Des Moines, IA 50314  
Support Service Center: (515)242-5568  
Parole, Probation, Youthful Offender  
Program, & Drug Court: (515)242-6680

**Fresh Start Women's Center**

(515)242-6325  
1917 Hickman Rd.  
Des Moines, IA 50314

**Polk County Jail**

1985 N.E. 51st Pl.  
Des Moines, IA 50313  
Pre-Trial Release, Intensive Pre-Trial  
Release, Release with Services:  
(515)875-5750

**Ft. Des Moines Community Corrections Complex**

(515)242-6900

#### **Regional Probation/Parole Offices:**

**Adel Office**

905 Main St.  
Adel, IA 50003  
(515)993-4632

**Indianola Office**

200 E. 2<sup>nd</sup> Ave.  
Indianola, IA 50125  
(515)961-3095

**Chariton Office**

PO Box 368  
48559 HyVee Rd.  
Chariton, IA 50049  
(641)774-8112

**Knoxville Office**

110 N. 1<sup>st</sup> St.  
Knoxville, IA 50138  
(641)842-6002

**Creston Office**

219 ½ N. Pine  
Creston, IA 50810  
(641)782-8556

**Newton Office**

Jasper County Annex Bldg  
115 N. 2<sup>nd</sup> Ave E., Suite J  
Newton, IA 50208  
(641)792-1101

## **Sixth Judicial District**

**District Website:** [www.iowacbc.org](http://www.iowacbc.org)

**Counties:** Benton, Iowa, Johnson, Jones, Linn, Tama

### **Johnson County Offices:**

**John R. Stratton Center –  
Johnson County Office**  
2501 Holiday Rd.  
Coralville, IA 52241  
(319)625-2650

**John R. Stratton Center –  
Hope House Residential  
Center**  
2501 Holiday Rd.  
Coralville, IA 52241  
(319)625-2202

**Kirkwood Avenue Office**  
509 Kirkwood Ave.  
Iowa City, IA 52241  
(319)625-2650

**Broadway Neighborhood  
Center**  
2105 Broadway  
Iowa City, IA 52240

### **Linn County Offices:**

**William G. Faches Center  
– Linn County Office and  
Administration**  
951 29<sup>th</sup> Ave.  
Cedar Rapids, IA 52404  
(319)398-3675

**ANCHOR Center –  
Residential and  
Outpatient Services**  
3115 12<sup>th</sup> St. SW  
Cedar Rapids, IA 52404  
(319)297-3500

**Lary A. Nelson Center –  
Residential Center**  
1001 29<sup>th</sup> Ave. SW  
Cedar Rapids, IA 52404  
(319)398-3600

**Wellington Heights  
Neighborhood Office**  
392 15<sup>th</sup> St. SE  
Cedar Rapids, IA 52403  
(319)362-0065

**Gerald R. Hinzman Center  
– Residential Facility**  
1051 29<sup>th</sup> Ave. SW  
Cedar Rapids, IA 52404  
(319)398-3668

**Richard C. Wenzel Center  
– Education and  
Treatment**  
901 29<sup>th</sup> Ave. SW  
Cedar Rapids, IA 52404  
(319)398-3907

**Moundview  
Neighborhood Office**  
1700 B. Ave. NE  
Cedar Rapids, IA 52402  
(319)362-3303

### **Regional County Offices:**

**Vinton Office – Benton County**  
116 E. Fourth St.  
Vinton, IA 52349  
(319)472-5585

**Belle Plaine Office – Benton  
County**  
708 12<sup>th</sup> St. - PO Box 112  
Belle Plaine, IA 52208  
(319)444-3003

**Iowa County Office**  
150 W. Marion St.  
PO Box 365  
Marengo, IA 52301  
(319)642-3145

**Jones County Office**  
Jones County Courthouse  
Anamosa, IA 52205  
(319)480-5301

**Tama County Office**  
105 E. Carleton  
Toledo, IA 52342  
(641)484-4822

## **Seventh Judicial District**

**Counties:** Cedar, Clinton, Jackson, Muscatine, Scott

### **Field Services Offices:**

**Cedar County Field Services**  
Cedar County Courthouse  
Tipton, IA 52772  
(563)886-3449

**Clinton County Field Services**  
121 6th Ave. South, # 101  
Clinton, IA 52732  
(563)243-7943

**Jackson County Field Services**  
Jackson County Courthouse  
Maquoketa, IA 52060  
(563)652-2751

**Muscatine County Field Services**  
101 W. Mississippi Dr., Suite 200  
Muscatine, IA 52761  
(563)263-9168

**Scott County Field Services**  
605 Main St.  
Davenport, IA 52803  
(563)322-7986

### **Residential Facilities:**

**Residential Corrections Facility**  
1330 W. 3rd St.  
Davenport, IA 52802  
(563)324-2131

**Work Release/OWI Center**  
605 Main St.  
Davenport, IA 52803-5244,  
(563)484-5777

## **Eighth Judicial District**

**District Website:** [www.8thjdcbc.com](http://www.8thjdcbc.com)

**Counties:** Appanoose, Davis, Des Moines, Henry, Jefferson, Keokuk, Lee, Louisa, Mahaska, Monroe, Poweshiek, Van Buren, Wapello, Washington

### **Field Services Offices:**

**Appanoose & Davis County Field Office**

205 W. Van Buren St.  
Centerville, IA 52544  
(641)437-7278

**Jefferson & Van Buren County Field Office**

1805 W. Jefferson Ave.  
Fairfield, IA 52556  
(641)472-4242

**Mahaska & Poweshiek County Office**

109 N. 3<sup>rd</sup> St.  
Oskaloosa, IA 52577  
(641)673-7038

**Burlington Probation/ Parole Office**

214 N. 4<sup>th</sup> St.  
Burlington, IA 52601  
(319)753-5478

**Lee County Field Office – North**

811 Ave. G  
Ft. Madison, IA 52627  
(319)372-6678

**Ottumwa Probation/Parole Office**

1315 N. Court St.  
Ottumwa, IA 52501  
(641)682-8383

**Henry County Field Office**

1200 E. Washington St.  
Mt. Pleasant, IA 52641  
(319)385-9527

**Lee County Field Office – South**

1508 Morgan St.  
Keokuk, IA 52632  
(319)524-6591

**Washington County Field Office**

2175 Lexington Blvd.  
Washington, IA 52353  
(319)653-3535

### **Residential Facilities:**

**Burlington Residential Facility**

835 Valley  
Burlington, IA 52601  
(319)753-5179

**Ottumwa Residential Facility**

245 Osage Dr.  
Ottumwa, IA 52501  
(641)682-3069



## Notes

**Notes:**

**Contacts to Remember:**

# DOC Collaborations

## Pre-Release Medicaid Enrollment Program

Individuals preparing for release from all correctional facilities in Iowa are able to apply for Medicaid benefits before release, with the goal of leaving the institution with a Medicaid card in hand, or having one waiting at their community residence.

This streamlined application process was piloted by a DOC/DHS workgroup in April 2014 in a few correctional facilities, and expanded statewide in 2015. The goal of this initiative is to connect individuals to needed health care, mental health services, and substance use disorder services upon release to assist with reducing the recidivism.

Corrections staff assist individuals in completing application materials, and submitting them to Iowa Medicaid Enterprise (IME). Staff are also able to assist with filling out medically exempt forms, which is a program that provides enhanced mental health and substance use disorder coverage for those with qualifying diagnoses.

## Iowa Workforce Development Offender Reentry Program

The Offender Reentry Program is a partnership between IWD and DOC that places workforce advisors onsite at facilities in Mitchellville, Newton, and Rockwell City. Advisors work with individuals on job readiness skills, resources, and preparing for employment upon release, with the goal of having program participants placed in jobs before release. Participants have the opportunity to test for the National Career Readiness Certificate, which measures skills in math, reading for information, and locating information. This is an opportunity for individuals to add a credential to their résumé. Advisors also work with employers to address barriers they may have to hiring individuals with criminal records.

For reentry specific questions or needs contact [reentry@iwd.iowa.gov](mailto:reentry@iwd.iowa.gov). Emails sent to this account are monitored and answered by Reentry Representatives around the state.

## Iowa DOC Apprenticeship Program

The Apprenticeship Program is offered in all nine correctional facilities in Iowa through the US Department of Labor Office of Apprenticeship to assist individuals in completing career and educational programs to prepare them for high skill, high wage, and high demand jobs after incarceration. The program combines self-study and on the job training to individuals with at least a high school diploma. Upon completion individuals receive a certification from the US DOL. Current Apprenticeship Programs include:

- Computer Operator
- Cabinet Maker
- Welding Combination
- Cook
- Baker
- Electrician
- Refrigeration/Air Conditioning
- Maintenance
- Plumber
- Fabricator-Assembler Metal Production
- Electrostatic Power Coating
- Materials Coordinator
- Housekeeper (Commercial, Industrial, and Residential)
- Painter
- Upholster
- Silkscreen Printer

## **Community Service Providers**

# Medical Assistance

Iowa Medicaid Enterprise, which is a branch of the Department of Human Services, oversees Medicaid in Iowa.

## Medicaid Benefits and Inmate Status

Medicaid is not available to individuals considered to be inmates of public, non-medical institutions. Jails and prisons are considered public institutions, and individuals are not eligible for Medicaid while incarcerated.

- A person who is on **probation or parole** is not considered to be an inmate of a public institution, and can be eligible for Medicaid if they meet all other eligibility requirements.
- A person who is on **work-release** is considered to be an inmate of a public institution, and is not eligible for Medicaid.

## Medicaid Overview

To be eligible to receive Medicaid services in Iowa a person must be a resident of the state and a U.S. citizen; and either qualify because of income or meet the Social Security Administration's standards for disability; and sometimes meet additional eligibility requirements. It is helpful to understand that there are two Medicaid programs for adults between the ages of 19 and 64 in Iowa: those who qualify for "traditional" or "state plan" Medicaid and those who qualify for the "Iowa Health and Wellness Plan" or "Medicaid expansion." Both groups are part of the Iowa Health Link managed care program, but program requirements and the benefits they are eligible for can vary a little.

- **Traditional or State Plan Medicaid:** This coverage group is for people are in a mandatory coverage group. It includes individuals with disabilities, and individuals who qualify because of their income and are a child, a parent living with a child under the age of 18 who receives Medicaid, a woman who is pregnant, or a person over the age of 65.
- **Iowa Health and Wellness Plan:** The Iowa Health and Wellness Plan began in 2014 after the Affordable Care Act gave states the option of expanding Medicaid coverage to adults without dependent children between the ages of 19 and 64 who are at or below 133% of the Federal Poverty Level. Beginning on July 1, 2017 Iowa Health and Wellness members are eligible to receive full dental coverage in their first year, and in order to keep coverage in subsequent years must complete certain "Healthy Behaviors" which include an oral self-assessment and a preventative dental visit.
  - **Iowa Health and Wellness Plan:** [dhs.iowa.gov/ime/members/medicaid-a-to-z/IHAWP/coverage-programs](https://dhs.iowa.gov/ime/members/medicaid-a-to-z/IHAWP/coverage-programs)
  - **Iowa Dental Wellness Plan:** [dhs.iowa.gov/dental-wellness-plan](https://dhs.iowa.gov/dental-wellness-plan)

Iowa Medicaid has three main coverage groups:

- **Iowa Health Link:** The majority of people who receive Medicaid in Iowa are enrolled in the Iowa Health Link managed care program. This includes people who are on "traditional" or "state plan" Medicaid and people who are eligible for Medicaid through Medicaid expansion.
- **Healthy and Well Kids in Iowa (*hawk-i*):** This is Iowa's Children's Health Insurance Program (CHIP) for children whose families meet certain income requirements. Children enrolled in *hawk-i* receive their services from one of the three managed care companies.
- **Medicaid Fee-for-Service (FFS):** Though most people who are on Medicaid in Iowa receive their services through a managed care organization, a small number of people receive their benefits from the Medicaid Fee-for-Service program that is administered by the Department of Human Services. This program includes people who are served by or qualify for the following programs: Health Insurance Premium Program; Medicare Savings Program; Specified Low-Income Medicare Beneficiary; Three Day Emergency; Medically Needy; Presumptive Eligibility; American Indian or Alaska Native program; Program of All-Inclusive Care for the Elderly; and the Family Planning Program.
- **Coverage Group Comparison Chart:** [dhs.iowa.gov/sites/default/files/Comm519.pdf](https://dhs.iowa.gov/sites/default/files/Comm519.pdf)

## Iowa Health Link

In April 2016 Iowa transitioned the majority of its Medicaid members to a managed care system. Members are able to choose between three Managed Care Organizations (MCOs), Amerigroup, AmeriHealth Caritas, and UnitedHealthcare. MCOs have to cover the same benefits Iowa Medicaid Enterprise covered.

When an individual enrolls in Medicaid they are automatically assigned to one of the three MCOs. This is done randomly but also is set up to keep families assigned to the same MCO. A person has 90 days from the date their coverage begins to switch MCOs. Individuals may also change throughout the year for “good cause” and during the 60 day annual enrollment period. Things to consider when choosing an MCO is whether existing providers are part of their network, and by comparing the value-added services offered by each MCO. DHS has resources for helping individuals select an MCO that best fits their needs on their website.

- **Value Added Services Comparison Chart:** [dhs.iowa.gov/sites/default/files/Comm480.pdf](https://dhs.iowa.gov/sites/default/files/Comm480.pdf)
- **Find an Iowa Health Link Provider:** Search for providers who have enrolled with each MCO. <http://dhs.iowa.gov/iahealthlink/find-a-provider>

## Managed Care Organizations Contact Information

### **Amerigroup Iowa**

Email: [MPSWeb@amerigroup.com](mailto:MPSWeb@amerigroup.com)

Phone: 1-800-600-4441

Website: <http://www.myamerigroup.com/IA>

### **UnitedHealthcare Plan of the River Valley**

Phone: 1-800-464-9484

Website: <http://www.uhccommunityplan.com>

### **AmeriHealth Caritas Iowa**

Email: [members@amerihealthcaritasia.com](mailto:members@amerihealthcaritasia.com)

Phone: 1-855-332-2440

Website: <http://www.amerihealthcaritas.com>

## Additional Resources

### **Check Eligibility and/or Apply for Medicaid**

[dhsservices.iowa.gov/apsspssp/ssp.portal](https://dhsservices.iowa.gov/apsspssp/ssp.portal)

### **Iowa Health Link Frequently Asked Questions**

[dhs.iowa.gov/iahealthlink/faqs](https://dhs.iowa.gov/iahealthlink/faqs)

### **Managed Care Quick Reference Guide**

[dhs.iowa.gov/sites/default/files/IAHealthLink\\_MCOQuickReference.pdf](https://dhs.iowa.gov/sites/default/files/IAHealthLink_MCOQuickReference.pdf)

**Iowa Department of Human Services’ Medicaid Provider Search:** Search for Medicaid providers, including home and community based services and State Plan providers, by county, metro area, type, specialty, or name. This is useful if searching for a provider who takes Medicaid fee-for-service members. Individuals enrolled with an MCO should search for a provider through the Find an Iowa Health Link Provider directory: <http://tinyurl.com/DHS-Medicaid-Provider-Search>

## Child Support Recovery

The Child Support Recovery Unit (CSRU) is part of the Department of Human Services and is responsible for assisting families achieve and maintain economic self-sufficiency by establishing and enforcing child and medical support orders and processing support payments. They do this by:

- Locating parents and their employers or other income sources
- Establishing paternity
- Establishing support orders
- Suspending and reinstating support orders
- Modifying support orders
- Registering other states' orders for enforcement or modification in Iowa
- Sending and receiving referrals for services to and from other states
- Enforcing health insurance orders
- Receiving and disbursing child support and medical support payments
- Answering customers' questions and concerns

Enforcing support orders can be done through income withholding, offsets of federal and state tax refunds, offsets of payments owed to federal and state vendors who do business with government agencies, administrative levies of accounts at financial institutions, license sanctions, reporting to credit agencies, and initiating contempt of court and wage garnishment actions.

### Individuals Served

CSRU serves people who:

- Are receiving public assistance such as Family Investment Program (FIP) benefits, foster care services, and in some situations, Medicaid benefits.
- Received public assistance in the past. Unless the payee notifies CSRU not to, they continue to collect support for the children when a family stops getting public assistance.
- Apply for child support services. To apply for services, visit [www.childsupport.ia.gov](http://www.childsupport.ia.gov). Print off the application form, complete it, and return it with a \$25 application fee.
- Live in other states but need services from us because the other parent lives or works here.

### Child Support Resources

- **CSRU Website:** General information on the Unit as well as information specific to individual cases can be found online under the Forms, General FAQ, Modification FAQ, and Resources tabs.  
<http://childsupport.ia.gov/>
- **Toll Free Information Line:** An automated telephone information line is available 24 hours a day, seven days a week. You can get information by calling **1-888-229-9223**

### Contacts for Prison Reentry/Correctional Facility Outreach

Individuals needing assistance can contact any of the 23 offices throughout the state or use the website or toll free number above. Prison reentry staff and correctional staff are also welcome to contact any of the following child support workers for assistance.

Region	Phone Number
<b>Eastern Region</b> Office Locations: Burlington, Cedar Rapids, Clinton, Davenport, & Dubuque	(319)896-3254
<b>Western Region</b> Office Locations: Carroll, Council Bluffs, Fort Dodge, Mason City, Sioux City, & Spencer	(712)775-7892
<b>Des Moines Region</b> Office Locations: Ankeny, Creston, Des Moines Metro North, Des Moines Metro South, Grimes, Indianola, & Pleasant Hill	(515)261-5862
<b>Central Region</b> Office Locations: Decorah, Marshalltown, Ottumwa, & Waterloo	(319)292-1362

# Iowa Workforce Development (IWD)

## IowaWORKS One-Stop Centers

IWD operates 16 regional one-stop centers that provide information and workforce development services to job seekers, businesses, employees, students, schools, and the general public.

### Services to job seekers include:

- Career counseling
- Job search skills development
- Locating employment opportunities
- Academic skill testing
- Hands-on computer classes
- High School Equivalency Certificate (HiSET) preparation
- College research
- Creating resumes and cover letters
- Preparing for interviews
- 6 Steps to a Successful Career Transition
- Assistance with managing Unemployment Insurance claims
- Job fairs and other special events
- Skill upgrades and training
- Career and skill assessments

**Workshop for Individuals with a Criminal History:** The majority of the offices across the state also offer a workshop that prepares individuals who have criminal histories for employment. The workshop is designed to help address how to make the right first impression and includes verbal and non-verbal communication, and strategies for answering questions about their criminal history in an interview and cover letter, and how to properly indicate information about criminal charges on job applications. Attendees receive information on how to add their work history while incarcerated on their resume to avoid gaps in employment. Participants learn about tax incentives/credits and strategies for identifying skills they gained while incarcerated.

## Resources for Businesses/Employers

**Federal Bonding Incentives:** Employers who hire formerly incarcerated individuals may be eligible for the Federal Bonding Program, which benefits the employer by offering bond coverage provided at no cost. The bond coverage is in effect the day the new employee begins working and continues for a six-month period. The employer profits from the worker's skills and abilities without taking the risk of potential theft or dishonesty. There are no documents to sign or paperwork to complete. The bond is available at no cost to employers and is offered in \$5,000 increments up to a maximum of \$25,000. The purpose is to protect the employer against crimes of mistrust and covers the employer for loss due to employee theft. It could be theft of items, money, misuse of customer credit card, etc, and is valid for the specified six-month period issued. Employers can also request to extend the six months to a year by asking for another bond when the six months is up.

**Work Opportunity Tax Credit (WOTC):** Both the federal and state governments offer tax credits for hiring ex-felons. The Work Opportunity Tax Credit (WOTC) offers a federal tax credit up to \$2,400.00 for each new hire. In addition, the state of Iowa offers a state tax credit 65% of the wages paid to an ex-felon in the first 12 months of employment. The maximum deduction is \$20,000.00 per employee. IowaWORKS staff profiles an employer to understand their specific hiring needs, which then helps them determine the knowledge, skills, abilities and aptitude to look for when matching an employee successfully with a job seeker.

A list of IowaWORKS Centers organized by county begins on the next page.





## List of Iowa **WORKS** One Stop Centers

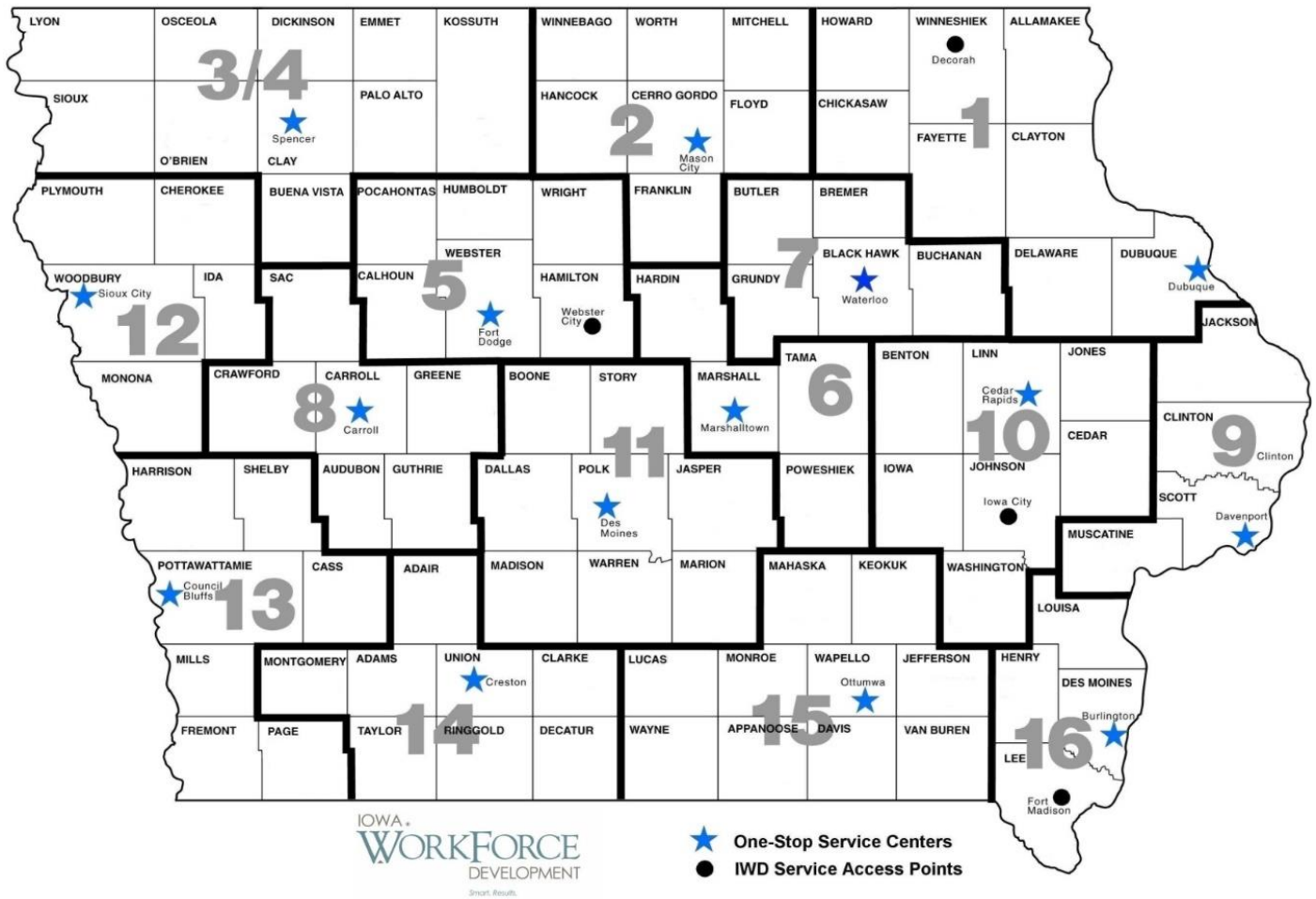
County	Iowa <b>WORKS</b> Center and Address	Phone Number	Email Contact
Adair	<b>IowaWORKS Center – Creston</b> 215 N Elm St. / Creston, IA 50801	(641)782-2119	Region14.Web@iwd.iowa.gov
Adams	<b>IowaWORKS Center – Creston</b> 215 N Elm St. / Creston, IA 50801	(641)782-2119	Region14.Web@iwd.iowa.gov
Allamakee	<b>IowaWORKS Center – Dubuque</b> 680 Main St., 2nd Floor / Dubuque, IA 52001	(563)556-5800 or (866)227-9874	Region1.Web@iwd.iowa.gov
	<b>IowaWORKS Center – Decorah</b> 312 Winnebago / Decorah, IA 52101	(563)382-0457 or (866)520-8986	Region1.Web@iwd.iowa.gov
Appanoose	<b>IowaWORKS Center – Ottumwa</b> 15260 Truman St. / Ottumwa, IA 52501	(641)684-5401	Region15.Web@iwd.iowa.gov
Audubon	<b>IowaWORKS Center – Carroll</b> 619 N Carroll St. / Carroll, IA 51401	(712)792-2685	Region8.Web@iwd.iowa.gov
	<b>IowaWORKS Center – Denison</b> 519 Highway 39 / Denison, IA 51442	(712)267-3654	Region8.Web@iwd.iowa.gov
Benton	<b>IowaWORKS Center – Cedar Rapids</b> 4444 1st Ave. NE / Cedar Rapids, IA 52402	(319)365-9474	Region10.Web@iwd.iowa.gov
	<b>IowaWORKS Center – Iowa City</b> 1700 S 1st Ave. / Iowa City, IA 52240-6036	(319)351-1035	Region10.Web@iwd.iowa.gov
Black Hawk	<b>IowaWORKS Center – Waterloo</b> 3420 University Ave. / Waterloo, IA 50701	(319)235-2123	Region7.Web@iwd.iowa.gov
Boone	<b>IowaWORKS Center – Des Moines</b> 430 E Grand Ave. / Des Moines, IA 50309	(515)281-9619	Region11.Web@iwd.iowa.gov
Bremer	<b>IowaWORKS Center – Waterloo</b> 3420 University Ave. / Waterloo, IA 50701	(319)235-2123	Region7.Web@iwd.iowa.gov
Buchanan	<b>IowaWORKS Center – Waterloo</b> 3420 University Ave. / Waterloo, IA 50701	(319)235-2123	Region7.Web@iwd.iowa.gov
Buena Vista	<b>IowaWORKS Center – Spencer</b> 217 W Fifth St. / Spencer, IA 51301	(712)262-1971	Region3and4.Web@iwd.iowa.gov
Butler	<b>IowaWORKS Center – Waterloo</b> 3420 University Ave. / Waterloo, IA 50701	(319)235-2123	Region7.Web@iwd.iowa.gov
Calhoun	<b>IowaWORKS Center – Fort Dodge</b> 3 Triton Circle / Fort Dodge, IA 50501	(515)576-3131	Region5.Web@iwd.iowa.gov
	<b>IowaWORKS Center – Webster City</b> 403 Elm St. / Webster City, IA 50595	(515)832-5261	Region5.Web@iwd.iowa.gov
Carroll	<b>IowaWORKS Center – Carroll</b> 619 N Carroll St. / Carroll, IA 51401	(712)792-2685	Region8.Web@iwd.iowa.gov
	<b>IowaWORKS Center – Denison</b> 519 Highway 39 / Denison, IA 51442	(712)267-3654	Region8.Web@iwd.iowa.gov
Cass	<b>IowaWORKS Center – Council Bluffs</b> 300 W Broadway / Council Bluffs, IA 51503	(712)352-3480	Region13.Web@iwd.iowa.gov
Cedar	<b>IowaWORKS Center – Cedar Rapids</b> 4444 1st Ave. NE / Cedar Rapids, IA 52402	(319)365-9474	Region10.Web@iwd.iowa.gov
	<b>IowaWORKS Center – Iowa City</b> 1700 S 1st Ave. / Iowa City, IA 52240-6036	(319)351-1035	Region10.Web@iwd.iowa.gov
Cerro Gordo	<b>IowaWORKS Center – Mason City</b> 600 S Pierce Ave. / Mason City, IA 50401	(641)422-1524	Region2.Web@iwd.iowa.gov
Cherokee	<b>IowaWORKS Center – Sioux City</b> 2508 4th St. / Sioux City, IA 51101	(712)233-9030	Region12.Web@iwd.iowa.gov
Chickasaw	<b>IowaWORKS Center – Dubuque</b> 680 Main St., 2nd Floor / Dubuque, IA 52001	(563)556-5800 or (866)227-9874	Region1.Web@iwd.iowa.gov
	<b>IowaWORKS Center – Decorah</b> 312 Winnebago / Decorah, IA 52101	(563)382-0457 or (866)520-8986	Region1.Web@iwd.iowa.gov
Clarke	<b>IowaWORKS Center – Creston</b> 215 N Elm St. / Creston, IA 50801	(641)782-2119	Region14.Web@iwd.iowa.gov
Clay	<b>IowaWORKS Center – Spencer</b> 217 W Fifth St. / Spencer, IA 51301	(712)262-1971	Region3and4.Web@iwd.iowa.gov

County	IowaWORKS Center and Address	Phone Number	Email Contact
Clayton	<b>IowaWORKS Center – Dubuque</b> 680 Main St., 2nd Floor / Dubuque, IA 52001	(563)556-5800 or (866)227-9874	Region1.Web@iwd.iowa.gov
	<b>IowaWORKS Center – Decorah</b> 312 Winnebago / Decorah, IA 52101	(563)382-0457 or (866)520-8986	Region1.Web@iwd.iowa.gov
Clinton	<b>IowaWORKS Center – Davenport</b> 902 W Kimberly Rd., Ste. 51 / Davenport, IA 52806	(563)445-3200	Region9.Web@iwd.iowa.gov
Crawford	<b>IowaWORKS Center – Carroll</b> 619 N Carroll St. / Carroll, IA 51401	(712)792-2685	Region8.Web@iwd.iowa.gov
	<b>IowaWORKS Center – Denison</b> 519 Highway 39 / Denison, IA 51442	(712)267-3654	Region8.Web@iwd.iowa.gov
Dallas	<b>IowaWORKS Center – Des Moines</b> 430 E Grand Ave. / Des Moines, IA 50309	(515)281-9619	Region11.Web@iwd.iowa.gov
Davis	<b>IowaWORKS Center – Ottumwa</b> 15260 Truman St. / Ottumwa, IA 52501	(641)684-5401	Region15.Web@iwd.iowa.gov
Decatur	<b>IowaWORKS Center – Creston</b> 215 N Elm St. / Creston, IA 50801	(641)782-2119	Region14.Web@iwd.iowa.gov
Delaware	<b>IowaWORKS Center – Dubuque</b> 680 Main St., 2nd Floor / Dubuque, IA 52001	(563)556-5800 or (866)227-9874	Region1.Web@iwd.iowa.gov
	<b>IowaWORKS Center – Decorah</b> 312 Winnebago / Decorah, IA 52101	(563)382-0457 or (866)520-8986	Region1.Web@iwd.iowa.gov
Des Moines	<b>IowaWORKS Center – Burlington</b> 1000 N. Roosevelt Ave / Burlington, IA 52601	(319)753-1674	Burlington.WFC@iwd.iowa.gov
	<b>IowaWORKS Center – Fort Madison</b> 933 Ave. H / Fort Madison, IA 52627	(319)372-4412	Burlington.WFC@iwd.iowa.gov
Dickenson	<b>IowaWORKS Center – Spencer</b> 217 W Fifth St. / Spencer, IA 51301	(712)262-1971	Region3and4.Web@iwd.iowa.gov
Dubuque	<b>IowaWORKS Center – Dubuque</b> 680 Main St., 2nd Floor / Dubuque, IA 52001	(563)556-5800 or (866)227-9874	Region1.Web@iwd.iowa.gov
	<b>IowaWORKS Center – Decorah</b> 312 Winnebago / Decorah, IA 52101	(563)382-0457 or (866)520-8986	Region1.Web@iwd.iowa.gov
Emmet	<b>IowaWORKS Center – Spencer</b> 217 W Fifth St. / Spencer, IA 51301	(712)262-1971	Region3and4.Web@iwd.iowa.gov
Fayette	<b>IowaWORKS Center – Dubuque</b> 680 Main St., 2nd Floor / Dubuque, IA 52001	(563)556-5800 or (866)227-9874	Region1.Web@iwd.iowa.gov
	<b>IowaWORKS Center – Decorah</b> 312 Winnebago / Decorah, IA 52101	(563)382-0457 or (866)520-8986	Region1.Web@iwd.iowa.gov
Floyd	<b>IowaWORKS Center – Mason City</b> 600 S Pierce Ave. / Mason City, IA 50401	(641)422-1524	Region2.Web@iwd.iowa.gov
Franklin	<b>IowaWORKS Center – Mason City</b> 600 S Pierce Ave. / Mason City, IA 50401	(641)422-1524	Region2.Web@iwd.iowa.gov
Fremont	<b>IowaWORKS Center – Council Bluffs</b> 300 W Broadway / Council Bluffs, IA 51503	(712)352-3480	Region13.Web@iwd.iowa.gov
Greene	<b>IowaWORKS Center – Carroll</b> 619 N Carroll St. / Carroll, IA 51401	(712)792-2685	Region8.Web@iwd.iowa.gov
	<b>IowaWORKS Center – Denison</b> 519 Highway 39 / Denison, IA 51442	(712)267-3654	Region8.Web@iwd.iowa.gov
Grundy	<b>IowaWORKS Center – Waterloo</b> 3420 University Ave. / Waterloo, IA 50701	(319)235-2123	Region7.Web@iwd.iowa.gov
Guthrie	<b>IowaWORKS Center – Carroll</b> 619 N Carroll St. / Carroll, IA 51401	(712)792-2685	Region8.Web@iwd.iowa.gov
	<b>IowaWORKS Center – Denison</b> 519 Highway 39 / Denison, IA 51442	(712)267-3654	Region8.Web@iwd.iowa.gov
Hamilton	<b>IowaWORKS Center – Fort Dodge</b> 3 Triton Circle / Fort Dodge, IA 50501	(515)576-3131	Region5.Web@iwd.iowa.gov
	<b>IowaWORKS Center – Webster City</b> 403 Elm St. / Webster City, IA 50595	(515)832-5261	Region5.Web@iwd.iowa.gov
Hancock	<b>IowaWORKS Center – Mason City</b> 600 S Pierce Ave. / Mason City, IA 50401	(641)422-1524	Region2.Web@iwd.iowa.gov

County	IowaWORKS Center and Address	Phone Number	Email Contact
Hardin	<b>IowaWORKS Center – Marshalltown</b> 3405 S Center St. / Marshalltown, IA 50158	(641)754-1400	Region6.Web@iwd.iowa.gov
Harrison	<b>IowaWORKS Center – Council Bluffs</b> 300 W Broadway / Council Bluffs, IA 51503	(712)352-3480	Region13.Web@iwd.iowa.gov
Henry	<b>IowaWORKS Center – Burlington</b> 1000 N. Roosevelt Ave / Burlington, IA 52601	(319)753-1674	Burlington.WFC@iwd.iowa.gov
	<b>IowaWORKS Center – Fort Madison</b> 933 Ave. H / Fort Madison, IA 52627	(319)372-4412	Burlington.WFC@iwd.iowa.gov
Howard	<b>IowaWORKS Center – Dubuque</b> 680 Main St., 2nd Floor / Dubuque, IA 52001	(563)556-5800 or (866)227-9874	Region1.Web@iwd.iowa.gov
	<b>IowaWORKS Center – Decorah</b> 312 Winnebago / Decorah, IA 52101	(563)382-0457 or (866)520-8986	Region1.Web@iwd.iowa.gov
Humboldt	<b>IowaWORKS Center – Fort Dodge</b> 3 Triton Circle / Fort Dodge, IA 50501	(515)576-3131	Region5.Web@iwd.iowa.gov
	<b>IowaWORKS Center – Webster City</b> 403 Elm St. / Webster City, IA 50595	(515)832-5261	Region5.Web@iwd.iowa.gov
Ida	<b>IowaWORKS Center – Sioux City</b> 2508 4th St. / Sioux City, IA 51101	(712)233-9030	Region12.Web@iwd.iowa.gov
Iowa	<b>IowaWORKS Center – Cedar Rapids</b> 4444 1st Ave. NE / Cedar Rapids, IA 52402	(319)365-9474	Region10.Web@iwd.iowa.gov
	<b>IowaWORKS Center – Iowa City</b> 1700 S 1st Ave. / Iowa City, IA 52240-6036	(319)351-1035	Region10.Web@iwd.iowa.gov
Jackson	<b>IowaWORKS Center – Davenport</b> 902 W Kimberly Rd. / Davenport, IA 52806	(563)445-3200	Region9.Web@iwd.iowa.gov
Jasper	<b>IowaWORKS Center – Des Moines</b> 430 E Grand Ave. / Des Moines, IA 50309	(515)281-9619	Region11.Web@iwd.iowa.gov
Jefferson	<b>IowaWORKS Center – Ottumwa</b> 15260 Truman St. / Ottumwa, IA 52501	(641)684-5401	Region15.Web@iwd.iowa.gov
Johnson	<b>IowaWORKS Center – Cedar Rapids</b> 4444 1st Ave. NE / Cedar Rapids, IA 52402	(319)365-9474	Region10.Web@iwd.iowa.gov
	<b>IowaWORKS Center – Iowa City</b> 1700 S 1st Ave. / Iowa City, IA 52240-6036	(319)351-1035	Region10.Web@iwd.iowa.gov
Jones	<b>IowaWORKS Center – Cedar Rapids</b> 4444 1st Ave. NE / Cedar Rapids, IA 52402	(319)365-9474	Region10.Web@iwd.iowa.gov
	<b>IowaWORKS Center – Iowa City</b> 1700 S 1st Ave. / Iowa City, IA 52240-6036	(319)351-1035	Region10.Web@iwd.iowa.gov
Keokuk	<b>IowaWORKS Center – Ottumwa</b> 15260 Truman St. / Ottumwa, IA 52501	(641)684-5401	Region15.Web@iwd.iowa.gov
Kossuth	<b>IowaWORKS Center – Spencer</b> 217 W Fifth St. / Spencer, IA 51301	(712)262-1971	Region3and4.Web@iwd.iowa.gov
Lee	<b>IowaWORKS Center – Burlington</b> 1000 N. Roosevelt Ave / Burlington, IA 52601	(319)753-1674	Burlington.WFC@iwd.iowa.gov
	<b>IowaWORKS Center – Fort Madison</b> 933 Ave. H / Fort Madison, IA 52627	(319)372-4412	Burlington.WFC@iwd.iowa.gov
Linn	<b>IowaWORKS Center – Cedar Rapids</b> 4444 1st Ave. NE / Cedar Rapids, IA 52402	(319)365-9474	Region10.Web@iwd.iowa.gov
	<b>IowaWORKS Center – Iowa City</b> 1700 S 1st Ave. / Iowa City, IA 52240-6036	(319)351-1035	Region10.Web@iwd.iowa.gov
Louisa	<b>IowaWORKS Center – Burlington</b> 1000 N. Roosevelt Ave / Burlington, IA 52601	(319)753-1674	Burlington.WFC@iwd.iowa.gov
	<b>IowaWORKS Center – Fort Madison</b> 933 Ave. H / Fort Madison, IA 52627	(319)372-4412	Burlington.WFC@iwd.iowa.gov
Lucas	<b>IowaWORKS Center – Ottumwa</b> 15260 Truman St. / Ottumwa, IA 52501	(641)684-5401	Region15.Web@iwd.iowa.gov
Lyon	<b>IowaWORKS Center – Spencer</b> 217 W Fifth St. / Spencer, IA 51301	(712)262-1971	Region3and4.Web@iwd.iowa.gov
Madison	<b>IowaWORKS Center – Des Moines</b> 430 E Grand Ave. / Des Moines, IA 50309	(515)281-9619	Region11.Web@iwd.iowa.gov

County	IowaWORKS Center and Address	Phone Number	Email Contact
<b>Mahaska</b>	<b>IowaWORKS Center – Ottumwa</b> 15260 Truman St. / Ottumwa, IA 52501	(641)684-5401	Region15.Web@iwd.iowa.gov
<b>Marion</b>	<b>IowaWORKS Center – Des Moines</b> 430 E Grand Ave. / Des Moines, IA 50309	(515)281-9619	Region11.Web@iwd.iowa.gov
<b>Marshall</b>	<b>IowaWORKS Center – Marshalltown</b> 3405 S Center St. / Marshalltown, IA 50158	(641)754-1400	Region6.Web@iwd.iowa.gov
<b>Mills</b>	<b>IowaWORKS Center – Council Bluffs</b> 300 W Broadway / Council Bluffs, IA 51503	(712)352-3480	Region13.Web@iwd.iowa.gov
<b>Mitchell</b>	<b>IowaWORKS Center – Mason City</b> 600 S Pierce Ave. / Mason City, IA 50401	(641)422-1524	Region2.Web@iwd.iowa.gov
<b>Monona</b>	<b>IowaWORKS Center – Sioux City</b> 2508 4th St. / Sioux City, IA 51101	(712)233-9030	Region12.Web@iwd.iowa.gov
<b>Monroe</b>	<b>IowaWORKS Center – Ottumwa</b> 15260 Truman St. / Ottumwa, IA 52501	(641)684-5401	Region15.Web@iwd.iowa.gov
<b>Montgomery</b>	<b>IowaWORKS Center – Creston</b> 215 N Elm St. / Creston, IA 50801	(641)782-2119	Region14.Web@iwd.iowa.gov
<b>Muscatine</b>	<b>IowaWORKS Center – Davenport</b> 902 W Kimberly Rd. / Davenport, IA 52806	(563)445-3200	Region9.Web@iwd.iowa.gov
<b>O'Brien</b>	<b>IowaWORKS Center – Spencer</b> 217 W Fifth St. / Spencer, IA 51301	(712)262-1971	Region3and4.Web@iwd.iowa.gov
<b>Osceola</b>	<b>IowaWORKS Center – Spencer</b> 217 W Fifth St. / Spencer, IA 51301	(712)262-1971	Region3and4.Web@iwd.iowa.gov
<b>Page</b>	<b>IowaWORKS Center – Council Bluffs</b> 300 W Broadway / Council Bluffs, IA 51503	(712)352-3480	Region13.Web@iwd.iowa.gov
<b>Palo Alto</b>	<b>IowaWORKS Center – Spencer</b> 217 W Fifth St. / Spencer, IA 51301	(712)262-1971	Region3and4.Web@iwd.iowa.gov
<b>Plymouth</b>	<b>IowaWORKS Center – Sioux City</b> 2508 4th St. / Sioux City, IA 51101	(712)233-9030	Region12.Web@iwd.iowa.gov
<b>Pocahontas</b>	<b>IowaWORKS Center – Fort Dodge</b> 3 Triton Circle / Fort Dodge, IA 50501	(515)576-3131	Region5.Web@iwd.iowa.gov
	<b>IowaWORKS Center – Webster City</b> 403 Elm St. / Webster City, IA 50595	(515)832-5261	Region5.Web@iwd.iowa.gov
<b>Polk</b>	<b>IowaWORKS Center – Des Moines</b> 430 E Grand Ave. / Des Moines, IA 50309	(515)281-9619	Region11.Web@iwd.iowa.gov
<b>Pottawattamie</b>	<b>IowaWORKS Center – Council Bluffs</b> 300 W Broadway / Council Bluffs, IA 51503	(712)352-3480	Region13.Web@iwd.iowa.gov
<b>Poweshiek</b>	<b>IowaWORKS Center – Marshalltown</b> 3405 S Center St. / Marshalltown, IA 50158	(641)754-1400	Region6.Web@iwd.iowa.gov
<b>Ringgold</b>	<b>IowaWORKS Center – Creston</b> 215 N Elm St. / Creston, IA 50801	(641)782-2119	Region14.Web@iwd.iowa.gov
	<b>IowaWORKS Center – Carroll</b> 619 N Carroll St. / Carroll, IA 51401	(712)792-2685	Region8.Web@iwd.iowa.gov
<b>Sac</b>	<b>IowaWORKS Center – Denison</b> 519 Highway 39 / Denison, IA 51442	(712)267-3654	Region8.Web@iwd.iowa.gov
	<b>IowaWORKS Center – Davenport</b> 902 W Kimberly Rd. / Davenport, IA 52806	(563)445-3200	Region9.Web@iwd.iowa.gov
<b>Shelby</b>	<b>IowaWORKS Center – Council Bluffs</b> 300 W Broadway / Council Bluffs, IA 51503	(712)352-3480	Region13.Web@iwd.iowa.gov
<b>Sioux</b>	<b>IowaWORKS Center – Spencer</b> 217 W Fifth St. / Spencer, IA 51301	(712)262-1971	Region3and4.Web@iwd.iowa.gov
<b>Story</b>	<b>IowaWORKS Center – Des Moines</b> 430 E Grand Ave. / Des Moines, IA 50309	(515)281-9619	Region11.Web@iwd.iowa.gov
<b>Tama</b>	<b>IowaWORKS Center – Marshalltown</b> 3405 S Center St. / Marshalltown, IA 50158	(641)754-1400	Region6.Web@iwd.iowa.gov
<b>Taylor</b>	<b>IowaWORKS Center – Creston</b> 215 N Elm St. / Creston, IA 50801	(641)782-2119	Region14.Web@iwd.iowa.gov
<b>Union</b>	<b>IowaWORKS Center – Creston</b> 215 N Elm St. / Creston, IA 50801	(641)782-2119	Region14.Web@iwd.iowa.gov

County	IowaWORKS Center and Address	Phone Number	Email Contact
Van Buren	<b>IowaWORKS Center – Ottumwa</b> 15260 Truman St. / Ottumwa, IA 52501	(641)684-5401	Region15.Web@iwd.iowa.gov
Wapello	<b>IowaWORKS Center – Ottumwa</b> 15260 Truman St. / Ottumwa, IA 52501	(641)684-5401	Region15.Web@iwd.iowa.gov
Warren	<b>IowaWORKS Center – Des Moines</b> 430 E Grand Ave. / Des Moines, IA 50309	(515)281-9619	Region11.Web@iwd.iowa.gov
Washington	<b>IowaWORKS Center – Cedar Rapids</b> 4444 1st Ave. NE / Cedar Rapids, IA 52402	(319)365-9474	Region10.Web@iwd.iowa.gov
	<b>IowaWORKS Center – Iowa City</b> 1700 S 1st Ave. / Iowa City, IA 52240-6036	(319)351-1035	Region10.Web@iwd.iowa.gov
Wayne	<b>IowaWORKS Center – Ottumwa</b> 15260 Truman St. / Ottumwa, IA 52501	(641)684-5401	Region15.Web@iwd.iowa.gov
Webster	<b>IowaWORKS Center – Fort Dodge</b> 3 Triton Circle / Fort Dodge, IA 50501	(515)576-3131	Region5.Web@iwd.iowa.gov
	<b>IowaWORKS Center – Webster City</b> 403 Elm St. / Webster City, IA 50595	(515)832-5261	Region5.Web@iwd.iowa.gov
Winnebago	<b>IowaWORKS Center – Mason City</b> 600 S Pierce Ave. / Mason City, IA 50401	(641)422-1524	Region2.Web@iwd.iowa.gov
Winneshiek	<b>IowaWORKS Center – Dubuque</b> 680 Main St., 2nd Floor / Dubuque, IA 52001	(563)556-5800 or (866)227-9874	Region1.Web@iwd.iowa.gov
	<b>IowaWORKS Center – Decorah</b> 312 Winnebago / Decorah, IA 52101	(563)382-0457 or (866)520-8986	Region1.Web@iwd.iowa.gov
Woodbury	<b>IowaWORKS Center – Sioux City</b> 2508 4th St. / Sioux City, IA 51101	(712)233-9030	Region12.Web@iwd.iowa.gov
Worth	<b>IowaWORKS Center – Mason City</b> 600 S Pierce Ave. / Mason City, IA 50401	(641)422-1524	Region2.Web@iwd.iowa.gov
Wright	<b>IowaWORKS Center – Fort Dodge</b> 3 Triton Circle / Fort Dodge, IA 50501	(515)576-3131	Region5.Web@iwd.iowa.gov
	<b>IowaWORKS Center – Webster City</b> 403 Elm St. / Webster City, IA 50595	(515)832-5261	Region5.Web@iwd.iowa.gov



## Notes

**Notes:**

**Contacts to Remember:**

## Veterans Services

The Department of Veterans Affairs (VA) is composed of three branches: Veterans Health Administration (VHA), Veterans Benefits Administration (VBA), and the National Cemetery Administration (NCA).

### County Veterans Offices

Each of Iowa's 99 counties has a County Commission on Veterans Affairs, also called County Veterans Offices. The VA recommends that veterans visit their county office as their first point of contact when seeking assistance. County staff can help individuals apply for health benefits, compensation and pension programs; obtain military records; connect with VA health services and other local social service programs; and provide further assistance understanding and navigating the various state and federal resources available to veterans. Some county offices have funds for providing emergency assistance for qualifying veterans for things like food, rent, utilities, and other needs. Contact the county office for more information.

A list of the County Veterans Offices begins on page 38.

### Healthcare Services

Veteran health care services are organized and administered at multiple regional levels in order to provide integrated, coordinated care close to where veterans live. There are four VA Healthcare Systems that include services areas in Iowa. Each is headquartered at a Veterans Administration Medical Center (VAMC) and includes several Community Based Outpatient Clinics (CBOCs) that provide various outpatient health care and mental health care services.

Listed below are the four VA Health Care Systems, main contact information, and a web link. Websites include information on services, locations, and other information for each of the community based clinics.

#### Iowa City VA Healthcare System

601 Highway 6 West  
Iowa City, IA 52246  
(319)338-0581 | 800-637-0128  
Website: [www.iowacity.va.gov](http://www.iowacity.va.gov)

#### Nebraska-Western Iowa VA Healthcare System

4101 Woolworth Ave.  
Omaha, NE 68105  
(800)451-5796  
Website: [www.nebraska.va.gov/index.asp](http://www.nebraska.va.gov/index.asp)

#### Central Iowa VA Healthcare System

3600 30th St.  
Des Moines, IA 50310  
(515)699-5999 | 800-294-8387  
Website: [www.centraliowa.va.gov](http://www.centraliowa.va.gov)

#### Sioux Falls VA Healthcare System

2501 W. 22nd St.  
Sioux Falls, SD 57105  
(605)336-3230  
Website: [www.sioxfalls.va.gov](http://www.sioxfalls.va.gov)

### Services for Justice Involved Veterans

**Veterans Justice Outreach (VJO):** Provides outreach to Veterans in contact with the justice system through encounters with police, jails, and courts. The goal of the program is to provide timely access to VA services for eligible Veterans to prevent homelessness and avoid the unnecessary incarceration because of mental health and other clinical issues among Veterans. Each VA medical center has a VJO Specialist who serves as a liaison between VA and the local criminal justice system.

VJO Specialists services include:

- Direct outreach, assessment, and case management for justice-involved veterans in local courts and jails
- Assisting with eligibility determination, enrollment, and referral to both VA and non-VA services upon release
- Providing training to local law enforcement on veterans' issues and offer strategies to help work with veterans



- Providing information and education to courts and attorneys about veterans' issues and services available
- Collaborating with judges and specialty courts to connect veterans to VA treatment services and homeless programs

More information can be found at: <http://www.va.gov/homeless/vjo.asp>

**Health Care for Reentry Veterans (HCRV):** This program is designed to promote success and prevent homelessness among Veterans returning home after incarceration, and major component of the program is providing information to veterans while they are incarcerated so they can begin preparing for reentry as soon as possible. Services include outreach and pre-release assessment services for veterans in prison; referrals and linkages to medical, mental health, and social services on release; employment support; and short-term case management assistance upon release.

More information can be found at: <http://www.va.gov/homeless/reentry.asp>

## **Additional Resources**

**Incarcerated Veterans and Benefit Eligibility:** <http://www.benefits.va.gov/persona/veteran-incarcerated.asp>

Provides information specific to veteran benefit eligibility during and after incarceration.

**Health Care Benefits Overview:** <http://www.va.gov/healthbenefits/resources/epublications.asp>

This guide provides a simple, comprehensive overview of the information needed to understand VA's health care system including eligibility requirements, the health benefits and services available, travel and transportation support, the Veterans Choice Program, and much more. The page linked has PDF and online versions of the guide in both English and Spanish.

**Health Benefits Explorer:** <http://www.va.gov/healthbenefits/health-benefits-explorer/>

This tool allows an individual to answer a few questions to quickly determine whether they might be eligible for VA benefits, as well as further instructions on how to apply for benefits online, by mail, or in person.

**Veterans Service Records:** [www.archives.gov/veterans/military-service-records/](http://www.archives.gov/veterans/military-service-records/)

Request military service records online, by mail, or by fax. Includes DD 214/separation documents, personnel records, replacement medals, and medical records.

## List of County Veterans Offices

County	Phone Number	Website
Adair	(641)743-2656	<a href="http://www.adaircountyiowa.org/departments/veterans-affairs/">www.adaircountyiowa.org/departments/veterans-affairs/</a>
Adams	(641)322-4455	<a href="http://www.adamscountyiowa.com/">www.adamscountyiowa.com/</a>
Allamakee	(563)568-6135	<a href="http://www.allamakee.us/veteranaffairs">www.allamakee.us/veteranaffairs</a>
Appanoose	(641)856-6597	<a href="http://va.iowa.gov/counties/appanoose">va.iowa.gov/counties/appanoose</a>
Audubon	(712)(563)3508	<a href="http://www.auduboncounty.com/county-information/veterans-affairs.aspx">www.auduboncounty.com/county-information/veterans-affairs.aspx</a>
Benton	(319)472-3150	<a href="http://va.iowa.gov/counties/benton">va.iowa.gov/counties/benton</a>
Black Hawk	(319)291-2512	<a href="http://www.co.black-hawk.ia.us/347/Veterans-Affairs">www.co.black-hawk.ia.us/347/Veterans-Affairs</a>
Boone	(515)433-4904	<a href="http://www.co.boone.ia.us/index.aspx?page=109">www.co.boone.ia.us/index.aspx?page=109</a>
Bremer	(319) 352-4209	<a href="http://www.bremerscountyva.org/">www.bremerscountyva.org/</a>
Buchanan	(319) 334-7450	<a href="http://www.co.buchanan.ia.us/services/veterans_affairs/index.php">www.co.buchanan.ia.us/services/veterans_affairs/index.php</a>
Buena Vista	(712) 749-2562	<a href="http://www.bvcountyiowa.com/index.php/veterans_affairs">www.bvcountyiowa.com/index.php/veterans_affairs</a>
Butler	(319) 267-9967	<a href="http://www.butlercoiowa.org/index.php/departments/veteran">www.butlercoiowa.org/index.php/departments/veteran</a>
Calhoun	(712)297-8632 ext. 227	<a href="http://www.calhouncountyiowa.com/veterans_affairs.htm">www.calhouncountyiowa.com/veterans_affairs.htm</a>
Carroll	(712)792-4845	<a href="http://co.carroll.ia.us/VeteransAffairs/VeteransAffairs.htm">co.carroll.ia.us/VeteransAffairs/VeteransAffairs.htm</a>
Cass	(712) 243-6662	<a href="http://www.atlanticiowa.com/county/county-departments/veteran-affairs-office/">www.atlanticiowa.com/county/county-departments/veteran-affairs-office/</a>
Cedar	(563) 886-2170	<a href="http://www.cedarcounty.org/offices/veterans/index.htm">www.cedarcounty.org/offices/veterans/index.htm</a>
Cerro Gordo	(641)421-3085	<a href="http://www.co.cerro-gordo.ia.us/departments/veteran-affairs/">www.co.cerro-gordo.ia.us/departments/veteran-affairs/</a>
Cherokee	(712)225-6319	<a href="http://www.cherokeecountyiowa.com/offices/veterans/index.htm">www.cherokeecountyiowa.com/offices/veterans/index.htm</a>
Chickasaw	(641) 394-3232	<a href="http://www.chickasawcoia.org/veteranaffairs/">www.chickasawcoia.org/veteranaffairs/</a>
Clarke	(641)342-2933	<a href="http://www.clarkecountyiowa.org/ClarkeCounty/mainhome.do">www.clarkecountyiowa.org/ClarkeCounty/mainhome.do</a>
Clay	(712)262-5547	<a href="http://www.co.clay.ia.us/offices/veterans/index.htm">www.co.clay.ia.us/offices/veterans/index.htm</a>
Clayton	(563)245-1865	<a href="http://www.claytoncountyiowa.net/departments/veteran-s-affairs.html">www.claytoncountyiowa.net/departments/veteran-s-affairs.html</a>
Clinton	(563)242-1151	<a href="http://www.clintoncounty-ia.gov/Page/Veterans_Affairs.aspx?nt=498">www.clintoncounty-ia.gov/Page/Veterans_Affairs.aspx?nt=498</a>
Crawford	(712)263-2720	<a href="http://www.crawfordcounty.org/veteran-affairs/">www.crawfordcounty.org/veteran-affairs/</a>
Dallas	(515)993-1794	<a href="http://www.co.dallas.ia.us/departments-services/veterans-affairs">www.co.dallas.ia.us/departments-services/veterans-affairs</a>
Davis	(641)664-2170	<a href="http://daviscountyiowa.org/Veteran_s_Affairs.html">daviscountyiowa.org/Veteran_s_Affairs.html</a>
Decatur	(641)446-7494	<a href="http://decatur.municipalcms.com/pview.aspx?id=7320&amp;catID=589">decatur.municipalcms.com/pview.aspx?id=7320&amp;catID=589</a>
Delaware	(563) 927-5116	<a href="http://www.co.delaware.ia.us/offices/veterans/index.htm">www.co.delaware.ia.us/offices/veterans/index.htm</a>
Des Moines	(319)752-7171	<a href="http://www.dmcounty.com/index.aspx?nid=124">www.dmcounty.com/index.aspx?nid=124</a>
Dickenson	(712)336-0883	<a href="http://Dickensoncountyiowa.org/veterans-affairs/">Dickensoncountyiowa.org/veterans-affairs/</a>
Dubuque	(563)589-7840	<a href="http://dubuquecounty.org/veterans-affairs/">dubuquecounty.org/veterans-affairs/</a>
Emmet	(712)362-7431	<a href="http://www.emmetcountyiowa.com/veterans.html">www.emmetcountyiowa.com/veterans.html</a>
Fayette	(319)283-3329	<a href="http://www.fayettedcountyiowa.org/VETERANS.html">www.fayettedcountyiowa.org/VETERANS.html</a>
Floyd	(641)228-1850	<a href="http://www.floydcoia.org/153/Veterans-Affairs">www.floydcoia.org/153/Veterans-Affairs</a>
Franklin	(641)456-5670	<a href="http://co.franklin.ia.us/pages/va">co.franklin.ia.us/pages/va</a>
Fremont	(712)374-2275	<a href="http://www.co.fremont.ia.us/vets.htm">www.co.fremont.ia.us/vets.htm</a>
Greene	(515)386-5673	<a href="http://greenecounty.municipalcms.com/pview.aspx?id=15573&amp;catID=659">greenecounty.municipalcms.com/pview.aspx?id=15573&amp;catID=659</a>
Grundy	(319)215-8352	<a href="http://www.grundycounty.org/departments/veteran-affairs">www.grundycounty.org/departments/veteran-affairs</a>
Guthrie	(641)747-2546	<a href="http://www.guthriecounty.org/vetaffairs/index.html">www.guthriecounty.org/vetaffairs/index.html</a>
Hamilton	(515)832-9595	<a href="http://www.hamiltoncounty.org/departments/veteran_s_affairs/index.php">www.hamiltoncounty.org/departments/veteran_s_affairs/index.php</a>
Hancock	(641)923-4427	<a href="http://www.hancockcountyiowa.org/veteransaffairs.htm">www.hancockcountyiowa.org/veteransaffairs.htm</a>
Hardin	(641)939-8240	<a href="http://www.co.hardin.ia.us/pages/VA">www.co.hardin.ia.us/pages/VA</a>
Harrison	(712) 644-2760	<a href="http://www.harrisoncountyiowa.org/departments/va/">www.harrisoncountyiowa.org/departments/va/</a>
Henry	(319)385-0792	<a href="http://www.henrycountyiowa.us/offices/veterans/index.htm">www.henrycountyiowa.us/offices/veterans/index.htm</a>
Howard	(563)547-9212	<a href="http://www.co.howard.ia.us/offices/veterans/index.htm">www.co.howard.ia.us/offices/veterans/index.htm</a>
Humboldt	(515)604-6256	<a href="http://www.humboldtcountyiowa.org/office/veterans-affairs">www.humboldtcountyiowa.org/office/veterans-affairs</a>
Ida	(712)364-4176	<a href="http://idacountyva.com/">idacountyva.com/</a>
Iowa	(319) 642-3925	<a href="http://www.co.iowa.ia.us/offices/veterans/index.htm">www.co.iowa.ia.us/offices/veterans/index.htm</a>
Jackson	(563)652-0070	<a href="http://co.jackson.ia.us/offices/veterans/index.htm">co.jackson.ia.us/offices/veterans/index.htm</a>
Jasper	(641)792-7993	<a href="http://www.co.jasper.ia.us/index.aspx?page=102">www.co.jasper.ia.us/index.aspx?page=102</a>

County	Phone Number	Website
Jefferson	(641)472-3013	<a href="http://www.jeffersoncountyiowa.com/vets.htm">www.jeffersoncountyiowa.com/vets.htm</a>
Johnson	(319)356-6049	<a href="http://www.johnson-county.com/dept_vets.aspx?id=115">www.johnson-county.com/dept_vets.aspx?id=115</a>
Jones	(319)462-5311	<a href="http://www.jonescountyiowa.org/Pages/VeteranAffairs.aspx">www.jonescountyiowa.org/Pages/VeteranAffairs.aspx</a>
Keokuk	(641)622-2761	<a href="http://www.keokukcountyia.com/index.php">www.keokukcountyia.com/index.php</a>
Kossuth	(515) 295-9036	<a href="http://www.co.kossuth.ia.us/veteran-affairs.php">www.co.kossuth.ia.us/veteran-affairs.php</a>
Lee	(319)372-5853	<a href="http://www.leecounty.org/Offices/veterans/index.htm">www.leecounty.org/Offices/veterans/index.htm</a>
Linn	(319)892-5160	<a href="http://www.linncounty.org/154/Veteran-Affairs">www.linncounty.org/154/Veteran-Affairs</a>
Louisa	(319) 527-6513	<a href="http://www.louisacountyiowa.org/veterans/veterans.html">www.louisacountyiowa.org/veterans/veterans.html</a>
Lucas	(641)774-4611	<a href="http://va.iowa.gov/counties/lucas">va.iowa.gov/counties/lucas</a>
Lyon	(712)472-3405	<a href="http://www.lyoncountyiowa.com/veterans_affairs">www.lyoncountyiowa.com/veterans_affairs</a>
Madison	(515) 462-4680	<a href="http://www.madisoncoia.us/offices/veterans/index.htm">www.madisoncoia.us/offices/veterans/index.htm</a>
Mahaska	(641) 673-7727	<a href="http://www.mahaskacounty.org/veterans_affairs/">www.mahaskacounty.org/veterans_affairs/</a>
Marion	(641)828-2201	<a href="http://www.co.marion.ia.us/offices/veterans/index.htm">www.co.marion.ia.us/offices/veterans/index.htm</a>
Marshall	(641)754-6335	<a href="http://www.co.marshall.ia.us/departments/va">www.co.marshall.ia.us/departments/va</a>
Mills	(712)527-5621	<a href="http://www.millscoia.us/index.php/depts/va">www.millscoia.us/index.php/depts/va</a>
Mitchell	(641)832-2920	N/A
Monona	(712)433-3710	<a href="http://www.mononacounty.org/VA.html">www.mononacounty.org/VA.html</a>
Monroe	(641)932-5622	<a href="http://www.monroecoia.us/offices/veterans/index.htm">www.monroecoia.us/offices/veterans/index.htm</a>
Montgomery	(712)623-3180	<a href="http://www.montgomerycountyiowa.com/index.php/veterans-affairs">www.montgomerycountyiowa.com/index.php/veterans-affairs</a>
Muscatine	(563)262-4162	<a href="http://www.co.muscatine.ia.us/429/Veterans-Affairs">www.co.muscatine.ia.us/429/Veterans-Affairs</a>
O'Brien	(712)957-0031	<a href="http://www.obriencounty.org/departments/veterans-affairs/">www.obriencounty.org/departments/veterans-affairs/</a>
Osceola	(712)754-2514	<a href="http://www.osceolacountyia.org/county/office/12">www.osceolacountyia.org/county/office/12</a>
Page	(712)246-4254	<a href="http://www.co.page.ia.us/offices/veterans/index.htm">www.co.page.ia.us/offices/veterans/index.htm</a>
Palo Alto	(712)852-2066	<a href="http://www.paloaltova.com/">www.paloaltova.com/</a>
Plymouth	(712)546-7090	<a href="http://www.co.plymouth.ia.us/Departments/Vereranaffairs.aspx">www.co.plymouth.ia.us/Departments/Vereranaffairs.aspx</a>
Pocahontas	(712)335-3270	<a href="http://pocahontas-county.com/veterans_affairs">pocahontas-county.com/veterans_affairs</a>
Polk	(515)286-3670	<a href="http://www.polkcountyiowa.gov/veteranaffairs/">www.polkcountyiowa.gov/veteranaffairs/</a>
Pottawattamie	(712)328-5797	<a href="http://www.pottcounty.com/departments/veteran-affairs/overview/">www.pottcounty.com/departments/veteran-affairs/overview/</a>
Poweshiek	(641)236-5722	<a href="http://poweshiekcounty.org/veterans-affairs/">poweshiekcounty.org/veterans-affairs/</a>
Ringgold	(641)464-2397	<a href="http://www.ringgoldcounty.us/">www.ringgoldcounty.us/</a>
Sac	(712)662-4552	<a href="http://www.saccounty.org/veteran-affairs.html">www.saccounty.org/veteran-affairs.html</a>
Scott	(563) 326-8723	<a href="http://www.scottcountyiowa.com/community/veteran-affairs-commission">www.scottcountyiowa.com/community/veteran-affairs-commission</a>
Shelby	(712)755.3907	<a href="http://www.shco.org/Departments/VeteranAffairs.aspx">www.shco.org/Departments/VeteranAffairs.aspx</a>
Sioux	(712)737-2999	<a href="http://siouxcounty.org/departments/veterans-affairs/">siouxcounty.org/departments/veterans-affairs/</a>
Story	(515)956-2626	<a href="http://www.storycountyiowa.gov/index.aspx?NID=114">www.storycountyiowa.gov/index.aspx?NID=114</a>
Tama	(641)484-3160	<a href="http://www.tamacounty.org/vets.html">www.tamacounty.org/vets.html</a>
Taylor	(712)523-2766	<a href="http://va.iowa.gov/counties/taylor">va.iowa.gov/counties/taylor</a>
Union	(641)782-1723	<a href="http://www.unioncountyiowa.org/">www.unioncountyiowa.org/</a>
Van Buren	(319)293-3793	<a href="http://www.vanburencoia.org/Vets.html">www.vanburencoia.org/Vets.html</a>
Wapello	(641)684-8079	<a href="http://wapellocounty.org/departments/veteran-affairs/">wapellocounty.org/departments/veteran-affairs/</a>
Warren	(515)961-1045	<a href="http://www.warrencountyia.org/veterans_affairs.shtml">www.warrencountyia.org/veterans_affairs.shtml</a>
Washington	(319)653-7768	<a href="http://co.washington.ia.us/181/Veterans-Affairs">co.washington.ia.us/181/Veterans-Affairs</a>
Wayne	(641)872-3943	<a href="http://va.iowa.gov/counties/wayne">va.iowa.gov/counties/wayne</a>
Webster	(515)573-1479	<a href="http://www.webstercountyia.org/VA.htm">www.webstercountyia.org/VA.htm</a>
Winnebago	(641)585-5736	<a href="http://www.winnebagocountyiowa.gov/veterans-affairs/">www.winnebagocountyiowa.gov/veterans-affairs/</a>
Winneshek	(563)382-5786	<a href="http://www.winneshekcounty.org/site/veterans.html">www.winneshekcounty.org/site/veterans.html</a>
Woodbury	(712)279-6605	<a href="http://www.woodburycountyiowa.gov/departments/veteran-affairs">www.woodburycountyiowa.gov/departments/veteran-affairs</a>
Worth	(641)324-0480	<a href="http://worthcounty.municipalcms.com/">worthcounty.municipalcms.com/</a>
Wright	(515)602-6208	<a href="http://www.wrightcounty.org/residents/veterans_affairs.php">www.wrightcounty.org/residents/veterans_affairs.php</a>

## Notes

**Notes:**

**Contacts to Remember:**

# Housing Resources

## Reentry Specific Issues/Resources

**MYTH:** Individuals who have been convicted of a crime are “banned” from public housing.

**FACT:** Public Housing Authorities have great discretion in determining their admissions and occupancy policies for individuals with criminal records. While Public Housing Authorities can choose to ban individuals with certain offenses from participating in public housing and Section 8 programs, it is not HUD policy to do so. In fact, in many circumstances, formerly incarcerated people should not be denied access.

There are only two convictions that automatically exclude an individual from being eligible for public housing assistance:

- A member of the household is subject to a lifetime registration requirement under a state sex offender registry program
- A member of the household has ever been convicted of drug-related criminal activity for manufacturing or producing methamphetamine on the premises of federally assisted housing

**Iowa Legal Aid’s *Finding Housing with a Criminal Record*:** This resource provides a brief overview of what individuals with criminal records might expect when applying for rental housing, and includes information on applicant rights, Fair Housing Act requirements, what to do if denied housing because of an error in a criminal background screening, and resources for further assistance.

- **Issue Brief:** [www.iowalegalaid.org/resource/finding-housing-with-a-criminal-record?ref=IjLSI](http://www.iowalegalaid.org/resource/finding-housing-with-a-criminal-record?ref=IjLSI)

## Public Housing Authorities

Public Housing Authorities administer and oversee federal housing assistance programs that can support individuals who qualify by subsidizing portions of their rent. In Iowa these housing assistance programs are organized by city, county, or regionally. A list organized by county can be found on page 44.

- **Housing Choice Voucher (HCV)/Section 8:** The Housing Choice Voucher, also known as Section 8, is a tenant-based assistance program, which means the funding is tied to the individual, not the specific rental property. Since housing assistance is provided on behalf of the family or individual, participants are able to find their own housing, including single-family homes, townhouses and apartments. The participant is free to choose any housing that meets the requirements of the program and is not limited to units located in subsidized housing projects.
- **Public Housing:** Public housing provides decent and safe rental housing for eligible low-income families, the elderly, and persons with disabilities. Public housing comes in all sizes and types, from scattered single family houses to high-rise apartments for elderly families. Public housing is limited to low-income families and individuals. A housing authority determines eligibility based on: 1) annual gross income; 2) whether the applicant qualifies as elderly, a person with a disability, or as a family; and 3) U.S. citizenship or eligible immigration status.

## Services to Help Find and Maintain Housing

**Iowa Housing Search ([www.iowahousingsearch.org](http://www.iowahousingsearch.org)):** Iowa Housing Search is a free online resource that allows individuals to search available rental properties in Iowa that fit their specific needs and budget. Results can be filtered based on cost, amenities, number of bedrooms, proximity to public transportation, whether the landlord requires a criminal background check, rental assistance accepted, accessibility features, and more. Individuals seeking housing and service providers can call a toll-free, multilingual call center for assistance with housing searches at (877)428-8844. Information can be provided by phone, email, mail, and fax. The site also features a service provider portal, which allows approved agencies to search for listings that serve individuals experiencing certain barriers to finding housing. Providers can design and save search criteria so notifications are sent to them when an available listing matches their saved criteria. Information on how to set up an agency account can be found on the website.

**County General Assistance:** Iowa law requires counties to administer general assistance funds to individuals in extreme financial need for expenses such as rent, utilities, and burial costs. Eligible expenses and program requirements vary by county. Individuals are typically only eligible to receive

funds a certain number of times in a twelve-month period. County boards of supervisors establish the rules and eligible expenses. Visit the county website for information specific to the county in which the individual seeking assistance resides for more information on eligibility and how to apply.

**Community Action Agencies:** Community Action Agencies provide case management and other supportive services to help individuals and families experiencing poverty meet their basic needs and develop long-term economic security and self-sufficiency. Services cover a wide array of need areas that address issues caused by poverty and barriers to ending the cycle of poverty for individuals, families, and communities. Community Action Agencies are located across the state and provide services in all 99 counties. Specific programs and services vary, but most often include housing assistance, home energy efficiency and weatherization, financial planning and counseling, food assistance, health and behavioral health services, and early childhood education.

- **Find an Agency:** This tool is searchable by county and contains links to the Community Action Agency's website as well as county office locations, contact information, and hours.  
<http://iowacomunityaction.org/get-help/find-an-agency>

**HUD Approved Housing Counseling Agencies:** The Housing Counseling Assistance Program provides services to individuals, families, or groups who are tenants, homeowners, homeless, or homebuyers. Services are available to anyone, including those who receive any type of rental service whether through HUD; Veterans Affairs; or any other local, state, or federal program. Counseling services focus on a wide array of topics focused on helping people meet their housing goals, including financial analysis and budget planning; fair housing, landlord/tenant, and fair lending laws and requirements; information on rental assistance programs and other services; and understanding lease terms and rent delinquency. Services are available through HUD approved agencies throughout the state.

- **Find a Program in Iowa:** [www.hud.gov/offices/hsg/sfh/hcc/hcs.cfm?webListAction=search&searchstate=IA](http://www.hud.gov/offices/hsg/sfh/hcc/hcs.cfm?webListAction=search&searchstate=IA)

## Population Specific Resources

**Home and Community Based Services (HCBS) Rent Subsidy Program:** The Iowa Finance Authority administers the HCBS Rent Subsidy Program to assist eligible applicants who receive services under a federal Medicaid home and community based services waiver or the Money Follows the Person program. The program provides temporary monthly rental assistance to individuals while they are waiting to be eligible for a local, state, or federal rental assistance program like Section 8. The program maintains a waitlist and accepts applications on an on-going basis.

- **Program Overview, Eligibility, & Application:** [www.iowafinanceauthority.gov/File/DownloadFile/5319](http://www.iowafinanceauthority.gov/File/DownloadFile/5319)

**Housing Opportunities for Persons with AIDS (HOPWA):** This federal program assists individuals who have been diagnosed with HIV/AIDS and their families who are homeless or at risk of homelessness. HOPWA is a need based program, which means there are several eligibility requirements and individuals must demonstrate need in addition to their diagnosis. Currently the Iowa Finance Authority allocates funding to five project sponsors around the state that cover all 99 counties between them. The link below contains a service area map with contact information for organizations that serve as project sponsors who can be contacted for more information on the program, eligibility, and how to apply.

- **Service Area Map and Contact Information:** <http://iowafinanceauthority.gov/File/DownloadFile/5639>

## Housing Resources for Veterans:

- **U.S. Department of Housing and Urban Development-VA Supportive Housing (HUD-VASH):** This program provides rental assistance vouchers to Veterans who are eligible for VA health care services; have a serious mental illness, history of substance use disorder, and/or physical disability, and are experiencing or at risk of homelessness. This supportive housing program is a partnership between HUD and the Veterans Administration that is focused on helping veterans and their families experiencing or at risk of homelessness. The program provides participants with a HUD Housing Choice Voucher (also called Section 8) and case management focused on recovery and connecting veterans with supportive services like health care, mental health care, and substance use disorder treatment services to help them effectively function in the community and maintain permanent housing. Individuals who are required to



maintain Lifetime Sexual Offender Registry status are not eligible to participate in the program.

[www.va.gov/homeless/hud-vash.asp](http://www.va.gov/homeless/hud-vash.asp)

- **Supportive Services for Veteran Families:** This program serves very low income Veterans by providing case management and supportive services to those at risk of losing their housing; assistance identifying new, more suitable housing; and to rapidly re-house Veterans experiencing homelessness.  
[www.va.gov/homeless/SSVF/](http://www.va.gov/homeless/SSVF/)
- **Community Resource and Referral Centers (CRRC):** Both the VA Central Iowa Healthcare System in Des Moines and the Iowa City VA Health Care System in Iowa City serve as one-stop centers for Veterans who are experiencing or at risk of homelessness, and/or experiencing a serious mental illness. CRRCs can help by assisting in securing and maintaining housing, employment, and other services that promote increased community integration. CRRC staff can provide information on the programs described above and additional housing, employment, health and mental health services both within and outside of the VA system.
  - **Central Iowa Health Care System CRRC:** 1223 Center Street, Des Moines; (515)699-5637  
[www.centraliowa.va.gov/services/Community\\_Resource\\_and\\_Referral\\_Center\\_CRRC.asp](http://www.centraliowa.va.gov/services/Community_Resource_and_Referral_Center_CRRC.asp)
  - **Iowa City VA Health Care System CRRC:** 1535 First Ave SE, Cedar Rapids; (319)365-0898

**Affordable Assisted Living Facility Finder:** The Iowa Finance Authority's Affordable Assisted Living Facility Finder is designed to assist individuals considering assisted living options in Iowa. In addition to the programs listed in this directory, many other assisted living providers are serving low- to moderate-income individuals who qualify for a variety of assistance programs, including Medicaid.

<http://www.iowafinanceauthority1.com/FacilityFinderIowaAALDirectory.asp>

## Homeless Planning Groups

**The Iowa Council on Homelessness:** This statewide group staffed by the Iowa Finance Authority and made up of 38 governor appointed members charged to plan and advise on homelessness and housing issues impacting Iowans. <http://iowafinanceauthority.gov/Topics/TopicIowaCouncilOnHomelessness>

**Local Planning Councils and Coalitions:** These types of groups exist all over the state and bring together individuals familiar with the area who want to make housing more affordable and accessible for everyone, especially individuals with significant barriers. The Iowa Finance Authority has a record of known groups (link below), many of whom can be found on Facebook or Google. Local Housing Authorities or the Iowa Finance Authority may have additional information on how to contact local groups as well.

<http://www.iowafinanceauthority.gov/file/downloadfile/3682>

## Education and Outreach

Many housing professionals at the local, state, and national level say when it comes to addressing barriers to finding housing, including for individuals with a criminal record, relationship building is one of the most successful tools. There are several resources on the internet with strategies for developing relationships with property owners and marketing the benefits of housing people who often have difficulty finding housing, which includes people with criminal records. A few resources are listed below, and many more can be found online.

**HUDs Landlord Outreach and Recruitment Resources:** This extensive toolkit includes tips for working with property owners, a sample Landlord-Tenant-Case Manager Communication Agreement, marketing letters, and more. The "Landlord Benefit Checklist" includes several examples of advantages to working with community service agencies and individuals who experience barriers to finding housing.

[www.hudexchange.info/resources/housingsearchtool/?housingsearchtoolaction=public:main.landlord-outreach-and-recruitment](http://www.hudexchange.info/resources/housingsearchtool/?housingsearchtoolaction=public:main.landlord-outreach-and-recruitment)

**United States Interagency Council on Homelessness Toolkit:** This page has many resources for working with landlords, including tips for housing veterans, case studies, and several toolkits.

[cmtysolutions.org/landlord-toolkit](http://cmtysolutions.org/landlord-toolkit)

## List of Public Housing Authorities

In some cases there are multiple housing authorities listed for one county, usually because additional authorities exist to serve specific cities or areas within the county. In the directory below the city or area covered by additional agencies are noted (eg. "Municipal Housing Agency of Centerville" or Albia Housing Agency"), and you can assume the first housing authority listed serves the remainder of the county.

County	Name	Phone Number	Website
Adair	Southern Iowa Regional Housing Authority	(641)782-8585	<a href="http://www.sirha-ia.org">www.sirha-ia.org</a>
Adams	Southern Iowa Regional Housing Authority	(641)782-8585	<a href="http://www.sirha-ia.org">www.sirha-ia.org</a>
Allamakee	Upper Explorerland Regional Housing Authority	(563)864-7551	<a href="http://uerpc.org">uerpc.org</a>
Appanoose	Area XV Multi-County Housing Agency	(641)937-5222	<a href="http://www.areaxvhousing.org">www.areaxvhousing.org</a>
	Municipal Housing Agency of Centerville	(641)856-8742	N/A
Audubon	Region XII Housing Authority	(712)792-5560	<a href="http://www.region12cog.org">www.region12cog.org</a>
Benton	City of Cedar Rapids Housing Services	(319)286-5872	<a href="http://www.cedar-rapids.org">www.cedar-rapids.org</a>
Black Hawk	Iowa Northland Regional Housing Council	(319)235-0311	<a href="http://www.inrcog.org">www.inrcog.org</a>
	Evansdale Municipal Housing Authority	(319)234-0385	N/A
	Cedar Falls Housing Authority	(319)273-8669	<a href="http://www.cedarfalls.com">www.cedarfalls.com</a>
	Waterloo Housing Authority	(319)233-0201	<a href="http://www.cityofwaterlooiaowa.com">www.cityofwaterlooiaowa.com</a>
Boone	Central Iowa Regional Housing Authority	(515)986-1882	<a href="http://www.cirhahome.org/">www.cirhahome.org/</a>
Bremer	Iowa Northland Regional Housing Council	(319)235-0311	<a href="http://www.inrcog.org">www.inrcog.org</a>
Buchanan	Iowa Northland Regional Housing Council	(319)235-0311	<a href="http://www.inrcog.org">www.inrcog.org</a>
Buena Vista	Northwest Iowa Housing Authority	(712)262-7460	N/A
Butler	Iowa Northland Regional Housing Council	(319)235-0311	<a href="http://www.inrcog.org">www.inrcog.org</a>
Calhoun	Fort Dodge Housing Agency	(515)573-7751	<a href="http://www.fd-housing.org">www.fd-housing.org</a>
Carroll	Region XII Housing Authority	(712)792-5560	<a href="http://www.region12cog.org">www.region12cog.org</a>
Cass	Southern Iowa Regional Housing Authority	(641)782-8585	<a href="http://www.sirha-ia.org">www.sirha-ia.org</a>
Cedar	Eastern Iowa Regional Housing Authority	(563)556-4166	<a href="http://eirha.org">eirha.org</a>
Cerro Gordo	North Iowa Regional Housing Authority	(641)423-0897	<a href="http://www.nirha.com/">www.nirha.com/</a>
	Mason City Housing Authority	(641)421-2711	<a href="http://www.masoncity.net">www.masoncity.net</a>
Cherokee	Siouxland Regional Housing Authority	(712)252-4520	N/A
Chickasaw	Iowa Northland Regional Housing Council	(319)235-0311	<a href="http://www.inrcog.org">www.inrcog.org</a>
Clarke	Southern Iowa Regional Housing Authority	(641)782-8585	<a href="http://www.sirha-ia.org">www.sirha-ia.org</a>
Clay	Northwest Iowa Housing Authority	(712)262-7460	N/A
Clayton	Upper Explorerland Regional Housing Authority	(563)864-7551	<a href="http://uerpc.org">uerpc.org</a>
Clinton	Eastern Iowa Regional Housing Authority	(563)556-4166	<a href="http://eirha.org">eirha.org</a>
	Clinton Housing Authority (serves Clinton and Camanche)	(563)243-1280	N/A
Crawford	Region XII Housing Authority	(712)792-5560	<a href="http://www.region12cog.org">www.region12cog.org</a>
Dallas	Central Iowa Regional Housing Authority	(515)986-1882	<a href="http://www.cirhahome.org/">www.cirhahome.org/</a>
Davis	Area XV Multi-County Housing Agency	(641)937-5222	<a href="http://www.areaxvhousing.org">www.areaxvhousing.org</a>
Decatur	Southern Iowa Regional Housing Authority	(641)782-8585	<a href="http://www.sirha-ia.org">www.sirha-ia.org</a>
Delaware	Eastern Iowa Regional Housing Authority	(563)556-4166	<a href="http://eirha.org">eirha.org</a>
Des Moines	Southeastern Iowa Regional Housing Authority	(319)753-5109	<a href="http://www.seirha.com">www.seirha.com</a>
Dickenson	Northwest Iowa Housing Authority	(712)262-7460	N/A
Dubuque	Eastern Iowa Regional Housing Authority	(563)556-4166	<a href="http://eirha.org">eirha.org</a>
	Dubuque Housing and Community Development	(563)589-4230	<a href="http://www.cityofdubuque.com">www.cityofdubuque.com</a>
Emmet	Northwest Iowa Housing Authority	(712)262-7460	N/A
Fayette	Upper Explorerland Regional Housing Authority	(563)864-7551	<a href="http://uerpc.org">uerpc.org</a>



County	Name	Phone Number	Website
Floyd	North Iowa Regional Housing Authority	(641)423-0897	<a href="http://www.nirha.com/">www.nirha.com/</a>
	Charles City Housing and Redevelopment Authority	(641)228-6661	<a href="http://www.cityofcharlescacity.org">www.cityofcharlescacity.org</a>
Franklin	North Iowa Regional Housing Authority	(641)423-0897	<a href="http://www.nirha.com/">www.nirha.com/</a>
Fremont	Southern Iowa Regional Housing Authority	(641)782-8585	<a href="http://www.sirha-ia.org">www.sirha-ia.org</a>
Greene	Region XII Housing Authority	(712)792-5560	<a href="http://www.region12cog.org">www.region12cog.org</a>
Grundy	Iowa Northland Regional Housing Council	(319)235-0311	<a href="http://www.inrcog.org">www.inrcog.org</a>
Guthrie	Region XII Housing Authority	(712)792-5560	<a href="http://www.region12cog.org">www.region12cog.org</a>
Hamilton	Fort Dodge Housing Agency	(515)573-7751	<a href="http://www.fd-housing.org">www.fd-housing.org</a>
Hancock	North Iowa Regional Housing Authority	(641)423-0897	<a href="http://www.nirha.com/">www.nirha.com/</a>
Hardin	City of Marshalltown Housing Office	(641)754-5756	<a href="http://ci.marshalltown.ia.us">ci.marshalltown.ia.us</a>
Harrison	Region XII Housing Authority	(712)792-5560	<a href="http://www.region12cog.org">www.region12cog.org</a>
Henry	Southeastern Iowa Regional Housing Authority	(319)753-5109	<a href="http://www.seirha.com">www.seirha.com</a>
Howard	Upper Explorerland Regional Housing Authority	(563)864-7551	<a href="http://uerpc.org">uerpc.org</a>
Humboldt	Fort Dodge Housing Agency	(515)573-7751	<a href="http://www.fd-housing.org">www.fd-housing.org</a>
Ida	Region XII Housing Authority	(712)792-5560	<a href="http://www.region12cog.org">www.region12cog.org</a>
Iowa	Iowa City Housing Authority	(319)356-5400	<a href="http://www.icgov.org">www.icgov.org</a>
Jackson	Eastern Iowa Regional Housing Authority	(563)556-4166	<a href="http://eirha.org">eirha.org</a>
Jasper	Central Iowa Regional Housing Authority	(515)986-1882	<a href="http://www.cirhahome.org/">www.cirhahome.org/</a>
Jefferson	Area XV Multi-County Housing Agency	(641)937-5222	<a href="http://www.areaxvhousing.org">www.areaxvhousing.org</a>
Johnson	Iowa City Housing Authority	(319)356-5400	<a href="http://www.icgov.org">www.icgov.org</a>
Jones	Eastern Iowa Regional Housing Authority	(563)556-4166	<a href="http://eirha.org">eirha.org</a>
Keokuk	Area XV Multi-County Housing Agency	(641)937-5222	<a href="http://www.areaxvhousing.org">www.areaxvhousing.org</a>
Kossuth	North Iowa Regional Housing Authority	(641)423-0897	<a href="http://www.nirha.com/">www.nirha.com/</a>
Lee	Southeastern Iowa Regional Housing Authority	(319)753-5109	<a href="http://www.seirha.com">www.seirha.com</a>
Linn	City of Cedar Rapids Housing Services	(319)286-5872	<a href="http://www.cedar-rapids.org">www.cedar-rapids.org</a>
Louisa	Southeastern Iowa Regional Housing Authority	(319)753-5109	<a href="http://www.seirha.com">www.seirha.com</a>
Lucas	Area XV Multi-County Housing Agency	(641)937-5222	<a href="http://www.areaxvhousing.org">www.areaxvhousing.org</a>
Lyon	Northwest Iowa Housing Authority	(712)262-7460	N/A
	Rock Rapids Municipal Housing Agency	(712)472-3896	<a href="http://rockrapidshousing.com">rockrapidshousing.com</a>
Madison	Central Iowa Regional Housing Authority	(515)986-1882	<a href="http://www.cirhahome.org/">www.cirhahome.org/</a>
Mahaska	Area XV Multi-County Housing Agency	(641)937-5222	<a href="http://www.areaxvhousing.org">www.areaxvhousing.org</a>
	Oskaloosa Municipal Housing Authority	(641)673-8361	<a href="http://www.oskaloosaiowa.org">www.oskaloosaiowa.org</a>
Marion	Central Iowa Regional Housing Authority	(515)986-1882	<a href="http://www.cirhahome.org">www.cirhahome.org</a>
	Low Rent Housing Agency of Knoxville (& Pella)	(641)828-7371	<a href="http://www.knoxvilleia.gov">www.knoxvilleia.gov</a>
Marshall	City of Marshalltown Housing Office	(641)754-5756	<a href="http://ci.marshalltown.ia.us">ci.marshalltown.ia.us</a>
Mills	Southern Iowa Regional Housing Authority	(641)782-8585	<a href="http://www.sirha-ia.org">www.sirha-ia.org</a>
Mitchell	North Iowa Regional Housing Authority	(641)423-0897	<a href="http://www.nirha.com/">www.nirha.com/</a>
Monona	Siouxland Regional Housing Authority	(712)252-4520	N/A
Monroe	Area XV Multi-County Housing Agency	(641)937-5222	<a href="http://www.areaxvhousing.org">www.areaxvhousing.org</a>
	Albia Housing Agency	(641)932-7859	N/A
Montgomery	Southern Iowa Regional Housing Authority	(641)782-8585	<a href="http://www.sirha-ia.org">www.sirha-ia.org</a>
Muscatine	Muscatine Municipal Housing Authority	(563)264-1554	<a href="http://www.muscatineiowa.gov">www.muscatineiowa.gov</a>
O'Brien	Northwest Iowa Housing Authority	(712)262-7460	N/A
Osceola	Northwest Iowa Housing Authority	(712)262-7460	N/A
Page	Southern Iowa Regional Housing Authority	(641)782-8585	<a href="http://www.sirha-ia.org">www.sirha-ia.org</a>
Palo Alto	Northwest Iowa Housing Authority	(712)262-7460	N/A

## Notes

**Notes:**

**Contacts to Remember:**

# Mental Health and Disability Services Regions

Mental health and disability services (MHDS) regions provide an array of services to individuals who are not eligible for Medicaid but have needs related to mental health or disability status, and individuals who are enrolled in Medicaid but need access to mental health or disability services not covered by Medicaid. All regions must provide a set of “core services” to individuals with a mental illness and/or an intellectual disability at or below 150% of federal poverty level (FPL). Many regions provide services to individuals with a developmental disability or brain injury, and individuals who earn between 150-200% of FPL. All regions fund services beyond the required core services.

There are currently 14 approved MHDS Regions operating in Iowa. Regions are made up of three or more counties, with the exception of Polk County, which operates as a one county region.

## Individuals to Connect

- Those who are not Medicaid eligible but have needs related to their mental health or disability diagnosis
- Those who are enrolled in Medicaid but need access to services not covered by Medicaid

## Eligibility

Funding available to support individuals beyond the required “core population” (mental illness and intellectual disability) varies by region. Income guidelines and other eligibility criteria vary as well. Contacting a regional office directly is the best way to get more information on eligibility.

## How to Contact/Refer for Services

- **Regional Offices:** Most regions have multiple offices located within the region where individuals seeking funding for mental health and/or disability services can fill out an application for services. Local regional offices are a good resource for anyone who has questions about services, eligibility, or the application process.
- **Access Points:** Regions are required to have additional access points around the region. These are usually housed within community service organizations, hospitals, or other places where individuals access mental health and/or disability services. Applications are available at designated access points, and staff have been trained to assist with the application process and forward completed applications to the region.


## Core Services


Core services are the services and supports regions are required to provide to eligible individuals.

- **Treatment services**, such as:
  - Assessment and evaluation
  - Mental health outpatient therapy
  - Medication prescribing and management
  - Mental health inpatient treatment
- **Support for community living**, such as:
  - Home health aide
  - Home and vehicle modification
  - Respite
  - Supportive community living
- **Recovery services**, such as:
  - Family support
  - Peer support
- **Basic crisis response**, such as:
  - 24-hour access to crisis response
  - Evaluation
  - Personal emergency response system
- **Employment support**, such as:
  - Day habilitation
  - Job development
  - Supported employment
  - Prevocational services
- **Service coordination**, including coordinating physical health and primary care, such as:
  - Case management
  - Health homes

**Other Services:** Regions provide additional services, including comprehensive crisis and jail diversion services. Contact the Region to determine additional services available.

## MHDS Region Profiles

	<p style="text-align: center;"><b>Central Iowa Community Services (CICS)</b>          Counties Served: Boone, Franklin, Hamilton, Hardin, Jasper, Madison, Marshall, Poweshiek, Story, Warren  <a href="http://www.cicsmhs.org">www.cicsmhs.org</a></p>
<b>Coordination of Services</b>	
CICS has a Service Coordinator located in each county; contact information for the local offices is available on our website, or contact our Coordination Officers listed below.	
<b>Boone, Madison, Warren, Jasper and Poweshiek:</b> Betsy Stursma 515-961-1059	
<b>Marshall, Hardin, Franklin, Story, Hamilton:</b> Linn Adams 641-939-8168	
Secure email intakes for any county: <a href="mailto:intakes@cicsmhs.org">intakes@cicsmhs.org</a>	
<b>Crisis Services</b>	
24 Hour Crisis Hotline	<b>1-844-258-8858</b>
Crisis Stabilization Residential Service	CICS contracts with Genesis Hope Wellness in Woodward and Mary Greeley TLP in Ames for short-term residential to assist a person to return to their pre-crisis level of functioning. Transition Living also available in Ames, Indianola, Iowa Falls and Newton.
<b>Treatment Services</b>	
Therapist	Assessment, individual, family, and group therapy; also available in jails
Psychiatrist, PA, ARNP	Assessment, med management; also available in jails
Medication	Limited to meds prescribed for mental health diagnosis; also available in jails
Hospitalization	Psychiatric inpatient
<b>Recovery Services: Family and Peer Support</b>	
Family Support	Services provided by peer family support specialists including education and information, advocacy, family support groups, and crisis response
Peer Support	Services provided by peer support specialists including education & information, individual advocacy, support groups, crisis response, respite & other services that assist individuals in achieving stability
<b>Support to Live in the Community</b>	
Supportive Community Living (SCL)	Services provided in a non-institutional setting to meet the individuals' daily living needs. May be hourly or 24 hour service
Community Support Program (CSP)	Services to meet individual mental health treatment and support needs in community setting. Provided in home, office & community settings
Home Health Aide	Services which provide direct personal care & assistance in activities of daily living (ADLs) such as helping individuals bathe, get in & out of bed, and grooming
Home & Vehicle Modification	Provides funding for physical modification to home or vehicle to meet remedial needs of individuals
Other services	Payee services, short term rental assistance, transportation to day services and work programs
<b>Employment and Day Programs</b>	
Job Development; Coaching	Help finding & keeping a job
Day Habilitation	Services that enable or enhance the individuals' functioning & promotes community integration. Primarily for persons with intellectual disabilities (ID)
Day Treatment	Services that emphasize intensive psychiatric rehabilitation activities. Primarily for persons with mental health issues
<b>Specialized Services</b>	
Peer Drop In Centers	Located in Boone, Franklin, Hamilton, Hardin, Jasper, Marshall, Poweshiek, Story
ACT	Assertive Community Treatment (ACT) available in Hamilton County
Staff Training	Mental Health First Aid (MHFA), Trauma Informed Care
Jail Diversion	Intensive Case Management available. To access this service use the contact info above
<b>Eligibility</b>	
Diagnostic	Mental Illness, Intellectual Disability, Developmental Disability, Brain Injury
Financial Resources	Resources Guidelines: Iowa Code 331.395
Income	150% FPL—Sliding fee for those over 150% up to 250%

	<h2 style="text-align: center;">County Rural Offices of Social Services (CROSS)</h2> <p style="text-align: center;">Counties Served: Clarke, Decatur, Lucas, Marion, Monroe, Ringgold, Wayne</p> <p style="text-align: center;"><a href="http://crossmentalhealth.org">http://crossmentalhealth.org</a></p> <p style="text-align: center;"><b>Central Office: 641-446-7178</b></p>
<b>Coordination of Services:</b> Contact the central office and we can guide you to the appropriate disability service coordinator within our Region.	
<b>Crisis Services</b>	
<b>24 Hour Crisis Hotline</b>	<b><a href="tel:844-430-8520">844-430-8520</a></b> Foundation 2 CRISIS HELP LINE
<b>Treatment Services</b>	
<b>Therapist</b>	Community Health Centers of Southern Iowa – (Ringgold, Decatur, Wayne, Lucas, Monroe) <b>641-446-2383</b> ; Crossroads MH (Clarke Co.) <b>641-342-4888</b> ; Pine Rest (Marion County) <b>641-628-9599</b> ; Integrative Counseling (Marion) <b>641-842-4357</b> ; Optima (Marion) <b>641-472-5771</b>
<b>Psychiatrist, PA, ARNP</b>	Same as above, also available in all county jails through Integrative Telehealth Partners (ITP)
<b>Substance Abuse Treatment and Co-Occurring</b>	Community Health Centers of Southern Iowa – (Ringgold, Decatur, Wayne, Lucas, Monroe) Provides Integrated Co-Occurring Treatment program. <b>641-446-2383</b> ; Crossroads MH (Clarke Co.)
<b>Medication</b>	Through an exception to policy (ETP) procedure with a 3 month limit.
<b>Hospitalization</b>	Available through county hospitals, all equipped with tele-psychiatric services. Also Mary Greely in Ames.
<b>Recovery Services: Family and Peer Support</b>	
<b>Family Support</b>	Services provided by peer family support specialists including education & information, advocacy, support groups, and crisis response. Covered by through Integrated Health Homes in the Region: Community Health Centers of Southern Iowa (Ringgold, Decatur, Wayne, Lucas, Monroe) <b>(641)446-2383</b> ; Crossroads MH (Clarke Co.) <b>(641)342-4888</b>
<b>Peer Support</b>	Services provided by peer support specialists including education & information, individual advocacy, support groups, crisis response, respite & other services that assist individuals in achieving stability. Same as above.
<b>Support to Live in the Community</b>	
<b>Supportive Community Living (SCL)</b>	Services provided in a non-institutional setting to meet the individuals' daily living needs. May be hourly or 24-hour service. For more information: <a href="http://crossmentalhealth.org">http://crossmentalhealth.org</a>
<b>Community Support Program (CSP)</b>	Services to meet individual mental health treatment and support needs in community setting. Provided in home, office & community settings.
<b>Home Health Aide</b>	Services which provide direct personal care & assistance in activities of daily living (ADLs) such as helping individuals bathe, get in & out of bed, and grooming.
<b>Home &amp; Vehicle Modification</b>	Provides funding for physical modification to home or vehicle to meet remedial needs of individuals. For more information: <a href="http://crossmentalhealth.org">http://crossmentalhealth.org</a>
<b>Employment and Day Programs</b>	
<b>Job Development; Coaching</b>	Help finding & keeping a job. Individuals must first access services thru IVRS. If placed on waiting list, contact region. Visit website <a href="http://crossmentalhealth.org">http://crossmentalhealth.org</a>
<b>Day Habilitation</b>	Services that enable or enhance the individuals' functioning & promotes community integration. Primarily for persons with intellectual disabilities (ID). For more information: <a href="http://crossmentalhealth.org">http://crossmentalhealth.org</a>
<b>Day Treatment</b>	Services that emphasize intensive psychiatric rehabilitation activities. Primarily for persons with mental health issues. For more information: <a href="http://crossmentalhealth.org">http://crossmentalhealth.org</a>
<b>Specialized Services</b>	
<b>ACT</b>	Resources for Human Development started the ACT Team and taking client applications starting April 1, 2017. Call 641-446-7178 to make referral.
<b>Staff Training</b>	Mental Health First Aid (MHFA) provided by region. Other trainings surrounding Evidence Based Practices can be arranged through the region. <b>641-446-7178</b>
<b>Eligibility</b>	
<b>Diagnostic</b>	Mental Illness, Developmental Disability, Intellectual Disability
<b>Resource</b>	See <a href="http://crossmentalhealth.org">http://crossmentalhealth.org</a> for policy and procedures for income guidelines
<b>Income</b>	150% of poverty level or below



## County Social Services

Counties Served: Allamakee, Butler, Black Hawk, Cerro Gordo, Chickasaw, Clayton, Emmet, Fayette, Floyd, Grundy, Hancock, Howard, Humboldt, Kossuth, Mitchell, Pocahontas, Tama, Webster, Winnebago, Winneshiek, Worth, Wright

[www.countysocialservices.org](http://www.countysocialservices.org) or [www.lifelonglinks.org](http://www.lifelonglinks.org)

### Coordination of Services

Call Lifelong Links at 1-866-468-7887

### Crisis Services

Support Line	Currently our 24-hour support line number is <b>1-855-266-1257</b> .
Crisis Stabilization Residential Services	Short-term residential to assist a person to return to their pre-crisis level of functioning. Located in Fort Dodge and Waterloo.

### Treatment Services

Therapist	Assessment, individual, family, & group therapy
Psychiatrist, PA, ARNP	Assessment, med management
Medication	Limited to meds prescribed for mental health diagnosis for uninsured individuals
Hospitalization	Psychiatric inpatient treatment available at Allen Memorial Hospital, Covenant Medical Center and Sartori Memorial Hospital in Waterloo and Mercy Medical Center-North Iowa in Mason City.

### Recovery Services: Family and Peer Support

Family Support	Services provided by peer family support specialists including education & information, advocacy, family support groups, and crisis response.
Peer Support	Services provided by peer support specialists including education & information, individual advocacy, support groups, crisis response, respite & other services that assist individuals in achieving stability.

### Employment and Day Programs

Job Development; Coaching	Help finding & keeping a job. Individuals must first access services thru IVRS. If placed on waiting list, contact region.
Day Habilitation	Services that enable or enhance the individuals' functioning & promotes community integration.

### Support to Live in the Community

Supportive Community Living (SCL)	Services provided in a non-institutional setting to meet the individuals' daily living needs. May be hourly or 24 hour service.
Community Support Program (CSP)	Services to meet individual mental health treatment and support needs in community setting. Provided in home, office & community settings.
Home Health Aide	Services which provide direct personal care & assistance in activities of daily living (ADLs) such as helping the individual bathe, get in & out of bed, and grooming.
Home & Vehicle Modification	Provides funding for physical modification to home or vehicle to meet remedial needs of individuals.

### Specialized Services

Peer Drop In Centers	Located in Black Hawk, Cerro Gordo, Floyd, Humboldt, Webster, and Wright Counties.
ACT	Assertive Community Treatment (ACT) located in Black Hawk County, Webster County, and Spencer.
Staff Training	Mental Health First Aid (MHFA), Trauma Informed Care, Adverse Childhood Experiences (ACEs), monthly trainings available from I-START coordinators on various topics.
Justice Involved Services	Available in all county jails. Psychiatry services and psychiatric medications are funded in all of our county jails. Service coordination to assist with discharge into the community is also available.

### Eligibility

Diagnostic	Mental Illness, Intellectual Disability, Developmental Disability, Brain Injury
Financial Resources	MEPD Guidelines: \$12,000 individual; \$13,000 multi-person household
Income	Below 150% of poverty; Sliding fee scale 150-350% of poverty (outpatient services only)





## Eastern Iowa Mental Health & Disability Services

Counties Served: Cedar, Clinton, Jackson, Muscatine, Scott

<http://www.scottcountyiowa.com/easterniowamhds>

### Coordination of Services

#### County of Intake Disability Coordinators:

Cedar - Julie Tischuk: **563-886-1726**

Clinton – Becky Eskildsen: **563-244-0563**

Jackson – Lynn Bopes: **563-652-4246**

Muscatine – Mike Johannsen: **563-263-7512**

Scott – Lori Elam: **563-326-8723**

### Crisis Services

24 Hour Crisis Hotline **1-844-430-0375**

Mobile Crisis-Cedar County Available 24 hours/day. Services available also include pre-commitment screens and assessments. **1-844-430-0375**

Crisis Stabilization Telepsych and Care Coordination through each emergency room in the Region.

### Treatment Services

Therapist Assessment, individual, family, & group therapy

Psychiatrist, PA, ARNP Assessment, med management

Medication Limited to meds prescribed for mental health diagnosis, three (3) month limit, all other means of payment must first be considered.

Hospitalization Genesis (Davenport), Mercy (Clinton), Trinity Robert Young Center (Rock Island IL)

### Recovery Services: Family and Peer Support

Family Support Services provided by peer family support specialists including education & information, advocacy, family support groups, and crisis response.

Peer Support Services provided by peer support specialists including education & information, individual advocacy, support groups, crisis response, respite & other services that assist individuals in achieving stability.

### Support to Live in the Community

Supportive Community Living (SCL) Services provided in a non-institutional setting to meet the individuals' daily living needs. May be hourly or 24-hour service.

Community Support Program (CSP) Services to meet individual mental health treatment and support needs in the community setting. Provided in home, office, and community settings.

Home Health Aide Services which provide direct personal care and assistance in activities of daily living (ADLs) such as helping individuals bathe, get in and out of bed, and grooming.

Home & Vehicle Modification Provides funding for physical modification to home or vehicle to meet remedial needs of individuals.

### Employment and Day Programs

Job Development; Coaching Help finding and keeping a job. Individuals must first access services through IVRS and waivers. Contact Region for other funding possibilities.

Day Habilitation Services that enable or enhance the individuals' functioning and promotes community integration. Primarily for persons with intellectual disabilities (ID).

Day Treatment Services that emphasize intensive psychiatric rehabilitation activities. Primarily for persons with mental health issues. Contact Regional CEO: **563-263-7512**

### Specialized Services

Training Mental Health First Aid (MHFA) provided by the region. Other trainings surrounding Evidence Based Practices can be arranged through the region.


Mental Health Court Scott County

### Eligibility

Diagnostic Mental Illness, Intellectual Disability, Developmental Disability, Brain Injury

Financial Resources See <http://www.scottcountyiowa.com/easterniowamhds> (Policy and Procedures) for resource guidelines

Income 150% of poverty level or below

	<h2 style="text-align: center;">Mental Health/Disability Services of the East Central Region</h2> <p style="text-align: center;">Counties Served: Benton, Bremer, Buchanan, Delaware, Dubuque, Iowa, Johnson, Jones, Linn  <a href="http://www.ecriowa.us/">http://www.ecriowa.us/</a></p>
<b>Coordination Services</b>	
Contact Jan Shaw <b>319-339-6169</b> or at <a href="mailto:jshaw@co.johnson.ia.us">jshaw@co.johnson.ia.us</a>	
<b>Crisis Services</b>	
Crisis Hotline	<b>1-855-800-1239</b>
Warm Line	<b>1-844-775-9276</b> Answered by individuals with lived experience 5-7 PM, 7 days/week.
Mobile Crisis	Access through <b>1-855-800-1239</b>
<b>Treatment Services</b>	
Therapist	Assessment, individual, family, & group therapy; Not funded for individuals in jail.
Psychiatrist, PA, ARNP	Assessment, med management; Not funded for individuals in jail unless requested by jail diversion staff.
Medication	Limited to meds prescribed for mental health diagnosis; Not funded for individuals in jail.
Hospitalization	Psychiatric inpatient
<b>Recovery Services: Family and Peer Support</b>	
Family Support	Services provided by peer family support specialists including education & information, advocacy, family support groups, and crisis response.
Peer Support	Services provided by peer support specialists including education & information, individual advocacy, support groups, crisis response, respite & other services that assist individuals in achieving stability.
<b>Employment and Day Programs</b>	
Job Development; Coaching	Help finding & keeping a job. Individuals must first access services thru IVRS. If placed on waiting list, contact region.
Day Habilitation	Services that enable or enhance the individuals' functioning & promotes community integration. Primarily for persons with intellectual disabilities (ID).
Day Treatment	Services that emphasize intensive psychiatric rehabilitation activities. Primarily for persons with mental health issues.
<b>Support to Live in the Community</b>	
Supportive Community Living (SCL)	Services provided in a non-institutional setting to meet the individuals' daily living needs. May be hourly or 24 hour service.
Community Support Program (CSP)	Services to meet individual mental health treatment and support needs in community setting. Provided in home, office & community settings.
Home Health Aide	Services which provide direct personal care & assistance in activities of daily living (ADLs) such as helping the individual bathe, get in & out of bed, and grooming.
Home & Vehicle Modification	Provides funding for physical modification to home or vehicle to meet remedial needs of individuals.
<b>Specialized Services</b>	
Peer Drop In Centers	Located in Benton, Buchanan, Delaware, Dubuque, Johnson and Linn counties.
Assertive Community Treatment (ACT)	Located in Johnson and Linn counties.
Staff Training	Mental Health First Aid (MHFA), Trauma Informed Care, Adverse Childhood Experiences (ACEs)
Jail Diversion	Contact Jan Shaw <b>319-339-6169</b> or at <a href="mailto:jshaw@co.johnson.ia.us">jshaw@co.johnson.ia.us</a>
<b>Eligibility</b>	
Diagnostic	Mental Illness, Intellectual Disability, Developmental Disability, Brain Injury
Financial Resources	\$2000
Income	150% of poverty





## Heart of Iowa Community Services (HICS)

Counties Served: Audubon, Dallas, Greene, Guthrie

### Coordination of Services

Applications are available at each local office and at [www.dallascountyiowa.gov](http://www.dallascountyiowa.gov)  
 Contact Darci Alt, Jon Proctor, or Brandon Tews in Dallas at 515-993-5869  
 Ellen Ritter in Audubon, Greene, and Guthrie at 515-336-4864

### Crisis Services

24 Hour Crisis Hotline	<b>(844)428-3878</b>
Mobile Crisis	Contact through 911, Response 24 hours per day
Crisis Stabilization	Hope Wellness Center 515-438-2331 (medical clearance through local hospital ER)

### Treatment Services

Therapist	Assessment, individual, family, & group therapy
Psychiatrist, PA, ARNP	Assessment, med management
Medication	Limited to meds prescribed for mental health diagnosis
Hospitalization	Psychiatric inpatient, medical clearance

### Recovery Services: Family and Peer Support

Family Support	Services provided by peer family support specialists including education & information, advocacy, family support groups, and crisis response.
Peer Support	Services provided by peer support specialists including education & information, individual advocacy, support groups, crisis response, respite & other services that assist individuals in achieving stability.

### Support to Live in the Community

Supportive Community Living (SCL)	Services provided in a non-institutional setting to meet the individuals' daily living needs. May be hourly or 24 hour service.
Community Support Program (CSP)	Services to meet individual mental health treatment and support needs in community setting. Provided in home, office & community settings.
Home Health Aide	Services which provide direct personal care & assistance in activities of daily living (ADLs) such as helping individuals bathe, get in & out of bed, and grooming.
Home & Vehicle Modification	Provides funding for physical modification to home or vehicle to meet remedial needs of individuals.

### Employment and Day Programs


Job Development; Coaching	Help finding & keeping a job. Individuals must first access services through IVRS. If placed on waiting list, contact region.
Day Habilitation	Services that enable or enhance the individuals' functioning & promotes community integration. Primarily for persons with intellectual disabilities (ID).
Day Treatment	Services that emphasize intensive psychiatric rehabilitation activities. Primarily for persons with mental health issues.


### Specialized Services

Peer Drop In Centers	Dallas - xlst
Staff Training	Mental Health First Aid (MHFA), Trauma Informed Care, Adverse Childhood Experiences (ACEs)
Jail Diversion	HICS Alternatives to Incarceration Coordinator 515-993-5869
Intensive Psychiatric Rehabilitation	Intensive Psychiatric Rehabilitation (IPR) Central Iowa Recovery
HWC Transitional	Hope Wellness Center offers two phases: Phase 1 includes intensive SA and MH services assist in recovery. Phase 2 focuses on finding a job and stable housing in the community. Each phase is a two to three months.


### Eligibility

Diagnostic	Mental Illness, Intellectual Disability, Developmental Disability, Brain Injury
Financial Resources	Under \$3,000, exclude home and one vehicle
Income	Under 150% federal poverty level

 <p><b>Northwest Iowa Care Connections</b></p>	<h2 style="text-align: center;">Northwest Iowa Care Connections (NWIACC)</h2> <p style="text-align: center;">Counties Served: Clay, Dickinson, Lyon, O'Brien, Osceola, Palo Alto  <a href="http://www.northwestiacareconnections.org">www.northwestiacareconnections.org</a></p>
<b>Coordination of Services</b>	
For information and referral please call (712)336-0775 or contact Beth Will at <a href="mailto:bwill@co.dickinson.ia.us">bwill@co.dickinson.ia.us</a>	
<b>Crisis Services</b>	
24 Hour Crisis Hotline	<b>1-844-345-4569</b>
Same Day Access for Outpatient MH Screening	Please call Regional number 712-336-0775 between 8am-4:30 Monday through Friday excluding holidays, Seasons Center 800-242-5101 or Hope Haven 712-476-2737 8AM to 4:30 PM Monday through Friday excluding Holidays
For needs after hours	Please contact the 24-hour crisis line for assessment and care coordination
For immediate attention	Please contact your local Hospital Emergency room
Crisis Stabilization Residential Services	Please contact contracted providers, Plains Area Mental Health Center's Turning Point Director at 712-662-8059 or Sioux Rivers at 712-560-7996 for consultation
<b>Treatment Services</b>	
Therapist	Assessment, individual, family, & group therapy. See our website for Resource Directory
Psychiatrist, PA, ARNP	Assessment, med management (some availability in all county jails)
Medication	Limited to meds prescribed for mental health diagnosis –all forms of funding considered first before a referral to County General Assistance made by regional service coordinator
Hospitalization	Psychiatric inpatient-Spencer Hospital, Spencer, IA Avera McKennon- Sioux Falls, SD Cherokee MHI, Cherokee, IA
<b>Recovery Services: Peer and Family Support</b>	
Family Support	Services provided by peer family support specialists including education & information, advocacy, family support groups, and crisis response.
Peer Support	Services provided by peer support specialists including education & information, individual advocacy, support groups, crisis response, respite & other services that assist individuals in achieving stability.
<b>Support to Live in the Community</b>	
Supportive Community Living (SCL)	Services provided in a non-institutional setting to meet the individuals' daily living needs. May be hourly or 24 hour service.
Community Support Program (CSP)	Services to meet individual mental health treatment and support needs in community setting. Provided in home, office & community settings.
Home Health Aide	Services which provide direct personal care & assistance in activities of daily living (ADLs) such as helping individuals bathe, get in & out of bed, and grooming.
Home & Vehicle Mod.	Funding for physical modification to home or vehicle to meet remedial needs of individuals.
<b>Employment and Day Programs</b>	
Job Development; Coaching	Help finding & keeping a job. Individuals must access services thru IVRS, waivers, and habilitation funding. Contact Region service coordination for other funding possibilities.
Day Habilitation	Services that enable or enhance the individuals' functioning & promotes community integration. Primarily for persons with intellectual disabilities (ID).
Day Treatment	Services that emphasize intensive psychiatric rehabilitation activities. Primarily for persons with mental health issues.
<b>Specialized Services</b>	
Peer Drop In Centers	In development
ACT	Assertive Community Treatment (ACT) in development
Staff Training	Mental Health First Aid (MHFA) and other Evidence Based Program trainings can be arranged on request by the region.
Jail Based Services	Please contact Regional Service Coordinator Beth Will at 712-336-0775 for more information, which includes MH Services in Jail and coordination of Substance Abuse services in Jail through Compass Pointe.
<b>Eligibility</b>	
Diagnostic Criteria	Mental Illness, Intellectual Disability
Financial Criteria	Income Guidelines: 150% of Federal Poverty or below Resource Guidelines: see <a href="http://www.northwestiacareconnections.org">www.northwestiacareconnections.org</a>

	<p align="center"> <b>Polk County Health Services (PCHS)</b>  Serves Polk County  <a href="http://www.pchsia.org">www.pchsia.org</a>  <b>515-243-4545</b> </p>
<b>Coordination of Services</b>	
<b>Mental Health Referrals:</b> Broadlawns Community Access Program: <b>515-282-6770</b> , Community Support Advocates: <b>515-883-1776</b> or Eyerly-Ball: <b>515-241-0982</b>	
<b>Intellectual/Developmental Disabilities:</b> ChildServe: <b>515-727-8750</b> , Community Support Advocates: <b>515-883-1776</b> , Easter Seals: <b>515-274-1529</b> , or Link Associates: <b>515-262-8888</b>	
<b>Crisis Services</b>	
National Suicide Hotline	<b>1-800-273-TALK (8255):</b> 24/7 telephonic access
24 Hour Access to Crisis Services	<b>515-282-5752:</b> Hospital based 24/7 telephonic and walk-in access at hospital for crisis resolution and screening for inpatient treatment
Pre-Commitment Screener	<b>515-564-5742:</b> Crisis evaluation and referral
Crisis Mobile Team	<b>911:</b> mobile crisis evaluation and treatment services are staffed with mental health professionals that are dispatched with Polk County city police departments for mental health related calls. City police assess calls and request assistance from the Mobile Crisis Response Team.
Crisis Observation Center	<b>515-564-5742:</b> 23 hour crisis assessment, observation and referral
Crisis Stabilization	Up to 90 day center for continued crisis stabilization, treatment engagement and preparation for permanent housing and support solutions. Referrals for program are from the Crisis Observation Center.
<b>Treatment Services</b>	
Outpatient	Assessment, individual, family, & group therapy (additionally available at the Polk Co. Jail)
Psychiatrist, PA, ARNP	Assessment, medication management (additionally available at the Polk County Jail).
Medication	Limited to meds prescribed for mental health diagnosis (additionally available at the Polk County Jail).
Hospitalization	Psychiatric inpatient hospitalization.
Day Treatment	Step down day service for those that need additional support after inpatient hospitalization, driven by psychiatrist recommendation.
<b>Recovery Services: Family and Peer Support</b>	
NAMI Family Support	Services provided by peer family support specialists including education & information, advocacy, family support groups, and crisis response.
Peer Support	Peer Support Service is an individualized recovery-focused service that allows individuals the opportunity to learn to manage their own recovery and advocacy process. Interventions of Peer Support Specialists serve to enhance the development of natural supports, as well as coping and self-management skills.
<b>Support to Live in the Community</b>	
Supportive Community Living (SCL)	Services provided in a non-institutional setting to meet the individuals' daily living needs. May be hourly or 24 hour service.
Housing Support	Time limited, county funded rent subsidies for persons with intellectual disability, developmental disabilities, or mental illness. The amount of subsidy is calculated using the formula and limitations set out in Section 8 of the United States Housing Act. This service is to be used only when there is a clear need for supports to maintain community living and employment for the purpose of increasing self-sufficiency.
Respite	Temporary care to a consumer as relief to the usual informal caregiver. The services include all of the care the usual caregiver would provide. This service can be provided at camps, in the home of the consumer or at a designated site.
Consumer Directed Attendant Care (CDAC)	Consumer-directed attendant care services are service activities performed by a person to help a consumer with self-care tasks which the consumer would typically do independently if the consumer were otherwise able.

Payee	Protective Payee services provide financial management and budget counseling. Program objectives include teaching appropriate clients to use a checking account, pay bills on time, and use money to meet basic family needs
Mobile Meals	Meal assistance for those unable to prepare meals due to physical or mental impairment.
Home Health Aide	Services which provide direct personal care & assistance in activities of daily living (ADLs) such as helping individuals bathe, get in & out of bed, and grooming.
Home & Vehicle Modification	Provides funding for physical modification to home or vehicle to meet remedial needs of individuals.
Transportation	Paratransit services for those that meet physical or mental impairment guidelines and unable to ride fixed route services.
<b>Employment and Day Programs</b>	
Psycho-social Clubhouse	The clubhouse is an intentional community designed to create a restorative environment within which individuals who have a chronic mental illness develop skills necessary to gain employment, as well as improve social connectedness with the community
Benefits Planning	Formal individualized planning services for people receiving public assistance that provide analysis on how work income will affect their benefits.
Supported Education	Supports provided to individuals enrolled in a post-secondary institution or other employer recognized certificate program. Supports include assistance in obtaining tuition and related expenses; application process; organizational and study strategies; assistance in obtaining accommodations and tutoring; and other supports needed that interfere with educational success.
Job Development/ Job Coaching	Help finding & keeping a job.
Customized Employment	Intensive person centered service to help obtain employment.
Employment Skills Training	Variety of time limited, general and occupationally based skills training.
Day Habilitation	Services that enable or enhance the individuals' functioning & promotes community integration.
<b>Specialized Services</b>	
Integrated Service Agencies	A flexible, specialized managed system of care that is driven by consumer choice and focuses on individualized community services and supports and maximum community integration.
ACT	Assertive Community Treatment (ACT) is an evidence-based practice that improves outcomes for people with severe mental illness who are most at-risk of homelessness, psychiatric crisis and hospitalization, and involvement in the criminal justice system.
FACT	ACT model focusing on those with re-occurring involvement in the criminal justice system.
Jail Diversion	Post-booking assessment, coordination and supportive services provided by a team located in the Polk County jail.
Intensive Psychiatric Rehabilitation	A service model that is manual driven and is a client-centered, strengths-based intervention designed to build clients' positive social relationships, encourage self-determination of goals, connect clients to needed human service supports, and provide direct skills training to maximize independence.
<b>Eligibility</b>	
Diagnostic	Mental Illness, Intellectual Disability, Developmental Disability
Financial	\$2,000 in countable value for a single-person household or \$3,000 in countable value for a multi-person household. These amounts will change to match the most recent federal supplemental security income guidelines
Income	Gross income is at or below 150% of the current Federal Poverty Guidelines. Applicants with incomes above 150% may be charged a fee for services, in accordance with a sliding fee scale.

 <p><b>Rolling Hills</b> Community Services Region</p>	<p align="center"><b>Rolling Hills Community Services (RHCS)</b>  Counties Served: Buena Vista, Calhoun, Carroll, Cherokee, Crawford, Ida,  Sac  <a href="http://www.bvcountyiowa.com/index.php/rolling_hills_community_services_region/">http://www.bvcountyiowa.com/index.php/rolling_hills_community_services_region/</a></p>
<b>Coordination of Services</b>	
For information/referral and coordination of services, contact <b>712-749-2556</b> . Contact information for the Coordinator of Disability Services of the county in which the individual resides will be provided.	
<b>Crisis Services</b>	
24 Hour Crisis Hotline	Plains Area Mental Health Center <b>888-546-0730</b>
Crisis Stabilization	Available 24 hours/day for voluntary crisis services. Turning Point <b>712-662-8055</b>
<b>Treatment Services</b>	
Therapist	Assessment, individual, family, & group therapy
Psychiatrist, PA, ARNP	Assessment, med management
Medication	Limited to meds prescribed for mental health diagnosis for individuals awaiting Medicaid eligibility.
Hospitalization	Psychiatric inpatient
<b>Recovery Services: Family and Peer Support</b>	
Family Support	Services provided by peer family support specialists including education & information, advocacy, family support groups, and crisis response.
Peer Support	Services provided by peer support specialists including education & information, individual advocacy, support groups, crisis response, respite & other services that assist individuals in achieving stability.
<b>Support to Live in the Community</b>	
Supportive Community Living (SCL)	Services provided in a non-institutional setting to meet the individuals' daily living needs. May be hourly or 24 hour service.
Community Support Program (CSP)	Services to meet individual mental health treatment and support needs in community setting. Provided in home, office & community settings.
Home Health Aide	Services which provide direct personal care & assistance in activities of daily living (ADLs) such as helping individuals bathe, get in & out of bed, and grooming.
Home & Vehicle Modification	Provides funding for physical modification to home or vehicle to meet remedial needs of individuals.
<b>Employment and Day Programs</b>	
Job Development; Coaching	Help finding & keeping a job. Individuals must first access services thru IVRS. If placed on waiting list, contact region.
Day Habilitation	Services that enable or enhance the individuals' functioning & promotes community integration. Primarily for persons with intellectual disabilities (ID).
<b>Specialized Services</b>	
Peer Drop In Centers	Locations in Denison and Carroll Denison: The Den <b>712-263-6102</b> Carroll: The Clubhouse <b>712-792-6798</b>
Staff Training	ASIST Training, Crisis Intervention Team training
Jail Diversion	Contact <b>712-749-2556</b> Contact information for the Coordinator of Disability Services of the county in which the individual resides or is incarcerated will be provided.
<b>Eligibility</b>	
Diagnostic	Mental Illness, Intellectual Disability, Developmental Disability
Financial Resources	Asset limit: \$2000 single, \$3000 couple
Income	150% Federal Poverty Level or below





# South Central Behavioral Health Region (SCBH)

Counties Served: Appanoose, Davis, Mahaska, Wapello

[www.scbhr.org](http://www.scbhr.org)

## Coordination of Services

Appanoose County—Stephanie Koch: **641-895-1690**  
Davis County—Staci Veach: **641-6664-1993**

Mahaska County—Heather Gross: **641-672-2625**  
Wapello—Jennifer Vitko: **641-683-4576**

## Crisis Services

Crisis Evaluations	Southern Iowa Mental Health Center: <b>641-682-8772</b> Community Health Centers of Southern Iowa: <b>641-856-5471</b> Mahaska Health Partnership: <b>641-672-3100</b>
Crisis Stabilization – Residential	Voluntary admissions; must be prescreened. Call <b>641-216-3212</b> Oak Place located in Centerville

## Treatment Services

Therapist	Assessment, individual, family, & group therapy; Assessment and therapy are available in Appanoose, Davis, Mahaska and Wapello County jails.
Psychiatrist, PA, ARNP	Assessment, med management; services are available in Appanoose, Davis, Mahaska and Wapello County jails
Medication	Limited to meds prescribed for mental health; available in Appanoose, Davis, Mahaska and Wapello County Jails.
Hospitalization	Psychiatric inpatient

## Recovery Services: Family and Peer Support

Family Support	Services provided by peer family support specialists including education & information, advocacy, family support groups, and crisis response.
Peer Support	Services provided by peer support specialists including education & information, individual advocacy, support groups, crisis response, respite & other services that assist individuals in achieving stability.

## Support to Live in the Community

Supportive Community Living (SCL)	Services provided in a non-institutional setting to meet the individuals' daily living needs. May be hourly or 24 hour service.
Community Support Program (CSP)	Services to meet individual mental health treatment and support needs in community setting. Provided in home, office & community settings.
Home Health Aide	Services which provide direct personal care & assistance in activities of daily living (ADLs) such as helping individuals bathe, get in & out of bed, and grooming.
Home & Vehicle Modification	Funding for physical modification to home or vehicle to meet remedial needs of individuals.

## Employment and Day Programs

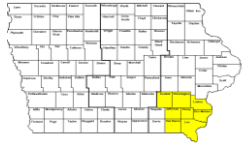
Job Development; Coaching	Help finding & keeping a job. Individuals must first access services thru IVRS. If placed on waiting list, contact region.
Day Habilitation	Services that enable or enhance the individuals' functioning & promotes community integration. Primarily for persons with intellectual disabilities (ID).
Day Treatment	Services that emphasize intensive psychiatric rehabilitation activities. Primarily for persons with mental health issues.

## Specialized Services

Peer Drop In Centers	Promise Center; 230 E. Main, Ottumwa Iowa
Staff Training	Mental Health First Aid, Trauma Informed Care, Adverse Childhood Experiences (ACEs)
Jail Diversion	Judi Fox, SCBHR Jail Alternatives Clinician (641-799-1080) Tish Murray, SCBHR Jail Alternatives (641-683-4576)
Permanent Supported Housing	Contact one of county coordinators above.

## Eligibility

Diagnostic	Mental Illness, Intellectual Disability, Developmental Disability, Brain Injury
Financial Resources	\$2000-individual; \$3000 multi-person household
Income	150% of poverty; up to 250% for psychiatric services



## Southeast Iowa Link (SEIL)

Counties Served: Des Moines, Henry, Jefferson, Keokuk, Lee, Louisa, Van Buren, Washington

[southeastiowalink.squarespace.com/](http://southeastiowalink.squarespace.com/)

### Coordination of Services

Coordinator of Disability Services	SEIL has a Coordinator of Disability Services (CDS) designated in each of our 8 counties. Any Coordinator of Disability Service at the local office can assist, or you may contact <b>(319) 524-1052</b> to receive information and referral.
Integrated Health Home Care Coordination	Counseling Associates, Hillcrest Family Services, Southern Iowa Mental Health Center
Targeted Case Management	Des Moines County Case Management, DHS Targeted Case Management, Southeast Iowa Case Management(SICM)

### Crisis Services

24 Hour Crisis Hotline	Great River Medical Center 877-404-4770
24 Hour Access to Crisis Services	Each of the designated Community Mental Health Centers (CMHCs) has 24 hour on call to provide assistance to individuals in crisis. <b>See CMHC Attachment on back</b>
Crisis Assessment	Available in all 8 counties through the local CMHCs and the 8 hospitals of the region.
Crisis Stabilization Residential Services	Short-term residential to assist a person return to their pre-crisis level of functioning. There are two 5-bed homes located in Burlington and Fairfield. Accessed through Crisis Assessment.

### Treatment Services

Therapist	Assessment, individual, family, & group therapy
Psychiatrist, PA, ARNP	Assessment, med management
Hospitalization	Psychiatric inpatient

### Recovery Services: Family and Peer Support

Family Support	Services provided by peer family support specialists including education & information, advocacy, family support groups, and crisis response.
Peer Support	Services provided by peer support specialists including education & information, individual advocacy, support groups, crisis response, respite & other services that assist individuals in achieving stability.

### Support to Live in the Community

Supportive Community Living (SCL) or Hab	Services provided in a non-institutional setting to meet the individuals' daily living needs. May be hourly or 24 hour service.
Community Support Program (CSP)	Services to meet individual mental health treatment and support needs in community setting. Provided in home, office & community settings.
Home Health Aide	Services which provide direct personal care & assistance in activities of daily living (ADLs) such as helping individuals bathe, get in & out of bed, and grooming.
Home & Vehicle Mod.	Funding for physical modification to home or vehicle to meet remedial needs of individuals.

### Employment and Day Programs

Job Development; Coaching; Supported Employment	Help finding & keeping a job. Individuals must first access services thru IVRS. If placed on waiting list, contact the Coordinator of Disability Services in the persons anticipated county of residence upon discharge.
Day Habilitation (Not in members home)	Services that enable or enhance the individuals' functioning & promotes community integration. Primarily for persons with intellectual disabilities (ID).or Services that are designed to foster the acquisition of skills, building positive social behavior and interpersonal competence, greater independence and personal choice. Primarily for persons with mental health issues.

### Other Services

Peer Drop In Centers	Henry, Jefferson, Keokuk, Lee, Louisa, Van Buren, and Washington Counties
Staff Training	Mental Health First Aid, Trauma Informed Care, Adverse Childhood Experiences (ACEs), Collective Impact, Sequential Intercept, APSE Community Employment Training, CIT, CPI/Mandt
Jail Diversion	Transition Link- Des Moines, Henry, Keokuk, Lee, Louisa, and Washington County: <b>(319)385-4050</b> and Optimae Jail Diversion-Jefferson and Van Buren: <b>641-233-8819</b>

### Eligibility

Diagnostic	Mental Illness, Intellectual Disability, Developmental Disability
Financial	Asset limit--\$2,000 for single person Household/\$3,000 for multi-person household or follow the most recent federal supplemental security income guidelines.
Income	Up to 150% of Federal Poverty Level



## Sioux Rivers Mental Health & Disability Services

Counties Served: Plymouth, Sioux, Woodbury

### Coordination of Services

Sioux County Service Coordinator: Aaron Haverdink, **712-737-2999**  
 Plymouth County Service Coordinator: Sharon Nieman, **712-546-4352**  
 Woodbury County Service Coordinator: Patty Erickson-Puttmann, **712-279-6459**

### Crisis Services

24 Hour Access to Crisis Services	Plymouth County – <b>1-888-546-0730</b> , Sioux County- <b>1-888-587-2537</b> , Woodbury County – <b>1-877-493-2273</b>
Crisis Stabilization	Short-term residential to assist a person to return to their pre-crisis level of functioning, as well as 23 hour crisis stabilization. Located in Sioux City <b>712-560-7996</b>

### Treatment Services

Therapist	Assessment, individual, family, & group therapy; available in jails
Psychiatrist, PA, ARNP	Assessment, med management available in jails
Medication	Limited to meds prescribed for mental health diagnosis; available in jails
Hospitalization	Psychiatric inpatient

### Recovery Services: Family and Peer Support

Family Support	Services provided by peer family support specialists including education & information, advocacy, family support groups, and crisis response.
Peer Support	Services provided by peer support specialists including education & information, individual advocacy, support groups, crisis response, respite & other services that assist individuals in achieving stability.

### Support to Live in the Community

Supportive Community Living (SCL)	Services provided in a non-institutional setting to meet the individuals' daily living needs. May be hourly or 24 hour service.
Community Support Program (CSP)	Services to meet individual mental health treatment and support needs in community setting. Provided in home, office & community settings.
Home Health Aide	Services which provide direct personal care & assistance in activities of daily living (ADLs) such as helping individuals bathe, get in & out of bed, and grooming.
Home & Vehicle Modification	Provides funding for physical modification to home or vehicle to meet remedial needs of individuals.

### Employment and Day Programs

Job Development; Coaching	Help finding & keeping a job. Individuals must first access services thru IVRS. If placed on waiting list, contact region.
Day Habilitation	Services that enable or enhance the individuals' functioning & promotes community integration. Primarily for persons with intellectual disabilities (ID).
Day Treatment	Services that emphasize intensive psychiatric rehabilitation activities. Primarily for persons with mental health issues.

### Specialized Services

Peer Drop In Centers	Located in Sioux City, Le Mars, and Hawarden
Staff Training	Mental Health First Aid (MHFA), Trauma Informed Care, Adverse Childhood Experiences (ACEs)
Jail Diversion	Mental Health Court is available in Woodbury County; referral is made through an attorney

### Eligibility

Diagnostic	Mental Illness, Intellectual Disability, Developmental Disability
Financial Resources	\$2,000/individual \$3,000/family
Income	250% of poverty for outpatient services, 150% all other services





## Southern Hills Regional Mental Health (SHRMH)

Counties Served: Adair, Adams, Taylor, Union

### Coordination of Services

For information/referral and coordination of services contact **712-525-1337** and ask for the service coordinator.

### Crisis Services

24 Hour Access to Crisis Services	<b>641-782-8457</b> Crossroads Mental Health Center
Crisis Stabilization Residential Service	Short-term residential to assist a person to return to their pre-crisis level of functioning. 5 beds located in Clarinda <b>712-303-7066</b>

### Treatment Services

Therapist	Assessment, individual, family, & group therapy available at Crossroads Mental Health Center Offices in Creston, Corning, Bedford, and Greenfield.
Psychiatrist, PA, ARNP	Assessment, med management at Crossroads Mental Health Center; Tele psych services at the Corning hospital.
Medication	Limited to meds prescribed for mental health diagnosis, 2 month limit, all other means of payment must first be considered.
Hospitalization	Psychiatric inpatient services available at CHI Mercy and Jennie Edmundson Memorial Hospitals in Council Bluffs and Cass County Memorial Hospital in Atlantic.

### Recovery Services: Family and Peer Support

Family Support	Services provided by peer family support specialists including education & information, advocacy, family support groups, and crisis.
Peer Support	Services provided by peer support specialists including education & information, individual advocacy, support groups, crisis response, respite & other services that assist individuals in achieving stability.

### Support to Live in the Community

Supportive Community Living (SCL)	Services provided in a non-institutional setting to meet the individuals' daily living needs. May be hourly or 24 hour service.
Community Support Program (CSP)	Services to meet individual mental health treatment and support needs in community setting. Provided in home, office & community settings.
Home Health Aide	Services which provide direct personal care & assistance in activities of daily living (ADLs) such as helping individuals bathe, get in & out of bed, and grooming.
Home & Vehicle Modification	Provides funding as required for physical modification to home or vehicle to meet remedial needs of individuals.

### Employment and Day Programs

Job Development; Coaching	Help finding & keeping a job. Individuals must first access services thru IVRS and waivers. Contact region for other funding possibilities.
Day Habilitation	Services that enable or enhance the individuals' functioning & promotes community integration. Primarily for persons with intellectual disabilities (ID).
Day Treatment	Services that emphasize intensive psychiatric rehabilitation activities. Primarily for persons with mental health issues.

### Specialized Services

Staff Training	Mental Health First Aid training will be provided by Crossroads Mental Health Center. Other trainings on Evidence Based Practices can be arranged through the region.
----------------	---

### Eligibility

Diagnostic	Mental Illness, Intellectual Disability
Financial Resource	Call Southern Hills Regional Mental Health, <b>712-525-1337</b>
Income	150% of poverty level or below



# Southwest Iowa Mental Health & Disability Services

Counties Served: Cass, Fremont, Harrison, Mills, Monona, Montgomery, Page, Pottawattamie, Shelby

[www.swiamhds.com](http://www.swiamhds.com) 712-328-5645

## Coordination of Services

For information/referral and coordination of services contact **712-328-5645** and ask for the intake coordinator.

## Crisis Services

24 Hour Crisis Hotline	Hope4Iowa Crisis Call Line <b>844-673-4469</b> (84-HOPE4IOWA)
Mobile Crisis	Available 24 hours/day. Contacted through law enforcement. Services available also include pre-commitment screenings and assessments.
Crisis Stabilization Residential Service	Short-term residential to assist a person to return to their pre-crisis level of functioning. 5-bed home located in Clarinda <b>712-303-7066</b>

## Treatment Services

Therapist	Assessment, individual, family, & group therapy - See <a href="http://www.swiamhds.com">www.swiamhds.com</a> for Resource Connection page for provider information.
Psychiatrist, PA, ARNP	Assessment, med management (some availability in Pottawattamie Jail)
Medication	Limited to meds prescribed for mental health diagnosis, 3 month limit, all other means of payment must first be considered.
Hospitalization	Psychiatric inpatient treatment available at CHI Mercy and Jennie Edmundson Hospital in Council Bluffs and Cass County Memorial in Atlantic

## Recovery Services: Family and Peer Support

Family Support	Services provided by peer family support specialists including education & information, advocacy, family support groups, and crisis response.
Peer Support	Services provided by peer support specialists including education & information, individual advocacy, support groups, crisis response, respite & other services that assist individuals in achieving stability.

## Support to Live in the Community

Supportive Community Living (SCL)	Services provided in a non-institutional setting to meet the individuals' daily living needs. May be hourly or 24 hour service.
Community Support Program (CSP)	Services to meet individual mental health treatment and support needs in community setting. Provided in home, office & community settings.
Home Health Aide	Services that provide direct personal care and assistance with activities of daily living (ADLs) such as helping individuals bathe, get in and out of bed, and grooming.
Home & Vehicle Mod.	Funding for physical modification to home or vehicle to meet remedial needs of individuals.

## Employment and Day Programs

Job Development; Coaching	Help finding & keeping a job. Individuals must first access services thru IVRS and waivers. Contact region for other funding possibilities.
Day Habilitation	Services that enable or enhance the individuals' functioning & promotes community integration. Primarily for persons with intellectual disabilities (ID).
Day Treatment	Intensive psychiatric rehabilitation activities, primarily for persons with mental health issues.

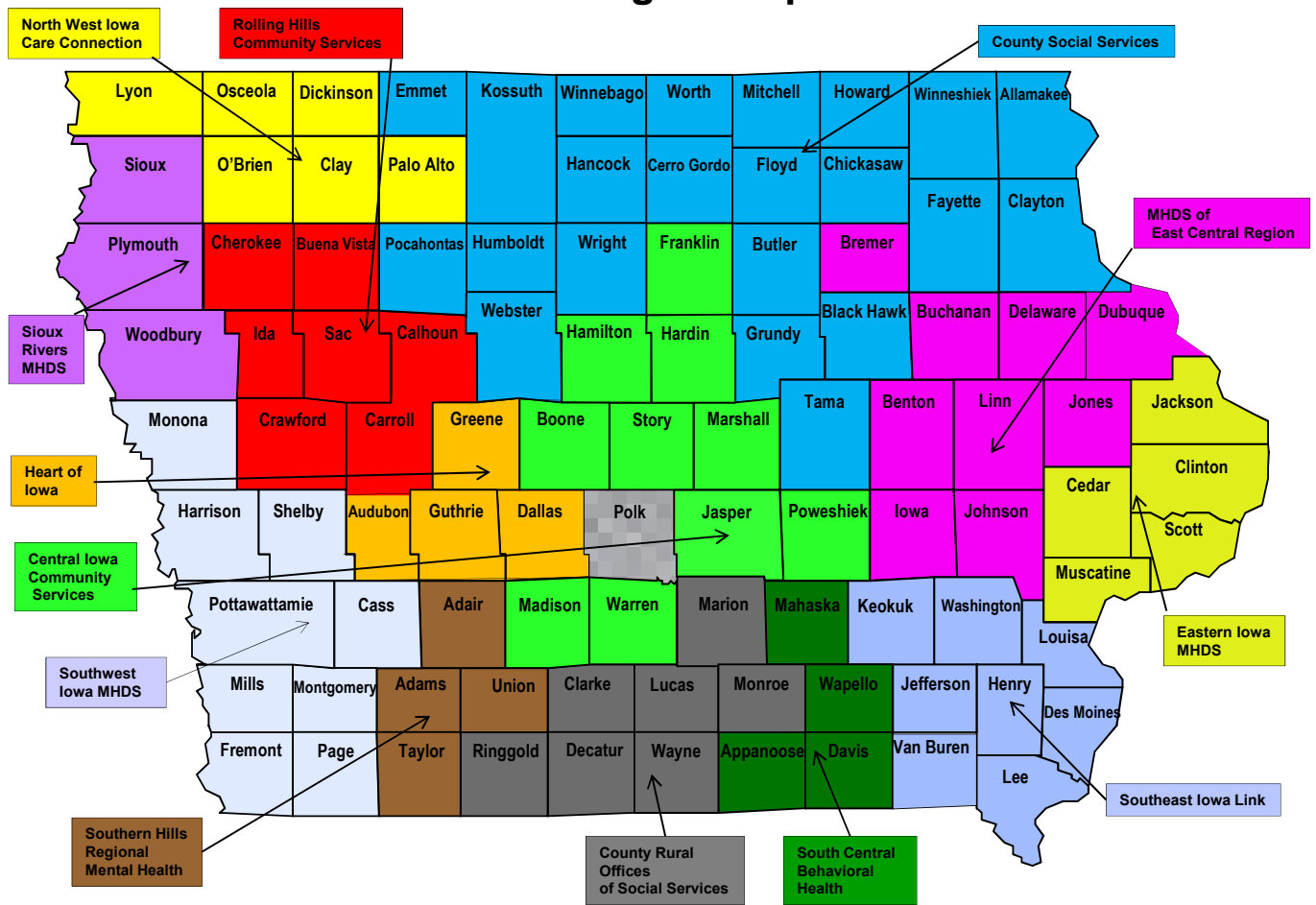
## Specialized Services

Peer Drop In Centers	Located in Council Bluffs 712-242-2500 and Clarinda 712-542-2388.
Assertive Community Treatment (ACT)	Available in Pottawattamie (Harrison and Mills depending on travel distance). Heartland Family Service ACT <b>712-435-5350</b>
Training	Mental Health First Aid (MHFA) provided by region. Other trainings surrounding Evidence Based Practices can be arranged through the region.
Jail Based Services	Jail Based Service Coordinators available in all jails to help arrange services and resources prior to release. Call <b>712-890-2278</b> or <b>712-890-2279</b> .
Mental Health Court	Referred by attorney
Transitional Living	Short term transitional housing service. Referred by Service Coordinators to Heartland Bridges.

## Eligibility

Diagnostic	Mental Illness, Intellectual Disability, Developmental Disability
Financial Resource	See <a href="http://www.swiamhds.com">www.swiamhds.com</a> (Policy & Procedures) for resource guidelines
Income	150% of poverty level or below

# MHDS Region Map



November 1, 2015

## Notes

**Notes:**

**Contacts to Remember:**

# Integrated Health Homes

An integrated health home (IHH) is a team of professionals who work together to provide comprehensive, person-centered care coordination to adults with a serious mental illness and children with a serious emotional disturbance. In addition to coordinating physical, behavioral, and mental health services, IHH teams work with individuals to improve overall wellness, and connection to the community. This service is free for those who qualify.

The goal of the IHH program is to remove the silos that often exist across different systems of care, and coordinate an individual's mental and physical health care, and all of the other factors that contribute to recovery and stability at home and in the community. IHHs operate across the state, some serving only adults, only children, or both. While there is at least one IHH designated to serve every county, eligible individuals may choose to enroll with any IHH.

Care teams include nurses, care coordinators, and peer/family support specialists.

## Services Overview

- Comprehensive care management
- Care coordination
- Activities that promote health and wellness
- Comprehensive transitional care
- Support to individuals and their family members (when appropriate)
- Referral to community and social support services

## Clients to Connect

- Adults who are enrolled in Medicaid and have a diagnosis of a serious mental illness, which could include schizophrenia, schizoaffective disorder, bipolar disorder, major depression, or any other significant mental health diagnosis that causes impairments to daily functioning.
- Children who are enrolled in Medicaid and have a diagnosis of a serious emotional disturbance.

## How to Contact/Refer for Services

Contact information organized by county begins on the next page.

## List of Integrated Health Homes

County	Integrated Health Home	Population Served	Phone Number	Website
<b>Adair</b>	Crossroads Behavioral Health Services	Adult & Child	(641)278-1193	<a href="http://www.crossroadscreston.com">www.crossroadscreston.com</a>
<b>Adams</b>	Crossroads Behavioral Health Services	Adult & Child	(641)278-1193	<a href="http://www.crossroadscreston.com">www.crossroadscreston.com</a>
<b>Allamakee</b>	Child Health Specialty Clinics	Child	(800)317-3738	<a href="http://www.chsciowa.org/pediatric-integrated-health.asp">www.chsciowa.org/pediatric-integrated-health.asp</a>
	Families First	Child	(319)505-3812	<a href="http://www.families-first.net">www.families-first.net</a>
	Northeast Iowa Behavioral Health	Adult	(563)382-3649	<a href="http://www.neibh.org">www.neibh.org</a>
<b>Appanoose</b>	Community Health Centers of So. IA	Adult & Child	(641)856-6471	<a href="http://chcsi.org/IHH.aspx">chcsi.org/IHH.aspx</a>
<b>Audubon</b>	Southwest Iowa Mental Health Center	Adult & Child	(712)243-2606	<a href="http://www.casshealth.org/services/southwest-iowa-mental-health-center">www.casshealth.org/services/southwest-iowa-mental-health-center</a>
<b>Benton</b>	Abbe Center	Adult	(319)261-0576	<a href="http://www.abbemhc.org">www.abbemhc.org</a>
	Four Oaks	Child	(319)784-2250	<a href="http://www.fouroaks.org/">www.fouroaks.org/</a>
<b>Black Hawk</b>	Black Hawk-Grundy Mental Health Center	Adult & Child	(319)234-2893	<a href="http://www.unitypoint.org/waterloo/mental-health.aspx">www.unitypoint.org/waterloo/mental-health.aspx</a>
	Pathways Behavioral Services	Adult & Child	(319)239-2242	<a href="http://www.pathwaysb.org/">www.pathwaysb.org/</a>
	Lutheran Services in Iowa	Child	(319)233-3579	<a href="http://lsiowa.org/">lsiowa.org/</a>
<b>Boone</b>	Eyerly Ball Community Mental Health	Adult	(515)241-0982	<a href="http://www.eyerlyball.org/">www.eyerlyball.org/</a>
	Youth and Shelter Services	Child	(515)233-2250	<a href="http://www.yss.ames.ia.us/">www.yss.ames.ia.us/</a>
<b>Bremer</b>	Pathways Behavioral Services	Adult & Child	(319)239-2242	<a href="http://www.pathwaysb.org/">www.pathwaysb.org/</a>
<b>Buchanan</b>	Abbe Center	Adult	(319)261-0576	<a href="http://www.abbemhc.org/">www.abbemhc.org/</a>
	Four Oaks	Child	(319)784-2250	<a href="http://www.fouroaks.org/">www.fouroaks.org/</a>
<b>Buena Vista</b>	Plains Area Mental Health Center	Adult & Child	(712)225-2575	<a href="http://plainsareamentalhealth.org/">plainsareamentalhealth.org/</a>
<b>Butler</b>	Pathways Behavioral Services	Adult & Child	(319)239-2242	<a href="http://www.pathwaysb.org/">www.pathwaysb.org/</a>
<b>Calhoun</b>	Berryhill Center	Adult	(515)955-7171	<a href="http://www.unitypoint.org/forddodge/berryhill-center-of-mental-health.aspx">www.unitypoint.org/forddodge/berryhill-center-of-mental-health.aspx</a>
	Children and Families of Iowa	Child	(515)573-2193	<a href="http://cfiowa.org/">cfiowa.org/</a>
<b>Carroll</b>	Plains Area Mental Health Center	Adult & Child	(712)225-2575	<a href="http://plainsareamentalhealth.org/">plainsareamentalhealth.org/</a>
<b>Cass</b>	Southwest Iowa Mental Health Center	Adult & Child	(712)243-2606	<a href="http://www.casshealth.org/services/southwest-iowa-mental-health-center/">www.casshealth.org/services/southwest-iowa-mental-health-center/</a>
<b>Cedar</b>	Abbe Center	Adult	(319)261-0576	<a href="http://www.abbemhc.org/">www.abbemhc.org/</a>
	Child Health Specialty Clinics	Child	(319)353-6011	<a href="http://www.chsciowa.org/pediatric-integrated-health.asp">www.chsciowa.org/pediatric-integrated-health.asp</a>
<b>Cerro Gordo</b>	Prairie Ridge	Adult	(641)903-1700	<a href="http://http://prairieridge.net/">http://prairieridge.net/</a>
	Four Oaks	Child	(319)784-2250	<a href="http://www.fouroaks.org/">www.fouroaks.org/</a>
<b>Cherokee</b>	Plains Area Mental Health Center	Adult & Child	(712)225-2575	<a href="http://plainsareamentalhealth.org/">plainsareamentalhealth.org/</a>
<b>Chickasaw</b>	Pathways Behavioral Services	Adult & Child	(319)239-2242	<a href="http://www.pathwaysb.org/">www.pathwaysb.org/</a>
<b>Clarke</b>	Crossroads Behavioral Health Center	Adult & Child	(641)278-1193	<a href="http://www.crossroadscreston.com">www.crossroadscreston.com</a>
<b>Clay</b>	Seasons Center	Adult & Child	(800)242-5101	<a href="http://seasonscenter.org/">seasonscenter.org/</a>
<b>Clayton</b>	Child Health Specialty Clinics	Child	(800)317-3738	<a href="http://www.chsciowa.org/pediatric-integrated-health.asp">www.chsciowa.org/pediatric-integrated-health.asp</a>
	Families First	Child	(319)505-3812	<a href="http://www.families-first.net/">www.families-first.net/</a>
	Northeast Iowa Behavioral Health	Adult	(563)382-3649	<a href="http://www.neibh.org/">www.neibh.org/</a>
<b>Clinton</b>	Bridgeview CMHC	Adult	(563)243-5633	<a href="http://www.bridgeviewcmhc.com/">www.bridgeviewcmhc.com/</a>
	Child Health Specialty Clinics	Child	(563)243-0292	<a href="http://www.chsciowa.org/pediatric-integrated-health.asp">www.chsciowa.org/pediatric-integrated-health.asp</a>
<b>Crawford</b>	Plains Area Mental Health Center	Adult & Child	(712)225-2575	<a href="http://plainsareamentalhealth.org/">plainsareamentalhealth.org/</a>
<b>Dallas</b>	Eyerly Ball Community Mental Health	Adult	(515)241-0982	<a href="http://www.eyerlyball.org/">www.eyerlyball.org/</a>
	Youth Emergency Services and Shelter	Child	(515)557-2268	<a href="http://www.yessiowa.org/">www.yessiowa.org/</a>
<b>Davis</b>	Southern Iowa Community Mental Hlth	Adult & Child	(641)814-5111	NA
<b>Decatur</b>	Community Health Centers So. IA	Adult & Child	(641)856-6471	<a href="http://chcsi.org/IHH.aspx">chcsi.org/IHH.aspx</a>
<b>Delaware</b>	Abbe Center	Adult	(319)261-0576	<a href="http://www.abbemhc.org/">www.abbemhc.org/</a>

County	Integrated Health Home	Population Served	Phone Number	Website
	Tanager Place	Child	(319)286-4531	<a href="http://www.tanagerplace.org/">www.tanagerplace.org/</a>
<b>Des Moines</b>	Counseling Associates	Adult	(319)372-8045	<a href="http://www.counselingassociatesonline.com/">www.counselingassociatesonline.com/</a>
	Young House Family Services	Child	(319)752-4000	<a href="http://www.younghouse.org/">www.younghouse.org/</a>
<b>Dickenson</b>	Seasons Center	Adult & Child	(800)242-5101	<a href="http://seasonscenter.org/">seasonscenter.org/</a>
<b>Dubuque</b>	Child Health Specialty Clinics	Child	(563)583-5545	<a href="http://www.chsciowa.org/pediatric-integrated-health.asp">www.chsciowa.org/pediatric-integrated-health.asp</a>
	Hillcrest Family Services	Adult & Child	(563)258-2982	<a href="http://hillcrest-fs.org/">hillcrest-fs.org/</a>
<b>Emmet</b>	Seasons Center	Adult & Child	(800)242-5101	<a href="http://seasonscenter.org/">seasonscenter.org/</a>
<b>Fayette</b>	Abbe Center	Adult	(319)261-0576	<a href="http://www.abbemhc.org/">www.abbemhc.org/</a>
	Child Health Specialty Clinics	Child	(800)317-3738	<a href="http://www.chsciowa.org/pediatric-integrated-health.asp">www.chsciowa.org/pediatric-integrated-health.asp</a>
	Families First	Child	(319)505-3812	<a href="http://www.families-first.net/">www.families-first.net/</a>
	Northeast Iowa Behavioral Health	Adult	(563)382-3649	<a href="http://www.neibh.org/">www.neibh.org/</a>
<b>Floyd</b>	Prairie Ridge Integrated Behavioral Health	Adult	(641)424-2391	<a href="http://prairieridge.net/">http://prairieridge.net/</a>
	Four Oaks	Child	(319)784-2250	<a href="http://www.fouroaks.org/">www.fouroaks.org/</a>
<b>Franklin</b>	Prairie Ridge Integrated Behavioral Health	Adult	(641)424-2391	<a href="http://prairieridge.net/">http://prairieridge.net/</a>
	Four Oaks	Child	(319)784-2250	<a href="http://www.fouroaks.org/">www.fouroaks.org/</a>
<b>Fremont</b>	Waubonsie Mental Health Center	Adult & Child	(712)542-2388	<a href="http://www.waubonsiemhc.com/">www.waubonsiemhc.com/</a>
<b>Greene</b>	Plains Area Mental Health Center	Adult	(712)225-2575	<a href="http://plainsareamentalhealth.org/">plainsareamentalhealth.org/</a>
	Youth and Shelter Services	Child	(515)233-2250	<a href="http://www.yss.ames.ia.us/">www.yss.ames.ia.us/</a>
<b>Grundy</b>	Black Hawk-Grundy Mental Health Center==	Adult & Child	(319)234-2893	<a href="http://www.unitypoint.org/waterloo/mental-health.aspx">www.unitypoint.org/waterloo/mental-health.aspx</a>
	Lutheran Services in Iowa	Child	(319)233-3579	<a href="http://lsiowa.org/">lsiowa.org/</a>
	Pathways Behavioral Services	Adult	(319)239-2242	<a href="http://www.pathwaysb.org/">www.pathwaysb.org/</a>
<b>Guthrie</b>	Southwest Iowa Mental Health Center	Adult & Child	(712)243-2606	<a href="http://www.casshealth.org/services/southwest-iowa-mental-health-center/">www.casshealth.org/services/southwest-iowa-mental-health-center/</a>
<b>Hamilton</b>	Berryhill Center	Adult	(515)955-7171	<a href="http://www.unitypoint.org/forddodge/berryhill-center-of-mental-health.aspx">www.unitypoint.org/forddodge/berryhill-center-of-mental-health.aspx</a>
	Children and Families of Iowa	Child	(515)573-2193	<a href="http://cfiowa.org/">cfiowa.org/</a>
<b>Hancock</b>	Prairie Ridge Integrated Behavioral Health	Adult	(641)424-2391	<a href="http://prairieridge.net/">http://prairieridge.net/</a>
	Four Oaks	Child	(319)784-2250	<a href="http://www.fouroaks.org/">www.fouroaks.org/</a>
<b>Hardin</b>	Center Associates	Adult & Child	(641)758-3130	<a href="http://www.centerassoc.com/">www.centerassoc.com/</a>
<b>Harrison</b>	Children's Square	Child	(712)256-8888	<a href="http://childrenssquare.org/">childrenssquare.org/</a>
	Heartland Family Services	Adult	(712)435-5366	<a href="http://heartlandfamilyservice.org/">heartlandfamilyservice.org/</a>
<b>Henry</b>	Hillcrest Family Services	Adult & Child	(319)430-5093	<a href="http://hillcrest-fs.org/">hillcrest-fs.org/</a>
	Young House Family Services	Child	(319)752-4000	<a href="http://www.younghouse.org/">www.younghouse.org/</a>
<b>Howard</b>	Child Health Specialty Clinics	Child	(800)317-3738	<a href="http://www.chsciowa.org/pediatric-integrated-health.asp">www.chsciowa.org/pediatric-integrated-health.asp</a>
	Families First	Child	(319)505-3812	<a href="http://www.families-first.net/">www.families-first.net/</a>
	Northeast Iowa Behavioral Health	Adult	(563)382-3649	<a href="http://www.neibh.org/">www.neibh.org/</a>
<b>Humboldt</b>	Berryhill Center	Adult	(515)955-7171	<a href="http://www.unitypoint.org/forddodge/berryhill-center-of-mental-health.aspx">www.unitypoint.org/forddodge/berryhill-center-of-mental-health.aspx</a>
	Children and Families of Iowa	Child	(515)573-2193	<a href="http://cfiowa.org/">cfiowa.org/</a>
<b>Ida</b>	Plains Area Mental Health Center	Adult & Child	(712)225-2575	<a href="http://plainsareamentalhealth.org/">plainsareamentalhealth.org/</a>
<b>Iowa</b>	Abbe Center	Adult	(319)261-0576	<a href="http://www.abbemhc.org/">www.abbemhc.org/</a>
	Tanager Place	Child	(319)286-4531	<a href="http://www.tanagerplace.org/">www.tanagerplace.org/</a>
<b>Jackson</b>	Child Health Specialty Clinics	Child	(800)317-3738	<a href="http://www.chsciowa.org/pediatric-integrated-health.asp">www.chsciowa.org/pediatric-integrated-health.asp</a>
	Hillcrest Family Services	Adult & Child	(563)451-8635	<a href="http://hillcrest-fs.org/">hillcrest-fs.org/</a>
<b>Jasper</b>	Capstone Behavioral Healthcare	Adult	(641)792-4012	<a href="http://www.capstonebh.com/">www.capstonebh.com/</a>



County	Integrated Health Home	Population Served	Phone Number	Website
<b>Jasper</b> <i>(continued)</i>	Community Support Advocates	Adult & Child	(515)883-1776	<a href="http://teamcsa.org/">teamcsa.org/</a>
	Youth Emergency Services and Shelter	Child	(515)557-2268	<a href="http://www.yessiowa.org/">www.yessiowa.org/</a>
<b>Jefferson</b>	Southern Iowa Community Mental Health Center	Adult & Child	(641)814-5111	NA
<b>Johnson</b>	Abbe Center	Adults	(319)261-0576	<a href="http://www.abbemhc.org/">www.abbemhc.org/</a>
	Child Health Specialty Clinics	Child	(319)353-6011	<a href="http://www.chsciowa.org/pediatric-integrated-health.asp">www.chsciowa.org/pediatric-integrated-health.asp</a>
<b>Jones</b>	Abbe Center	Adults	(319)261-0576	<a href="http://www.abbemhc.org/">www.abbemhc.org/</a>
	Tanager Place	Child	(319)286-4531	<a href="http://www.tanagerplace.org/">www.tanagerplace.org/</a>
<b>Keokuk</b>	Hillcrest Family Services	Adult & Child	(319)430-5093	<a href="http://hillcrest-fs.org/">hillcrest-fs.org/</a>
<b>Kossuth</b>	Berryhill Center	Adults	(515)955-7171	<a href="http://www.unitypoint.org/forddodge/berryhill-center-of-mental-health.aspx">www.unitypoint.org/forddodge/berryhill-center-of-mental-health.aspx</a>
	Children and Families of Iowa	Child	(515)573-2193	<a href="http://cfiowa.org/">cfiowa.org/</a>
<b>Lee</b>	Counseling Associates	Adults	(319)372-8045	<a href="http://www.counselingassociatesonline.com/">www.counselingassociatesonline.com/</a>
	Young House Family Services	Child	(319)752-4000	<a href="http://www.younghouse.org/">www.younghouse.org/</a>
<b>Linn</b>	Abbe Center	Adults	(319)261-0576	<a href="http://www.abbemhc.org/">www.abbemhc.org/</a>
	Four Oaks	Child	(319)784-2250	<a href="http://www.fouroaks.org/">www.fouroaks.org/</a>
	Tanager Place	Child	(319)286-4531	<a href="http://www.tanagerplace.org/">www.tanagerplace.org/</a>
<b>Louisa</b>	Hillcrest Family Services	Adult & Child	(319)430-5093	<a href="http://hillcrest-fs.org/">hillcrest-fs.org/</a>
	Young House Family Services	Child	(319)752-4000	<a href="http://www.younghouse.org/">www.younghouse.org/</a>
<b>Lucas</b>	Community Health Centers of Southern IA	Adult & Child	(641)856-6471	<a href="http://chcsi.org/IHH.aspx">chcsi.org/IHH.aspx</a>
<b>Lyon</b>	Seasons Center	Adult & Child	(800)242-5101	<a href="http://seasonscenter.org/">seasonscenter.org/</a>
<b>Madison</b>	Crossroads Behavioral Health Center	Adult & Child	(641)278-1193	<a href="http://www.crossroadscreston.com/">www.crossroadscreston.com/</a>
<b>Mahaska</b>	Capstone Behavioral Healthcare	Adults	(641)792-4012	<a href="http://www.capstonebh.com/">www.capstonebh.com/</a>
	Hillcrest Family Services	Adult & Child	(319)430-5093	<a href="http://hillcrest-fs.org/">hillcrest-fs.org/</a>
<b>Marion</b>	Capstone Behavioral Healthcare	Adults	(641)792-4012	<a href="http://www.capstonebh.com/">www.capstonebh.com/</a>
	Youth Emergency Services and Shelter	Child	(515)557-2268	<a href="http://www.yessiowa.org/">www.yessiowa.org/</a>
<b>Marshall</b>	Center Associates	Adult & Child	(641)758-3130	<a href="http://www.centerassoc.com/">www.centerassoc.com/</a>
<b>Mills</b>	Heartland Family Services	Adults	(712)435-5366	<a href="http://heartlandfamilyservice.org/">heartlandfamilyservice.org/</a>
	Children's Square	Child	(712)256-8888	<a href="http://childrensquare.org/">childrensquare.org/</a>
<b>Mitchell</b>	Prairie Ridge Integrated Behavioral Health	Adult	(641)424-2391	<a href="http://prairieridge.net/">http://prairieridge.net/</a>
	Four Oaks	Child	(319)784-2250	<a href="http://www.fouroaks.org/">www.fouroaks.org/</a>
<b>Monona</b>	Plains Area Mental Health Center	Adult & Child	(712)225-2575	<a href="http://plainsareamentalhealth.org/">plainsareamentalhealth.org/</a>
<b>Monroe</b>	Community Health Centers of Southern IA	Adult & Child	(641)856-6471	<a href="http://chcsi.org/IHH.aspx">chcsi.org/IHH.aspx</a>
<b>Montgomery</b>	Waubonsie Mental Health Center	Adult & Child	712)542-2388	<a href="http://www.waubonsiemhc.com/">www.waubonsiemhc.com/</a>
<b>Muscatine</b>	Robert Young Center	Adults	(309)779-2100	<a href="http://www.unitypoint.org/quadcities/services-mental-health-and-substance-abuse.aspx">www.unitypoint.org/quadcities/services-mental-health-and-substance-abuse.aspx</a>
	Vera French Community Mental Health Center	Adult & Child	(563)888-6229	<a href="http://www.verafrenchmhc.org/">www.verafrenchmhc.org/</a>
	Family Resources	Child	(563)468-2122	<a href="http://famres.org/">famres.org/</a>
<b>O'Brien</b>	Seasons Center	Adult & Child	(800)242-5101	<a href="http://seasonscenter.org/">seasonscenter.org/</a>
<b>Osceola</b>	Seasons Center	Adult & Child	(800)242-5101	<a href="http://seasonscenter.org/">seasonscenter.org/</a>
<b>Page</b>	Waubonsie Mental Health Center	Adult & Child	(712)542-2388	<a href="http://www.waubonsiemhc.com/">www.waubonsiemhc.com/</a>
<b>Palo Alto</b>	Seasons Center	Adult & Child	(800)242-5101	<a href="http://seasonscenter.org/">seasonscenter.org/</a>
<b>Plymouth</b>	Plains Area Mental Health Center	Adult & Child	(712)225-2575	<a href="http://plainsareamentalhealth.org/">plainsareamentalhealth.org/</a>
<b>Pocahontas</b>	Berryhill Center	Adults	(515)955-7171	<a href="http://www.unitypoint.org/forddodge/berryhill-center-of-mental-health.aspx">www.unitypoint.org/forddodge/berryhill-center-of-mental-health.aspx</a>
	Children and Families of Iowa	Child	(515)573-2193	<a href="http://cfiowa.org/">cfiowa.org/</a>
<b>Polk</b>	Broadlawns Medical Center	Adults	(515)282-4400	<a href="http://www.broadlawns.org/">www.broadlawns.org/</a>



County	Integrated Health Home	Population Served	Phone Number	Website
<b>Polk (Continued)</b>	Community Support Advocates	Adult & Child	(515)883-1776	<a href="http://teamcsa.org">teamcsa.org</a>
	Eyerly Ball Community Mental Health	Adults	(515)241-0982	<a href="http://www.eyerlyball.org">www.eyerlyball.org</a>
	Orchard Place	Child	(515)256-3450	<a href="http://www.orchardplace.org">www.orchardplace.org</a>
	Youth Emergency Services and Shelter	Child	(515)557-2268	<a href="http://www.yessiowa.org">www.yessiowa.org</a>
<b>Pottawattamie</b>	Heartland Family Services	Adults	(712)435-5366	<a href="http://heartlandfamilyservice.org">heartlandfamilyservice.org</a>
	Children's Square	Child	(712)256-8888	<a href="http://childrensquare.org/">childrensquare.org/</a>
<b>Poweshiek</b>	Capstone Behavioral Healthcare	Adults	(641)792-4012	<a href="http://www.capstonebh.com">www.capstonebh.com</a>
	Youth Emergency Services and Shelter	Child	(515)557-2268	<a href="http://www.yessiowa.org">www.yessiowa.org</a>
<b>Ringgold</b>	Community Health Centers of So. IA	Adult & Child	(641)856-6471	<a href="http://chcsi.org/IHH.aspx">chcsi.org/IHH.aspx</a>
<b>Sac</b>	Plains Area Mental Health Center	Adult & Child	(712)225-2575	<a href="http://plainsareamentalhealth.org/">plainsareamentalhealth.org/</a>
<b>Scott</b>	Robert Young Center	Adults	(309)779-2100	<a href="http://www.unitypoint.org/quadcities/services-mental-health-and-substance-abuse.aspx">www.unitypoint.org/quadcities/services-mental-health-and-substance-abuse.aspx</a>
	Vera French Community Mental Health	Adult & Child	(563)888-6229	<a href="http://www.verafrenchmhc.org">www.verafrenchmhc.org</a>
	Family Resources	Child	(563)468-2122	<a href="http://famres.org">famres.org</a>
<b>Shelby</b>	Southwest Iowa Mental Health Center	Adult & Child	(712)243-2606	<a href="http://www.casshealth.org/services/southwest-iowa-mental-health-center/">www.casshealth.org/services/southwest-iowa-mental-health-center/</a>
<b>Sioux</b>	Plains Area Mental Health Center	Adult & Child	(712)225-2575	<a href="http://plainsareamentalhealth.org/">plainsareamentalhealth.org/</a>
<b>Story</b>	Community Support Advocates	Adult & Child	(515)883-1776	<a href="http://teamcsa.org">teamcsa.org</a>
	Eyerly Ball Community Mental Health	Adults	(515)241-0982	<a href="http://www.eyerlyball.org">www.eyerlyball.org</a>
	Youth and Shelter Services	Child	(515)233-2250	<a href="http://www.yss.ames.ia.us">www.yss.ames.ia.us</a>
<b>Tama</b>	Center Associates	Adult & Child	(641)758-3130	<a href="http://www.centerassoc.com">www.centerassoc.com</a>
<b>Taylor</b>	Crossroads Behavioral Health Center	Adult & Child	(641)2781193	<a href="http://www.crossroadscreston.com">www.crossroadscreston.com</a>
<b>Union</b>	Crossroads Behavioral Health Center	Adult & Child	(641)2781193	<a href="http://www.crossroadscreston.com">www.crossroadscreston.com</a>
<b>Van Buren</b>	Southern Iowa CMHC	Adult & Child	(641)814-5111	NA
<b>Wapello</b>	Southern Iowa CMHC	Adult & Child	(641)814-5111	NA
<b>Warren</b>	Broadlawns Medical Center	Adults	(515)282-2429	<a href="http://www.broadlawns.org">www.broadlawns.org</a>
	Community Support Advocates	Adult & Child	(515)883-1776	<a href="http://teamcsa.org">teamcsa.org</a>
	Eyerly Ball Community Mental Health	Adults	(515)241-0982	<a href="http://www.eyerlyball.org">www.eyerlyball.org</a>
	Orchard Place	Child	(515)256-3450	<a href="http://www.orchardplace.org">www.orchardplace.org</a>
	Youth Emergency Services and Shelter	Child	(515)557-2268	<a href="http://www.yessiowa.org">www.yessiowa.org</a>
<b>Washington</b>	Hillcrest Family Services	Adult & Child	(319)430-5093	<a href="http://hillcrest-fs.org/">hillcrest-fs.org/</a>
<b>Wayne</b>	Community Health Centers of So. IA	Adult & Child	(641)856-6471	<a href="http://chcsi.org/IHH.aspx">chcsi.org/IHH.aspx</a>
<b>Webster</b>	Berryhill Center	Adults	(515)955-7171	<a href="http://www.unitypoint.org/forddodge/berryhill-center-of-mental-health.aspx">www.unitypoint.org/forddodge/berryhill-center-of-mental-health.aspx</a>
	Children and Families of Iowa	Child	(515)573-2193	<a href="http://cfiowa.org">cfiowa.org</a>
<b>Winnebago</b>	Prairie Ridge Integrated Behavioral Health	Adult	(641)424-2391	<a href="http://prairieridge.net/">http://prairieridge.net/</a>
	Four Oaks	Child	(319)784-2250	<a href="http://www.fouroaks.org/">www.fouroaks.org/</a>
<b>Winneshiek</b>	Northeast Iowa Behavioral Health	Adults	(563)382-3649	<a href="http://www.neibh.org">www.neibh.org</a>
	Child Health Specialty Clinics	Child	(800)317-3738	<a href="http://www.chsciowa.org/pediatric-integrated-health.asp">www.chsciowa.org/pediatric-integrated-health.asp</a>
	Families First	Child	(319)505-3812	<a href="http://www.families-first.net">www.families-first.net</a>
<b>Woodbury</b>	Siouxland Mental Health Center	Adult & Child	(712)202-0173 Adults	<a href="http://siouxlandmentalhealth.com/">http://siouxlandmentalhealth.com/</a>
			(712)224-1023 Children	<a href="http://siouxlandmentalhealth.com/">http://siouxlandmentalhealth.com/</a>
<b>Worth</b>	Prairie Ridge Integrated Behavioral Health	Adult	(641)424-2391	<a href="http://prairieridge.net/">http://prairieridge.net/</a>
	Four Oaks	Child	(319)784-2250	<a href="http://www.fouroaks.org/">www.fouroaks.org/</a>
<b>Wright</b>	Berryhill Center	Adults	(515)955-7171	<a href="http://www.unitypoint.org/forddodge/berryhill-center-of-mental-health.aspx">www.unitypoint.org/forddodge/berryhill-center-of-mental-health.aspx</a>
	Children and Families of Iowa	Child	(515)573-2193	<a href="http://cfiowa.org">cfiowa.org</a>

## Notes

**Notes:**

**Contacts to Remember:**

## **Community Mental Health Centers**

Community Mental Health Centers (CMHC) operate across the state to provide a specified set of services to meet the mental health needs of individuals in the state. Not all services are available at all CMHC locations. In counties where a CMHC is not available, a Mental Health Service Provider (MHSP) is available to provide community mental health services. A list of Community Mental Health Centers and Mental Health Service providers organized by county begins on page 72.

### **Services Provided**

- Outpatient services, such as psychiatric evaluations, medication management, and individual, family, and group therapy
- 24-hour emergency services, such as evaluation and stabilization, medication evaluation, and referral to hospitalization
- Day treatment, or psychosocial rehabilitation services
- Community support services
- Education services to individuals, groups, and the greater community

### **Who to Connect**

- Individuals who are experiencing a mental health crisis
- Individuals who have a mental illness or serious mental illness.
- Individuals with co-occurring disorders (mental illness co-occurring with substance use disorder, intellectual disability, developmental disability, brain injury, autism, etc.)

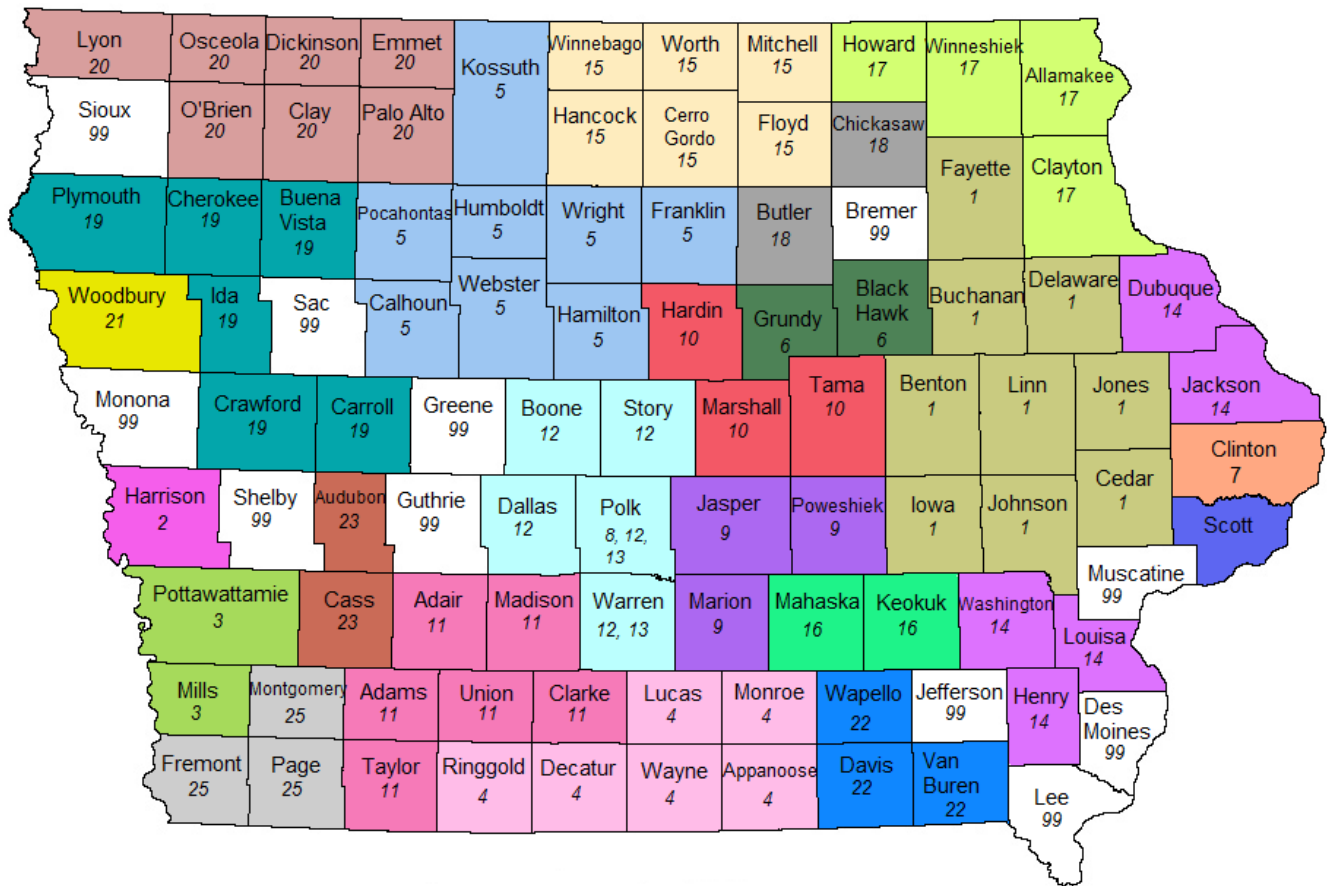
## List of Community Mental Health Centers

County	Community Mental Health Center	Phone Number	Website
Adair	Crossroads Behavioral Health Services	(641)782-8457	<a href="http://www.crossroadscreston.com">www.crossroadscreston.com</a>
Adams	Crossroads Behavioral Health Services	(641)782-8457	<a href="http://www.crossroadscreston.com/">www.crossroadscreston.com/</a>
Allamakee	Northeast Iowa Mental Health Center	(563)382-3649	<a href="http://www.neibh.org">www.neibh.org</a>
Appanoose	Community Health Centers of Southern IA	(641)446-4242	<a href="http://chcsi.org">chcsi.org</a>
Audubon	Southwest Iowa Mental Health Center	(712)243-2606	<a href="http://www.casshealth.org/services/southwest-iowa-mental-health-center/">www.casshealth.org/services/southwest-iowa-mental-health-center/</a>
Benton	Abbe Center for Community Mental Health	(319)398-3562	<a href="http://www.abbemhc.org/">www.abbemhc.org/</a>
Black Hawk	Black Hawk/Grundy Mental Health Center	(319)234-2893	<a href="http://www.unitypoint.org/waterloo/mental-health.aspx">www.unitypoint.org/waterloo/mental-health.aspx</a>
Boone	Eyerly Ball Community Mental Health	(515)243-5181	<a href="http://www.eyerlyball.org/">www.eyerlyball.org/</a>
Bremer	Covenant Clinic - Psychiatry	(319)268-9700	<a href="http://www.wheatoniowa.org/">www.wheatoniowa.org/</a>
Buchanan	Abbe Center for Community Mental Health	(319)398-3562	<a href="http://www.abbemhc.org/">www.abbemhc.org/</a>
Buena Vista	Plains Area Mental Health Center	(712)546-4624	<a href="http://plainsareamentalhealth.org/">plainsareamentalhealth.org/</a>
Butler	Pathways Behavioral Services	(319)235-6571	<a href="http://www.pathwaysb.org/">www.pathwaysb.org/</a>
Calhoun	Berryhill Center for Mental Health	(515)955-7171	<a href="http://www.unitypoint.org/forddodge/berryhill-center-of-mental-health.aspx">www.unitypoint.org/forddodge/berryhill-center-of-mental-health.aspx</a>
Carroll	Plains Area Mental Health Center	(712)546-4624	<a href="http://plainsareamentalhealth.org/">plainsareamentalhealth.org/</a>
Cass	Southwest Iowa Mental Health Center	(712)243-2606	<a href="http://www.casshealth.org/services/southwest-iowa-mental-health-center/">www.casshealth.org/services/southwest-iowa-mental-health-center/</a>
Cedar	Abbe Center for Community Mental Health	(319)398-3562	<a href="http://www.abbemhc.org/">www.abbemhc.org/</a>
Cerro Gordo	Prairie Ridge Integrated Behavioral Health	(641)424-2391	<a href="http://prairieridge.net/">prairieridge.net/</a>
Cherokee	Plains Area Mental Health Center	(712)546-4624	<a href="http://plainsareamentalhealth.org/">plainsareamentalhealth.org/</a>
Chickasaw	Pathways Behavioral Services	(319)235-6571	<a href="http://www.pathwaysb.org/">www.pathwaysb.org/</a>
Clarke	Crossroads Behavioral Health Services	(641)782-8457	<a href="http://www.crossroadscreston.com/">www.crossroadscreston.com/</a>
Clay	Seasons Center for Community Mental Health	(712)262-2922	<a href="http://seasonscenter.org/">seasonscenter.org/</a>
Clayton	Northeast Iowa Mental Health Center	(563)382-3649	<a href="http://www.neibh.org/">www.neibh.org/</a>
Clinton	Bridgeview Community Mental Health Center	(563)243-5633	<a href="http://www.bridgeviewcmhc.com/">www.bridgeviewcmhc.com/</a>
Crawford	Plains Area Mental Health Center	(712)546-4624	<a href="http://plainsareamentalhealth.org/">plainsareamentalhealth.org/</a>
Dallas	Eyerly Ball Community Mental Health	(515)243-5181	<a href="http://www.eyerlyball.org/">www.eyerlyball.org/</a>
Davis	Southern Iowa Mental Health Center	(641)682-8772	<a href="http://simhcottumwa.org">simhcottumwa.org</a>
Decatur	Community Health Centers of Southern IA	(641)446-4242	<a href="http://chcsi.org/">chcsi.org/</a>
Delaware	Abbe Center for Community Mental Health	(319)398-3562	<a href="http://www.abbemhc.org/">www.abbemhc.org/</a>
Des Moines	Great River Mental Health Care Associates*	(319)768-3700	<a href="http://greatrivermedical.org/mental-health">greatrivermedical.org/mental-health</a>
	Optimae Life Services*	(641)472-1684	<a href="http://www.optimaelifeservices.com/">www.optimaelifeservices.com/</a>
Dickenson	Seasons Center for Community Mental Health	(712)262-2922	<a href="http://seasonscenter.org/">seasonscenter.org/</a>
Dubuque	Hillcrest Family Services	(563)583-7357	<a href="http://hillcrest-fs.org/">hillcrest-fs.org/</a>
Emmet	Seasons Center for Community Mental Health	(712)262-2922	<a href="http://seasonscenter.org/">seasonscenter.org/</a>
Fayette	Abbe Center for Community Mental Health	(319)398-3562	<a href="http://www.abbemhc.org/">www.abbemhc.org/</a>
Floyd	Prairie Ridge Integrated Behavioral Health	(641)424-2391	<a href="http://prairieridge.net/">prairieridge.net/</a>
Franklin	Berryhill Center for Mental Health	(515)955-7171	<a href="http://www.unitypoint.org/forddodge/berryhill-center-of-mental-health.aspx">www.unitypoint.org/forddodge/berryhill-center-of-mental-health.aspx</a>
Fremont	Waubonsie Mental Health Center	(712)542-2388	<a href="http://www.waubonsiemhc.com/">www.waubonsiemhc.com/</a>
Greene	Genesis Development*	(515)386-3017	<a href="http://www.genesisdevelopment.com/">www.genesisdevelopment.com/</a>
Grundy	Black Hawk/Grundy Mental Health Center	(319)234-2893	<a href="http://www.unitypoint.org/waterloo/mental-health.aspx">www.unitypoint.org/waterloo/mental-health.aspx</a>
Guthrie	Genesis Development *	(515)386-3017	<a href="http://www.genesisdevelopment.com/">www.genesisdevelopment.com/</a>
Hamilton	Berryhill Center for Mental Health	(515)955-7171	<a href="http://www.unitypoint.org/forddodge/berryhill-center-of-mental-health.aspx">www.unitypoint.org/forddodge/berryhill-center-of-mental-health.aspx</a>
Hancock	Prairie Ridge Integrated Behavioral Health	(641)424-2391	<a href="http://prairieridge.net/">prairieridge.net/</a>
Hardin	Center Associates	(641)752-1585	<a href="http://www.centerassoc.com/">www.centerassoc.com/</a>
Harrison	CHI Health Mercy Council Bluffs	(712)328-2609	<a href="http://www.chihealth.com/mental-health">www.chihealth.com/mental-health</a>
Henry	Hillcrest Family Services	(563)583-7357	<a href="http://hillcrest-fs.org/">hillcrest-fs.org/</a>
Howard	Northeast Iowa Mental Health Center	(563)382-3649	<a href="http://www.neibh.org/">www.neibh.org/</a>
Humboldt	Berryhill Center for Mental Health	(515)955-7171	<a href="http://www.unitypoint.org/forddodge/berryhill-center-of-mental-health.aspx">www.unitypoint.org/forddodge/berryhill-center-of-mental-health.aspx</a>

County	Community Mental Health Center	Phone Number	Website
Ida	Plains Area Mental Health Center	(712)546-4624	<a href="http://plainsareamentalhealth.org/">plainsareamentalhealth.org/</a>
Iowa	Abbe Center for Community Mental Health	(319)398-3562	<a href="http://www.abbemhc.org/">www.abbemhc.org/</a>
Jackson	Hillcrest Family Services	(563)583-7357	<a href="http://hillcrest-fs.org/">hillcrest-fs.org/</a>
Jasper	Capstone Behavioral Healthcare, Inc.	(641)792-4012	<a href="http://www.capstonebh.com/">www.capstonebh.com/</a>
Jefferson	Optimae Life Services*	(641)472-1684	<a href="http://www.optimaelifeservices.com/">www.optimaelifeservices.com/</a>
Johnson	Abbe Center for Community Mental Health	(319)398-3562	<a href="http://www.abbemhc.org/">www.abbemhc.org/</a>
Jones	Abbe Center for Community Mental Health	(319)398-3562	<a href="http://www.abbemhc.org/">www.abbemhc.org/</a>
Keokuk	Mahaska Health Partnership Behavioral Health	(641)672-3156	<a href="http://www.mahaskahealth.org/">www.mahaskahealth.org/</a>
Kossuth	Berryhill Center for Mental Health	(515)955-7171	<a href="http://www.unitypoint.org/fortdodge/berryhill-center-of-mental-health.aspx">www.unitypoint.org/fortdodge/berryhill-center-of-mental-health.aspx</a>
Lee	Counseling Associates*	(319)372-7689	
	Optimae Life Services*	(641)472-1684	<a href="http://www.optimaelifeservices.com/">www.optimaelifeservices.com/</a>
Linn	Abbe Center for Community Mental Health	(319)398-3562	<a href="http://www.abbemhc.org/">www.abbemhc.org/</a>
Louisa	Hillcrest Family Services	(563)583-7357	<a href="http://hillcrest-fs.org/">hillcrest-fs.org/</a>
Lucas	Community Health Centers of Southern IA	(641)446-4242	<a href="http://chcsi.org/">chcsi.org/</a>
Lyon	Seasons Center for Community Mental Health	(712)262-2922	<a href="http://seasonscenter.org/">seasonscenter.org/</a>
Madison	Crossroads Behavioral Health Services	(641)782-8457	<a href="http://www.crossroadscreston.com/">www.crossroadscreston.com/</a>
Mahaska	Mahaska Health Partnership Behavioral Health	(641)672-3156	<a href="http://www.mahaskahealth.org/">www.mahaskahealth.org/</a>
Marion	Capstone Behavioral Healthcare, Inc.	(641)792-4012	<a href="http://www.capstonebh.com/">www.capstonebh.com/</a>
Marshall	Center Associates	(641)752-1585	<a href="http://www.centerassoc.com/">www.centerassoc.com/</a>
Mills	CHI Health Psychiatric Associates (MO Valley)	(712)642-2045	<a href="http://www.chihealth.com/mental-health">www.chihealth.com/mental-health</a>
Mitchell	Prairie Ridge Integrated Behavioral Health	(641)424-2391	<a href="http://prairieridge.net/">prairieridge.net/</a>
Monona	Burgess Mental Health Center	(712)423-9160	<a href="http://www.burgesshc.org/">www.burgesshc.org/</a>
Monroe	Community Health Centers of Southern IA	(641)446-4242	<a href="http://chcsi.org/">chcsi.org/</a>
Montgomery	Waubonsie Mental Health Center	(712)542-2388	<a href="http://www.waubonsiemhc.com/">www.waubonsiemhc.com/</a>
Muscatine	Optimae Life Services* (adults)	(641)472-1684	<a href="http://www.optimaelifeservices.com/">www.optimaelifeservices.com/</a>
	Lutheran Services in Iowa, Inc.* (children)	(515)263-5170	<a href="http://lsiowa.org/">lsiowa.org/</a>
O'Brien	Seasons Center for Community Mental Health	(712)262-2922	<a href="http://seasonscenter.org/">seasonscenter.org/</a>
Osceola	Seasons Center for Community Mental Health	(712)262-2922	<a href="http://seasonscenter.org/">seasonscenter.org/</a>
Page	Waubonsie Mental Health Center	(712)542-2388	<a href="http://www.waubonsiemhc.com/">www.waubonsiemhc.com/</a>
Palo Alto	Seasons Center for Community Mental Health	(712)262-2922	<a href="http://seasonscenter.org/">seasonscenter.org/</a>
Plymouth	Plains Area Mental Health Center	(712)546-4624	<a href="http://plainsareamentalhealth.org/">plainsareamentalhealth.org/</a>
Pocahontas	Berryhill Center for Mental Health	(515)955-7171	<a href="http://www.unitypoint.org/fortdodge/berryhill-center-of-mental-health.aspx">www.unitypoint.org/fortdodge/berryhill-center-of-mental-health.aspx</a>
Polk	Broadlawns Medical Center	(712)423-9160	<a href="http://www.broadlawns.org/">www.broadlawns.org/</a>
	Eyerly Ball Community Mental Health	(515)243-5181	<a href="http://www.eyerlyball.org/">www.eyerlyball.org/</a>
	Child Guidance Center/ Orchard Place (Child)	(515)244-2267	<a href="http://www.orchardplace.org/">www.orchardplace.org/</a>
Pottawattamie	CHI Health Psychiatric Associates (MO Valley)	(712)642-2045	<a href="http://www.chihealth.com/mental-health">www.chihealth.com/mental-health</a>
Poweshiek	Capstone Behavioral Healthcare, Inc.	(641)792-4012	<a href="http://www.capstonebh.com/">www.capstonebh.com/</a>
Ringgold	Community Health Centers of Southern IA	(641)446-4242	<a href="http://chcsi.org/">chcsi.org/</a>
Sac	Counseling Services, LLC*	(712)662-3222	NA
Scott	Vera French Community Mental Health Center	(563)383-1900	<a href="http://www.verafrenchmhc.org/">www.verafrenchmhc.org/</a>
Shelby	Myrtue Medical Center for Behavioral Health*	(712)755-5056	<a href="http://myrtuemedical.org/our-services/behavioral-health/">myrtuemedical.org/our-services/behavioral-health/</a>
Sioux	Creative Living Center, PC*	(712)476-5245	<a href="http://www.creativelivingcenterpc.com/">www.creativelivingcenterpc.com/</a>
Story	Eyerly Ball Community Mental Health	(515)-243-5181	<a href="http://www.eyerlyball.org/">www.eyerlyball.org/</a>
Tama	Center Associates	(641)752-1585	<a href="http://www.centerassoc.com/">www.centerassoc.com/</a>
Taylor	Crossroads Behavioral Health Services	(641)782-8457	<a href="http://www.crossroadscreston.com/">www.crossroadscreston.com/</a>
Union	Crossroads Behavioral Health Services	(641)782-8457	<a href="http://www.crossroadscreston.com/">www.crossroadscreston.com/</a>
Van Buren	Southern Iowa Mental Health Center	(641)682-8772	<a href="http://simhcottumwa.org">simhcottumwa.org</a>
Wapello	Southern Iowa Mental Health Center	(641)682-8772	<a href="http://simhcottumwa.org">simhcottumwa.org</a>

County	Community Mental Health Center	Phone Number	Website
Warren	Child Guidance Center/ Orchard Place (Child)	(515)244-2267	<a href="http://www.orchardplace.org/">www.orchardplace.org/</a>
	Eyerly Ball Community Mental Health	(515)243-5181	<a href="http://www.eyerlyball.org/">www.eyerlyball.org/</a>
Washington	Hillcrest Family Services	(319)653-6161	<a href="http://hillcrest-fs.org/">hillcrest-fs.org/</a>
Wayne	Community Health Centers of Southern IA	(641)446-4242	<a href="http://chcsi.org/">chcsi.org/</a>
Webster	Berryhill Center for Mental Health	(515)955-7171	<a href="http://www.unitypoint.org/fortdodge/berryhill-center-of-mental-health.aspx">www.unitypoint.org/fortdodge/berryhill-center-of-mental-health.aspx</a>
Winnebago	Prairie Ridge Integrated Behavioral Health	(641)424-2391	<a href="http://prairieridge.net/">prairieridge.net/</a>
Winneshiek	Northeast Iowa Mental Health Center	(563)382-3649	<a href="http://www.neibh.org/">www.neibh.org/</a>
Woodbury	Siouxland Mental Health Center	(712)252-3871	<a href="http://siouxlandmentalhealth.com/">siouxlandmentalhealth.com/</a>
Worth	Prairie Ridge Integrated Behavioral Health	(641)424-2391	<a href="http://prairieridge.net/">prairieridge.net/</a>
Wright	Berryhill Center for Mental Health	(515)955-7171	<a href="http://www.unitypoint.org/fortdodge/berryhill-center-of-mental-health.aspx">www.unitypoint.org/fortdodge/berryhill-center-of-mental-health.aspx</a>

## Iowa Community Mental Health Centers – September 2017



### CMHC – Community Mental Health Center

1. Abbe Center	10. Center Associates	20. Seasons Center
2. Chi Health Mercy Council Bluffs	11. Crossroads MHC	21. Siouxland MHC
3. Chi Health Psych Associates	12.&13. Eyerly Ball MHC/Child Guidance Center	22. Southern Iowa MHC
4. Community Health Centers of So.IA	14. Hillcrest Family Services	23. Southwest Iowa MHC
5. Berryhill Center for Mental Health	15. Prairie Ridge	24. Vera French CMHC
6. Black Hawk/Grundy CMHC	16. Mahaska Health Partnership	25. Waubonsie MHC
7. Bridgeview CMHC	17. Northeast IA Behavioral Health	
8. Broadlawns Medical Center	18. Pathways/Cedar Valley MHC	
9. Capstone Behavioral Health Center	19. Plains Area MHC	99. Waiver/Non-CMHC

County	Waiver/Non-CMHC Contracted Agency/Agencies
Bremer	Covenant Clinic Psychiatry
Des Moines	Great River Medical Center & Optima Life Services
Greene	Genesis Development
Guthrie	Genesis Development
Jefferson	Optima Life Services
Lee	Counseling Associates & Optima Life Services
Monona	Burgess MHC
Muscatine	Optima Life Services (Adult) & Lutheran Services In Iowa (Children)
Sac	Counseling Services, LLC
Shelby	Myrtue Medical Center for Behavioral Health
Sioux	Creative Living Center, P.C.

Note: Eyerly Ball Center is an adult CMHC for Polk and Warren County  
 Children in these counties are served by the Child Guidance Center  
 Children and adults in Polk County are also served by Broadlawns Medical Center



## Notes

**Notes:**

**Contacts to Remember:**

# Substance Use Disorder Treatment Services

The Iowa Department of Public Health (IDPH) Division of Behavioral Health oversees substance use disorder and problem gambling treatment, intervention, education, and prevention programs in Iowa. IDPH is responsible for regulating and licensing more than 120 different substance use disorder evaluation and treatment programs. Of those, 23 of are part of the IDPH-funded treatment network that covers all 99 counties.

## Iowa Department of Public Health Funded Programs

Individuals who are low income, do not have health insurance, and/or have minimal benefit coverage can receive funding through the Iowa Department of Public Health for assessment and treatment by going directly to an IDPH-funded provider. The provider will review income and family size to determine eligibility for funding and any co-pay that may be required using a sliding fee scale. IDPH uses a combination of state and federal funds and has ensured funded providers are geographically distributed across the state. Individuals may seek services from any IDPH-funded program in the state, regardless of where they live.

All 23 programs assure outpatient substance use disorder treatment services are available to residents of all 99 Iowa counties. Generally, IDPH-funded agencies also contract with IDPH to provide substance abuse education and prevention, specialized treatment, wraparound and gap-filling support services, and problem gambling prevention and treatment.

Specialized treatment and recovery support services are provided through:

- **Access to Recovery (ATR)** – SAMHSA grant that funds recovery support services such as transportation, childcare, peer coaching, and care coordination to substance use disorder clients and National Guard members.
- **Families in Focus** – SAMHSA grant (also known as the State Youth Treatment - Implementation) for provider training and evidence-based substance use disorder and mental health treatment to adolescents and families.
- **Medication Assisted Treatment - Prescription Drug and Opioid Addiction (MAT-PDOA)** - SAMHSA grant that funds the enhancement and expansion of Medication Assisted Treatment (MAT) in Iowa.
- **Opioid State Targeted Response**– SAMHSA grant that expands access to Medication Assisted Treatment and recovery supports for people with opioid use disorders. Services being coordinated through each of the above noted 23 treatment providers.
- **Opioid Treatment Project** – IDPH funds selected opioid treatment programs to provide medication assisted treatment to Iowans in the form of methadone maintenance.
- **Pregnant Women and Women with Dependent Children** -Specialized treatment programs and programming for pregnant and parenting women, funded by the Substance Abuse Prevention and Treatment Block Grant Women's Set Aside funding.
- **Your Life Iowa**- provides information, resources, support, and referrals to treatment for gambling, substance use and abuse, and suicide. Your Life Iowa offers these services via telephone, texting, online chat, and on the Your Life Iowa website.

A list of IDPH-funded providers organized by county begins on page 78.

## IDPH Licensed Substance Use Disorder Programs

In addition to the IDPH funded programs discussed above, the Department oversees the licensure of many programs for adult and juvenile substance use disorder treatment and prevention, as well as problem gambling treatment and prevention.

A comprehensive list of providers and the services they are licensed to provide can be found at:  
[http://idph.iowa.gov/Portals/1/userfiles/130/Files/Status\\_Service\\_List.pdf](http://idph.iowa.gov/Portals/1/userfiles/130/Files/Status_Service_List.pdf)

## Treatment Resources

**Iowa Alcoholics Anonymous Meeting Directory:** This website has information about AA meetings held around the state including location, day of the week, and time. The directory also contains a listing of Spanish speaking meetings. Meetings listed under the two meeting tabs. <http://www.aa-iowa.org/>

### Your Life Iowa:

[www.yourlifeiowa.org/](http://www.yourlifeiowa.org/)

This resource includes a tool that is searchable by county, city, or zip code; agency name; outpatient or residential; availability of financial assistance; and services offered. This resource also provides 24-hour helpline for gambling prevention and treatment.

- Helpline: 1-855-581-8111

**IDPH Bureau of Substance Abuse:** This site includes information about treatment, prevention, and recovery programs; licensure; state and federal resources; information about the Department; factsheets; and more.

<http://www.idph.iowa.gov/substance-abuse>

## List of IDPH Funded Treatment Providers

The following is a listing of substance use disorder and problem gambling programs that receive funding from the Iowa Department of Public Health to offset the cost of treatment for people with financial barriers. Central reception and intake numbers are listed if available, check the website for additional locations, contact information, and program details. Many providers offer walk-in clinic hours throughout the week.

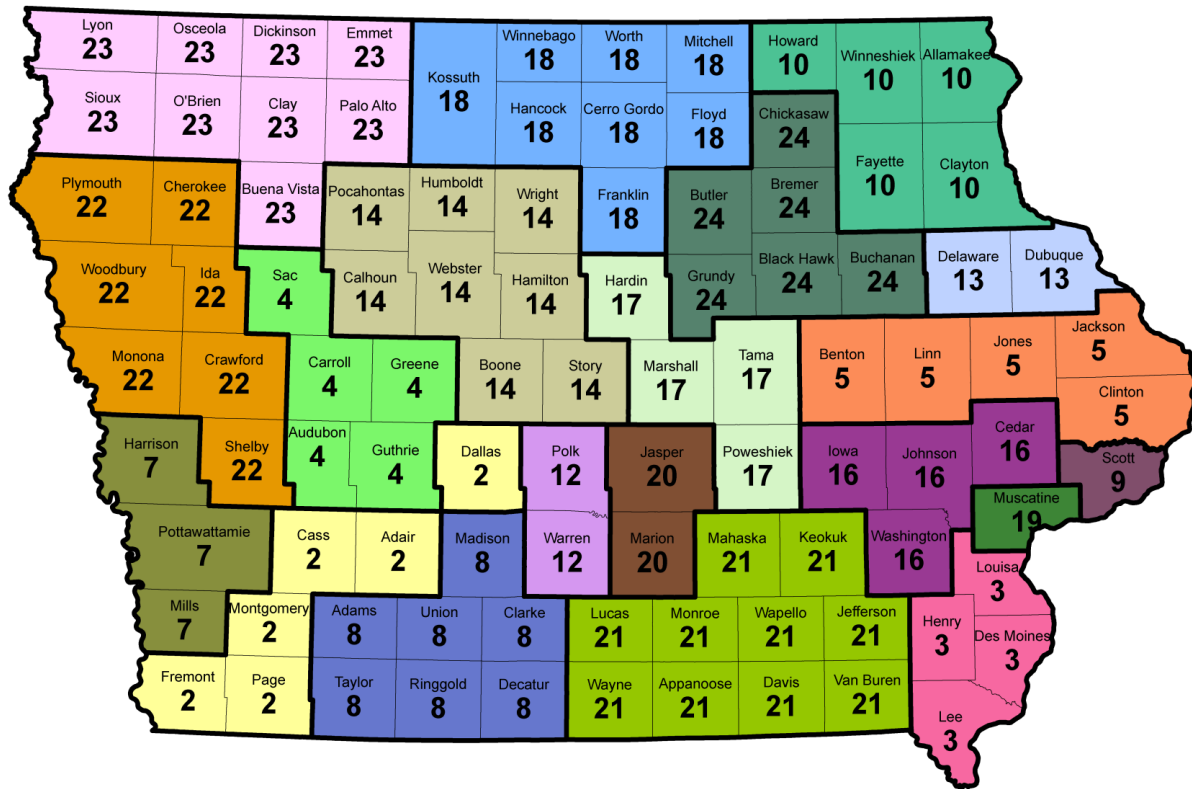
County	SUD Assessment and Treatment Center	Phone Number	Website
Adair	Zion Recovery Services	(641)743-2439	<a href="http://www.zionrecovery.org">www.zionrecovery.org</a>
Adams	Crossroads Behavioral Health Services	(641)782-4053	<a href="http://www.crossroadscreston.com">www.crossroadscreston.com</a>
Allamakee	Northeast Iowa Behavioral Health	(800)400-8923	<a href="http://www.neibh.org">www.neibh.org</a>
Appanoose	Sieda Community Action	(641)683-6747	<a href="http://www.sieda.org">www.sieda.org</a>
Audubon	New Opportunities	(712)792-1344	<a href="http://www.newopp.org">www.newopp.org</a>
Benton	Area Substance Abuse Council (ASAC)	(319)390-4611	<a href="http://www.asac.us">www.asac.us</a>
Black Hawk	Pathways Behavioral Services	(319)235-6571	<a href="http://www.pathwaysb.org">www.pathwaysb.org</a>
Boone	Community and Family Resources (CFR)	(515)576-7261	<a href="http://www.cfrhelps.org">www.cfrhelps.org</a>
Bremer	Pathways Behavioral Services	(319)235-6571	<a href="http://www.pathwaysb.org">www.pathwaysb.org</a>
Buchanan	Pathways Behavioral Services	(319)235-6571	<a href="http://www.pathwaysb.org">www.pathwaysb.org</a>
Buena Vista	Compass Pointe	(712)262-2952	<a href="http://www.compass-pointe.org">www.compass-pointe.org</a>
Butler	Pathways Behavioral Services	(319)235-6571	<a href="http://www.pathwaysb.org">www.pathwaysb.org</a>
Calhoun	Community and Family Resources (CFR)	(515)576-7261	<a href="http://www.cfrhelps.org">www.cfrhelps.org</a>
Carroll	New Opportunities	(712)792-1344	<a href="http://www.newopp.org">www.newopp.org</a>
Cass	Zion Recovery Services	(712)243-5091	<a href="http://www.zionrecovery.org">www.zionrecovery.org</a>
Cedar	Prelude Behavioral Services	(319)351-4357	<a href="http://www.preludeiowa.org">www.preludeiowa.org</a>
Cerro Gordo	Prairie Ridge Addiction Treatment Center	(641)424-2391	<a href="http://www.prairieridge.net">http://www.prairieridge.net</a>
Cherokee	Jackson Recovery Centers	(800)472-9018	<a href="http://www.jacksonrecovery.com">www.jacksonrecovery.com</a>
Chickasaw	Pathways Behavioral Services	(319)235-6571	<a href="http://www.pathwaysb.org">www.pathwaysb.org</a>
Clarke	Crossroads Behavioral Health Services	(641)342-4888	<a href="http://www.crossroadscreston.com">www.crossroadscreston.com</a>
Clay	Compass Pointe	(712)262-2952	<a href="http://www.compass-pointe.org">www.compass-pointe.org</a>
Clayton	Northeast Iowa Behavioral Health	(800)400-8923	<a href="http://www.neibh.org">www.neibh.org</a>
Clinton	Area Substance Abuse Council (ASAC)	(319)390-4611	<a href="http://www.asac.us">www.asac.us</a>
Crawford	Jackson Recovery Centers	(800)472-9018	<a href="http://www.jacksonrecovery.com">www.jacksonrecovery.com</a>
Carroll	Zion Recovery Services	(515)993-5243	<a href="http://www.zionrecovery.org">www.zionrecovery.org</a>
Davis	Sieda Community Action	(641)683-6747	<a href="http://www.sieda.org">www.sieda.org</a>
Decatur	Crossroads Behavioral Health Services	(800)622-5168	<a href="http://www.crossroadscreston.com">www.crossroadscreston.com</a>
Delaware	Substance Abuse Service Center (SASC)	(563)927-5112	<a href="http://www.sasc-dbg.org">www.sasc-dbg.org</a>
Des Moines	Alcohol & Drug Dependency Services of Southeast Iowa	(319)753-6567	<a href="http://www.addsiowa.org">www.addsiowa.org</a>
Dickenson	Compass Pointe	(712)262-2952	<a href="http://www.compass-pointe.org">www.compass-pointe.org</a>
Dubuque	Substance Abuse Service Center (SASC) - Nesler Center	(563)582-3784	<a href="http://www.sasc-dbg.org">www.sasc-dbg.org</a>
Emmet	Compass Pointe	(712)262-2952	<a href="http://www.compass-pointe.org">www.compass-pointe.org</a>
Fayette	Northeast Iowa Behavioral Health	(800)400-8923	<a href="http://www.neibh.org">www.neibh.org</a>
Floyd	Prairie Ridge Addiction Treatment Center	(641)424-2391	<a href="http://www.prairieridge.net">www.prairieridge.net</a>
Franklin	Prairie Ridge Addiction Treatment Center	(641)424-2391	<a href="http://www.prairieridge.net">www.prairieridge.net</a>
Fremont	Zion Recovery Services	(712)243-5091	<a href="http://www.zionrecovery.org">www.zionrecovery.org</a>
Greene	New Opportunities	(712)792-1344	<a href="http://www.newopp.org">www.newopp.org</a>
Grundy	Pathways Behavioral Services	(319)235-6571	<a href="http://www.pathwaysb.org">www.pathwaysb.org</a>
Guthrie	New Opportunities	(712)792-1344	<a href="http://www.newopp.org">www.newopp.org</a>
Hamilton	Community and Family Resources (CFR)	(515)576-7261	<a href="http://www.cfrhelps.org">www.cfrhelps.org</a>
	Youth and Shelter Services- Family Center of Hamilton	(515)832-1061	<a href="http://www.yss.ames.ia.us">www.yss.ames.ia.us</a>
Hancock	Prairie Ridge Addiction Treatment Center	(641)424-2391	<a href="http://www.prairieridge.net">www.prairieridge.net</a>

County	SUD Assessment and Treatment Center	Phone Number	Website
Hardin	Substance Abuse Treatment Unit of Central Iowa (SATUCI)	(641)939-7280	<a href="http://www.satuci.com">www.satuci.com</a>
Harrison	Heartland Family Services	(800)422-1407	<a href="http://heartlandfamilyservice.org">heartlandfamilyservice.org</a>
Henry	Alcohol & Drug Dependency Services of Southeast Iowa	(319)385-2216	<a href="http://www.addsiowa.org">www.addsiowa.org</a>
Howard	Northeast Iowa Behavioral Health	(800)400-8923	<a href="http://www.neibh.org">www.neibh.org</a>
Humboldt	Community and Family Resources (CFR)	(515)576-7261	<a href="http://www.cfrhelps.org">www.cfrhelps.org</a>
Ida	Jackson Recovery Center	(800)472-9018	<a href="http://www.jacksonrecovery.com">www.jacksonrecovery.com</a>
Iowa	Prelude Behavioral Services	(319)351-4357	<a href="http://www.preludeiowa.org">www.preludeiowa.org</a>
Jackson	Area Substance Abuse Council (ASAC)	(319)390-4611	<a href="http://www.asac.us">www.asac.us</a>
Jasper	House of Mercy	(515)643-6500	<a href="http://www.mercydesmoines.org/community-resources/house-of-mercy">www.mercydesmoines.org/community-resources/house-of-mercy</a>
Jefferson	Sieda Community Action	(641)683-6747	<a href="http://www.sieda.org">www.sieda.org</a>
Johnson	Prelude Behavioral Services	(319)351-4357	<a href="http://www.preludeiowa.org">www.preludeiowa.org</a>
Jones	Area Substance Abuse Council (ASAC)	(319)390-4611	<a href="http://www.asac.us">www.asac.us</a>
Keokuk	Sieda Community Action	(641)683-6747	<a href="http://www.sieda.org">www.sieda.org</a>
Kossuth	Prairie Ridge Addiction Treatment Center	(641)424-2391	<a href="http://www.prairieridge.net">www.prairieridge.net</a>
Lee	Alcohol & Drug Dependency Services of Southeast Iowa	(319)524-4397	<a href="http://www.addsiowa.org">www.addsiowa.org</a>
Linn	Area Substance Abuse Council (ASAC)	(319)390-4611	<a href="http://www.asac.us">www.asac.us</a>
Louisa	Alcohol & Drug Dependency Services of Southeast Iowa	(319)523-8436	<a href="http://www.addsiowa.org">www.addsiowa.org</a>
Lucas	Sieda Community Action	(641)683-6747	<a href="http://www.sieda.org">www.sieda.org</a>
Lyon	Compass Pointe	(712)262-2952	<a href="http://www.compass-pointe.org">www.compass-pointe.org</a>
Madison	Crossroads Behavioral Health Services	(641)782-4053	<a href="http://www.crossroadscreston.com">www.crossroadscreston.com</a>
Mahaska	Sieda Community Action	(641)683-6747	<a href="http://www.sieda.org">www.sieda.org</a>
Marion	UCS Healthcare	(515)280-3860	<a href="http://www.ucsonline.org">www.ucsonline.org</a>
Marshall	Substance Abuse Treatment Unit of Central Iowa (SATUCI)	(641)752-5421	<a href="http://www.satuci.com">www.satuci.com</a>
Mills	Heartland Family Services	(800)422-1407	<a href="http://heartlandfamilyservice.org">heartlandfamilyservice.org</a>
Mitchell	Prairie Ridge Addiction Treatment Center	(641)424-2391	<a href="http://www.prairieridge.net">www.prairieridge.net</a>
Monona	Jackson Recovery Centers	(800)472-9018	<a href="http://www.jacksonrecovery.com">www.jacksonrecovery.com</a>
Monroe	Sieda Community Action	(641)683-6747	<a href="http://www.sieda.org">www.sieda.org</a>
Montgomery	Zion Recovery Services	(712)623-4801	<a href="http://www.zionrecovery.org">www.zionrecovery.org</a>
Muscatine	New Horizons	(563)264-9409	<a href="http://www.unitypoint.org/quadcities/services-new-horizons.aspx">www.unitypoint.org/quadcities/services-new-horizons.aspx</a>
O'Brien	Compass Pointe	(712)262-2952	<a href="http://www.compass-pointe.org">www.compass-pointe.org</a>
Osceola	Compass Pointe	(712)262-2952	<a href="http://www.compass-pointe.org">www.compass-pointe.org</a>
Page	Zion Recovery Services	(712)542-4481	<a href="http://www.zionrecovery.org">www.zionrecovery.org</a>
Palo Alto	Compass Pointe	(712)262-2952	<a href="http://www.compass-pointe.org">www.compass-pointe.org</a>
Plymouth	Jackson Recovery Centers	(800)472-9018	<a href="http://www.jacksonrecovery.com">www.jacksonrecovery.com</a>
Pocahontas	Community and Family Resources (CFR)	(515)576-7261	<a href="http://www.cfrhelps.org">www.cfrhelps.org</a>
Polk	Broadlawns Medical Center	(515)282-6610	<a href="http://www.broadlawns.org">www.broadlawns.org</a>
	Employee and Family Resources	(515)243-4200	<a href="http://www.evr.org">www.evr.org</a>
	House of Mercy	(515)643-6500	<a href="http://www.mercydesmoines.org/community-resources/house-of-mercy">www.mercydesmoines.org/community-resources/house-of-mercy</a>
	Prelude Behavioral Services	(515)262-0349	<a href="http://www.preludeiowa.org">www.preludeiowa.org</a>
	UCS Healthcare	(515)280-3860	<a href="http://www.ucsonline.org">http://www.ucsonline.org</a>
	Youth and Shelter Services	(515)265-1222	<a href="http://www.yss.ames.ia.us">http://www.yss.ames.ia.us</a>
Pottawattamie	Heartland Family Services	(712)322-1407	<a href="http://heartlandfamilyservice.org">heartlandfamilyservice.org</a>
Poweshiek	Substance Abuse Treatment Unit of Central Iowa (SATUCI)	(641)236-8662	<a href="http://www.satuci.com">www.satuci.com</a>
Ringgold	Crossroads Behavioral Health Services	(641)782-4053	<a href="http://www.crossroadscreston.com">www.crossroadscreston.com</a>
Sac	New Opportunities	(712)792-1344	<a href="http://www.newopp.org">www.newopp.org</a>
Scott	Center for Alcohol and Drug Services (CADS)	(563)326-1150	<a href="http://cads-ia.com/">cads-ia.com/</a>

County	SUD Assessment and Treatment Center	Phone Number	Website
Shelby	Jackson Recovery Centers	(800)472-9018	<a href="http://www.jacksonrecovery.com">www.jacksonrecovery.com</a>
Sioux	Compass Pointe	(712)262-2952	<a href="http://www.compass-pointe.org">www.compass-pointe.org</a>
Story	Community and Family Resources (CFR)	(515)576-7261	<a href="http://www.cfrhelps.org">www.cfrhelps.org</a>
		(800)286-3205	
	Youth and Shelter Services	(515)233-4930	<a href="http://www.yss.ames.ia.us">http://www.yss.ames.ia.us</a>
Tama	Substance Abuse Treatment Unit of Central Iowa (SATUCI)	(641)484-2222	<a href="http://www.satuci.com">www.satuci.com</a>
Taylor	Crossroads Behavioral Health Services	(800)622-5168	<a href="http://www.crossroadscreston.com">www.crossroadscreston.com</a>
Union	Crossroads Behavioral Health Services	(641)782-4053	<a href="http://www.crossroadscreston.com">www.crossroadscreston.com</a>
Van Buren	Sieda Community Action	(641)683-6747	<a href="http://www.sieda.org">www.sieda.org</a>
Wapello	Sieda Community Action	(641)683-6747	<a href="http://www.sieda.org">www.sieda.org</a>
Warren	Employee and Family Resources	(515)243-4200	<a href="http://www.efr.org">www.efr.org</a>
	House of Mercy	(515)643-6500	<a href="http://www.mercydesmoines.org/community-resources/house-of-mercy">www.mercydesmoines.org/community-resources/house-of-mercy</a>
	UCS Healthcare	(515)280-3860	<a href="http://www.ucsonline.org">http://www.ucsonline.org</a>
Washington	Prelude Behavioral Services	(319)351-4357	<a href="http://www.preludeiowa.org">www.preludeiowa.org</a>
Wayne	Sieda Community Action	(641)683-6747	<a href="http://www.sieda.org">www.sieda.org</a>
Webster	Community and Family Resources (CFR)	(515)576-7261	<a href="http://www.cfrhelps.org">www.cfrhelps.org</a>
Winnebago	Prairie Ridge Addiction Treatment Services	(641)424-2391	<a href="http://www.prairieridge.net">www.prairieridge.net</a>
Winneshiek	Northeast Iowa Behavioral Health	(800)400-8923	<a href="http://www.neibh.org">www.neibh.org</a>
Woodbury	Jackson Recovery Centers	(800)472-9018	<a href="http://www.jacksonrecovery.com">www.jacksonrecovery.com</a>
Worth	Prairie Ridge Addiction Treatment Services	(641)424-2391	<a href="http://www.prairieridge.net">www.prairieridge.net</a>
Wright	Community and Family Resources (CFR)	(515)576-7261	<a href="http://www.cfrhelps.org">www.cfrhelps.org</a>



## Map of IDPH Funded Substance Use Disorder Assessment and Treatment Providers



Service Area	Provider	Service Area	Provider
2	<a href="#">Zion Recovery Services</a> , Atlantic (1) Phone: 712-243-5091	13	<a href="#">Substance Abuse Services Center (SASC)</a> , Dubuque (4) Phone: 563-927-5112
3	<a href="#">Alcohol and Drug Dependency Services (ADDS)</a> , Burlington (1) Phone: 319-753-6567	14	<a href="#">Community and Family Resources (CFR)</a> , Fort Dodge (1,4) Phone: 866-801-0085
4	<a href="#">New Opportunities</a> , Carroll Phone: 712-792-1344	16	<a href="#">Prelude Behavioral Services</a> , Iowa City (1,4) Phone: 319-351-4357
5	<a href="#">Area Substance Abuse Council (ASAC)</a> , Cedar Rapids (1,2,3,4) Phone: 319-390-4611	17	<a href="#">Substance Abuse Treatment Unit of Central Iowa (SATUCI)</a> , Marshalltown Phone: 641-752-5421
7	<a href="#">Heartland Family Service</a> , Council Bluffs (1,4,5) Phone: 800-422-1407	18	<a href="#">Prairie Ridge Addiction Treatment Services</a> , Mason City (1,4) Phone: 641-424-2392
8	Crossroads Behavioral Health Services, Creston (4) Phone: 641-782-4053	19	Trinity Muscatine-New Horizons, Muscatine Phone: 563-264-9409
9	<a href="#">Center for Alcohol &amp; Drug Services (CADS)</a> , Davenport (1,4,5) Phone: 563-326-1150	20	<a href="#">House of Mercy</a> , Newton Phone: 515-643-6500
10	<a href="#">Northeast Iowa Behavioral Health</a> , Decorah Phone: 563-382-3649	21	<a href="#">United Community Services (UCS)</a> , Knoxville Phone: 641-842-2717
12	Broadlawns Medical Center, Des Moines Phone: 515-282-6610	22	<a href="#">Sieda Community Action</a> , Ottumwa Phone: 641-683-6747
	<a href="#">Employee and Family Resources (EFR)</a> , Des Moines Phone: 515-243-4200	23	<a href="#">Jackson Recovery Centers</a> , Sioux City (1,2,3,4) Phone: 800-472-9018
	<a href="#">House of Mercy</a> , Des Moines (4) Phone: 515-643-6500	24	<a href="#">Compass Pointe</a> , Spencer Phone: 712-262-2952
	<a href="#">Prelude Behavioral Services</a> , Des Moines (1,4) Phone: 515-262-0349		<a href="#">Pathways Behavioral Services</a> , Waterloo (1) Phone: 319-235-6571
	<a href="#">United Community Services (UCS)</a> , Des Moines (5) Phone: 515-280-3860		<a href="#">Youth and Shelter Services (YSS)</a> , Ames (2) Phone: 515-233-2250
<b>Additional Specialized Treatment Services</b> 1 – Adult Residential Services (statewide) 2 – Juvenile Residential Services (statewide) 3 – Culturally Competent Program 4 – Women and Children Program 5 – Opioid Treatment Program			

For more information about each provider click on program name (link to the provider's website), or call phone number listed. To find a location by county, [click here](#).

For more information about substance abuse treatment and prevention in Iowa, [click here](#).

[http://www.idph.state.ia.us/bh/substance\\_abuse\\_treatment.asp](http://www.idph.state.ia.us/bh/substance_abuse_treatment.asp)

Updated: January 2015



## Notes

**Notes:**

**Contacts to Remember:**

# Public Transportation

Public transportation in Iowa is served by 12 large urban, seven small urban, 16 regional, and four intercity transportation bus services. Public transit systems vary on how they are organized and how they operate, but one common element is that their services must be open to the public. Costs vary across systems based on services provided and other factors and can be found online or by calling your local providers. Contact information for each transit system begins on page 85.

## Transit Systems

**Urban Transit Systems:** Iowa has 19 urban public transit systems that each must serve at least one community with 20,000 or more population. Urban public transit systems generally operate buses along fixed routes designed to serve a majority of neighborhoods and major activity centers, like large employers, government offices, medical clinics, grocery stores, senior centers, shopping malls, etc. All fixed-route buses in Iowa are accessible to persons with disabilities, and urban systems are also required to provide ADA paratransit services for persons with disabilities who may not be able to physically ride or navigate the fixed route system. ADA paratransit services typically operate on a reservation basis, with ride requests made the day before the planned trip. Paratransit services are specifically designed to serve persons qualifying under the ADA eligibility guidelines, plus their aides or companions, but a few offer the service to the elderly and/or the general public as well. Individual public transit systems should be contacted for their specific qualification requirements.

**Rural Transit Systems:** Iowa has 16 public transit regions that cover all of the state's ninety-nine counties. Most public transit services by Iowa's regional public transit systems are provided on a demand-response, rather than a fixed route basis. This means that a passenger must call in to request each ride. Most also allow "standing reservations" or "subscriptions" that allow a person to request the same ride every weekday or on a certain day every week or every other week. All regional public transit services are required to be accessible to persons with disabilities. In many rural areas, depending on funding levels and demand, public transit services may only be available on certain days of the week, and certain connections may only be available a couple times per month.

**Intercity Bus Program:** A certain portion of the state's transportation funding must be used to support intercity bus services, and routes must include stops in non-urban locations. A map of current routes can be found at <http://www.iowadot.gov/transit/pdf/icb.pdf>.

- **Iowa Intercity Bus Program Website:** <http://www.iowadot.gov/transit/carriers.html>
- **Iowa Intercity Bus Program Information:** (800)451-5333

## Mobility Management

Mobility coordinators (sometimes called mobility managers) help individuals navigate to where they need to go, no matter the number of modes of transportation required. Referrals are made to public and private transportation providers alike. Mobility coordinators may offer travel training courses to help persons learn to ride the bus, and they know various funding sources that can help pay for transportation for eligible riders. Mobility coordinators are also available to speak to interested groups including human service agencies, businesses, and other organizations on transportation resources, options, and coordination opportunities in the area. The Statewide Mobility Manager acts as a contact for persons in areas not served by a regional or urban mobility coordinator, assisting with travel navigation and providing referrals to local transportation providers.

- **Mobility Management Resources** <http://www.iowadot.gov/iowamobilitymanagement/resources.html>
- **Mobility Coordinator Contact Information**  
[http://www.iowadot.gov/iowamobilitymanagement/pdf/mobilitymanagers\\_map.pdf](http://www.iowadot.gov/iowamobilitymanagement/pdf/mobilitymanagers_map.pdf)
- **Statewide Mobility Manager Contact Information**  
<http://www.iowadot.gov/iowamobilitymanagement/contact.html>

## Transportation Resources

### Iowa Ride Share - [www.iowarideshare.org](http://www.iowarideshare.org)

Iowa has a new ride matching system that can help people find viable commute options such as carpool partners, vanpool routes, transit routes, and more. Once registered individuals can log their commute route and find options based on origin and destination to match with nearby commuters with similar schedules. There is also an option to search for one-time transportation needs. There is an option to indicate passenger only for individuals without a car or driver's license.

## Local Planning, Coordination, and Resources

**Passenger Transportation Plans:** Iowa has nine Metropolitan Planning Organizations (MPO) and 18 Regional Planning Affiliations (RPA) that are made up of associations of local governments that work together to promote local and regional coordination related to transportation planning, economic development, operation of transit systems, zoning, human services, housing, and environmental concerns. One of their charges to create and update a Passenger Transportation Plan (PTP) focused on coordination between transit providers and health and human service agencies. The passenger transportation planning process must include input from human service agencies/ organizations, private transportation providers, and transit systems and consider all passenger transportation needs and services. Plans must be updated every five years at a minimum, and include opportunities for public input. MPOs and RPAs often use Transportation Advisory Groups as a primary source of input for their Passenger Transportation Plans.

**Transportation Advisory Groups (TAGs)** are made up of volunteers from the human services and transportation sectors, including representatives of transit or passenger transportation industries, human service agencies, the non-emergency medical transportation industry, the aging population, individuals with disabilities, low-income populations, and others. The primary purpose of a TAG is to provide a forum to discuss transportation issues and identify opportunities to create a more coordinated transportation system that is affordable and accessible to all individuals in the community. TAGs vary in size and function, some are formal decision-making bodies, while others act as less formal advisory groups.

- **Map/Contact Information of Metropolitan Planning Organizations and Regional Planning Affiliations**

[http://www.iowadot.gov/systems\\_planning/distplannercontact.htm](http://www.iowadot.gov/systems_planning/distplannercontact.htm)

This interactive map has contact information and links to websites for each MPO and RPA, as well as the contact information for the Department of Transportation District Transportation Planners that provide support to the groups. Contacting local or district planners is a good place to start for getting more information on how to be involved in transportation planning and coordination efforts in your area.

- **Find your Local Transportation Advisory Group**

Map and list of contacts for Transportation Advisory Groups for each MPO and RPA

[http://www.iowadot.gov/systems\\_planning/pr\\_guide/Passenger%20Transportation%20Plan/Find%20your%20local%20TAG.pdf](http://www.iowadot.gov/systems_planning/pr_guide/Passenger%20Transportation%20Plan/Find%20your%20local%20TAG.pdf)

## Iowa Public Transit Systems by County

County	Rural/ Urban	Transit System	Service Area	Routes & Schedule	Website
Adair	Rural	Region 14: Southern Iowa Trolley/SIT	Adair, Adams, Clarke, Decatur, Ringgold, Taylor, Union	(641)782-6571 (866)782-6571	<a href="http://www.southerniowatrolley.org">www.southerniowatrolley.org</a>
Adams	Rural	Region 14: Southern Iowa Trolley/SIT	Adair, Adams, Clarke, Decatur, Ringgold, Taylor, Union	(641)782-6571 (866)782-6571	<a href="http://www.southerniowatrolley.org">www.southerniowatrolley.org</a>
Allamakee	Rural	Region 1: Northeast Iowa Community Action Corporation – Transit/EARL Public Transit	Allamakee, Clayton, Fayette, Howard, Winneshiek	(866)382-4259	<a href="http://www.neiac.org/transit">www.neiac.org/transit</a>
Appanoose	Rural	Region 15: 10-15 Transit	Appanoose, Davis, Jefferson, Keokuk, Lucas, Mahaska, Monroe, Van Buren, Wapello, Wayne	(641)683-2024 (800)227-6390	<a href="http://www.1015transit.com">www.1015transit.com</a>
Audubon	Rural	Region 12: Western Iowa Transit/WIT	Audubon, Carroll, Crawford, Greene, Guthrie, Sac	(712)792-9914	<a href="http://www.region12cog.org">www.region12cog.org</a>
Benton	Rural	Region 10: East Central Iowa Transit (ECIT)/Benton County Transportation	Benton County	(319)472-2413	<a href="http://www.bentoncountyiowa.org/departments/community-services/transportation/">http://www.bentoncountyiowa.org/departments/community-services/transportation/</a>
Black Hawk	Rural	Region 7: Iowa Northland Regional Transit Commission/RTC	Black Hawk, Bremer, Buchanan, Butler, Chickasaw, Grundy	(319)233-5213	<a href="http://www.inrcog.org/rtc.htm">www.inrcog.org/rtc.htm</a>
	Urban	Metropolitan Transit Authority of Black Hawk County (MET)	Cities of Cedar Falls, Waterloo, and Evansdale	(319)234-5714	<a href="http://www.mettransit.org/">http://www.mettransit.org/</a>
Boone	Rural	Region 11: Heart of Iowa Regional Transit Agency (HIRTA)/Boone County Transit	Boone County	(515)432-5038	<a href="http://www.boonecountytransit.com/">http://www.boonecountytransit.com/</a>
Bremer	Rural	Region 7: Iowa Northland Regional Transit Commission/RTC	Black Hawk, Bremer, Buchanan, Butler, Chickasaw, Grundy	(319)233-5213	<a href="http://www.inrcog.org/rtc.htm">www.inrcog.org/rtc.htm</a>
Buchanan	Rural	Region 7: Iowa Northland Regional Transit Commission/RTC	Black Hawk, Bremer, Buchanan, Butler, Chickasaw, Grundy	(319)233-5213	<a href="http://www.inrcog.org/rtc.htm">www.inrcog.org/rtc.htm</a>
Buena Vista	Rural	Region 3: Regional Transit Authority/RIDES	Buena Vista, Clay, Dickinson, Emmet, Lyon, O'Brien, Osceola, Palo Alto, Sioux	(800)358-5037	<a href="http://www.nwiarides.org">www.nwiarides.org</a>
Butler	Rural	Region 7: Iowa Northland Regional Transit Commission/RTC	Black Hawk, Bremer, Buchanan, Butler, Chickasaw, Grundy	(319)233-5213	<a href="http://www.inrcog.org/rtc.htm">www.inrcog.org/rtc.htm</a>
Calhoun	Rural	Region 5: Mid-Iowa Development Association (MIDAS)/Region V Transit	Calhoun, Hamilton, Humboldt, Pocahontas, Webster, Wright	(800)287-7433	<a href="http://www.midascog.net/transit/region-v">www.midascog.net/transit/region-v</a>
Carroll	Rural	Region 12: Western Iowa Transit/WIT	Audubon, Carroll, Crawford, Greene, Guthrie, Sac	(712)792-9914	<a href="http://www.region12cog.org">www.region12cog.org</a>
Cass	Rural	Region 13: Southwest Iowa Transit Agency (SWITA)	Cass, Fremont, Harrison, Mills, Montgomery, Page, Pottawattamie, Shelby	(712)243-4196 (800)842-8065	<a href="http://www.swipco.org/transit-swita/">http://www.swipco.org/transit-swita/</a>
Cedar	Rural	Region 9: River Bend Transit (RBT)	Cedar, Clinton, Muscatine, Scott, and Illinois-Quad City Area	(800)292-8959 (563)386-1350	<a href="http://www.riverbendtransit.org">www.riverbendtransit.org</a>
Cerro Gordo	Rural	Region 2: North Iowa Area Regional Transit System /Region 2 Transit System	Cerro Gordo, Floyd, Franklin, Hancock, Kossuth, Mitchell, Winnebago, Worth	(641)423-2262	<a href="http://www.niacog.org/niacog_transit.html">http://www.niacog.org/niacog_transit.html</a>
	Urban	Mason City Transit	City of Mason City	(641)421-3616	<a href="http://www.masoncity.net/pview.aspx?id=18070&amp;catid=477">http://www.masoncity.net/pview.aspx?id=18070&amp;catid=477</a>
Cherokee	Rural	Region 4: Siouxland Regional Transit System/SRTS	Cherokee, Ida, Monona, Plymouth, Woodbury	(712)279-6919 (800)881-2076	<a href="http://www.simpco.org/SRTS.aspx">http://www.simpco.org/SRTS.aspx</a>
Chickasaw	Rural	Region 7: Iowa Northland Regional Transit Commission/RTC	Black Hawk, Bremer, Buchanan, Butler, Chickasaw, Grundy	(319)233-5213	<a href="http://www.inrcog.org/rtc.htm">www.inrcog.org/rtc.htm</a>
Clarke	Rural	Region 14: Southern Iowa Trolley/SIT	Adair, Adams, Clarke, Decatur, Ringgold, Taylor, Union	(641)782-6571 (866)782-6571	<a href="http://www.southerniowatrolley.org">www.southerniowatrolley.org</a>
Clay	Rural	Region 3: Regional Transit Authority/RIDES	Buena Vista, Clay, Dickinson, Emmet, Lyon, O'Brien, Osceola, Palo Alto, Sioux	(800)358-5037	<a href="http://www.nwiarides.org">www.nwiarides.org</a>
Clayton	Rural	Region 1: Northeast Iowa Community Action Corporation – Transit/EARL Public Transit	Allamakee, Clayton, Fayette, Howard, Winneshiek	(866)382-4259	<a href="http://www.neiac.org/transit">www.neiac.org/transit</a>

County	Rural/ Urban	Transit System	Service Area	Routes & Schedule	Website
Clinton	Rural	Region 9: River Bend Transit (RBT)	Cedar, Clinton, Muscatine, Scott, and Illinois-Quad City Area	(800)292-8959 (563)386-1350	<a href="http://www.riverbendtransit.org">www.riverbendtransit.org</a>
	Urban	Municipal Transit Administration (MTA)	City of Clinton	(563)242-3721	<a href="http://www.cityofclintoniowa.us/departments/transit_and_fleet_maintenance/">http://www.cityofclintoniowa.us/departments/transit_and_fleet_maintenance/</a>
Crawford	Rural	Region 12: Western Iowa Transit/WIT	Audubon, Carroll, Crawford, Greene, Guthrie, Sac	(712)792-9914	<a href="http://www.region12cog.org">www.region12cog.org</a>
Dallas	Rural	Region 11: Heart of Iowa Regional Transit Agency (HIRTA)/Home Care Services	Dallas County	(515)993-4531	<a href="http://www.homecaredallas.org">www.homecaredallas.org</a>
Davis	Rural	Region 15: 10-15 Transit	Appanoose, Davis, Jefferson, Keokuk, Lucas, Mahaska, Monroe, Van Buren, Wapello, Wayne	(641)683-2024 (800)227-6390	www.1015transit.com
Decatur	Rural	Region 14: Southern Iowa Trolley/SIT	Adair, Adams, Clarke, Decatur, Ringgold, Taylor, Union	(641)782-6571 (866)782-6571	<a href="http://www.southerniowatrolley.org">www.southerniowatrolley.org</a>
Delaware	Rural	Region 8: Delaware, Dubuque and Jackson County Regional Transit Authority /RTA	Delaware, Dubuque, Jackson	(563)588-4592 (800)839-5005	<a href="http://www.rta8.org/">http://www.rta8.org/</a>
Des Moines	Rural	Region 16: Southeast Iowa Bus (SEIBUS)	Des Moines, Henry, Lee, Louisa	(866)753-5107	<a href="http://www.seirpc.com/seibus/route.html">http://www.seirpc.com/seibus/route.html</a>
	Urban	Burlington Urban Services (BUS)	Cities of Burlington and West Burlington	(319)753-8162	<a href="http://www.burlingtoniowa.org/2265/Burlington-Urban-Service-BUS">http://www.burlingtoniowa.org/2265/Burlington-Urban-Service-BUS</a>
Dickinson	Rural	Region 3: Regional Transit Authority/RIDES	Buena Vista, Clay, Dickinson, Emmet, Lyon, O'Brien, Osceola, Palo Alto, Sioux	(800)358-5037	<a href="http://www.nwiarides.org">www.nwiarides.org</a>
Dubuque	Rural	Region 8: Delaware, Dubuque and Jackson County Regional Transit Authority /RTA	Delaware, Dubuque, Jackson	(563)588-4592 (800)839-5005	<a href="http://www.rta8.org/">http://www.rta8.org/</a>
	Urban	The Jule	City of Dubuque	(563)589-4196	<a href="http://www.cityofdubuque.org/274/Transit">http://www.cityofdubuque.org/274/Transit</a>
Emmet	Rural	Region 3: Regional Transit Authority/RIDES	Buena Vista, Clay, Dickinson, Emmet, Lyon, O'Brien, Osceola, Palo Alto, Sioux	(800)358-5037	<a href="http://www.nwiarides.org">www.nwiarides.org</a>
Fayette	Rural	Region 1: Northeast Iowa Community Action Corporation – Transit/EARL Public Transit	Allamakee, Clayton, Fayette, Howard, Winneshiek	(866)382-4259	<a href="http://www.neicac.org/transit">www.neicac.org/transit</a>
Floyd	Rural	Region 2: North Iowa Area Regional Transit System /Region 2 Transit System	Cerro Gordo, Floyd, Franklin, Hancock, Kossuth, Mitchell, Winnebago, Worth	(641)423-2262	<a href="http://www.niacog.org/niacog_transit.html">http://www.niacog.org/niacog_transit.html</a>
Franklin	Rural	Region 2: North Iowa Area Regional Transit System /Region 2 Transit System	Cerro Gordo, Floyd, Franklin, Hancock, Kossuth, Mitchell, Winnebago, Worth	(641)423-2262	<a href="http://www.niacog.org/niacog_transit.html">http://www.niacog.org/niacog_transit.html</a>
Fremont	Rural	Region 13: Southwest Iowa Transit Agency (SWITA)	Cass, Fremont, Harrison, Mills, Montgomery, Page, Pottawattamie, Shelby	(712)243-4196 (800)842-8065	<a href="http://www.swipco.org/transit-swita/">http://www.swipco.org/transit-swita/</a>
Greene	Rural	Region 12: Western Iowa Transit/WIT	Audubon, Carroll, Crawford, Greene, Guthrie, Sac	(712)792-9914	<a href="http://www.region12cog.org">www.region12cog.org</a>
Grundy	Rural	Region 7: Iowa Northland Regional Transit Commission/RTC	Black Hawk, Bremer, Buchanan, Butler, Chickasaw, Grundy	(319)233-5213	<a href="http://www.inrcog.org/rtc.htm">www.inrcog.org/rtc.htm</a>
Guthrie	Rural	Region 12: Western Iowa Transit/WIT	Audubon, Carroll, Crawford, Greene, Guthrie, Sac	(712)792-9914	<a href="http://www.region12cog.org">www.region12cog.org</a>
Hamilton	Rural	Region 5: Mid-Iowa Development Association (MIDAS)/Region V Transit	Calhoun, Hamilton, Humboldt, Pocahontas, Webster, Wright	(800)287-7433	<a href="http://www.midasog.net/transit/region-v">www.midasog.net/transit/region-v</a>
Hancock	Rural	Region 2: North Iowa Area Regional Transit System /Region 2 Transit System	Cerro Gordo, Floyd, Franklin, Hancock, Kossuth, Mitchell, Winnebago, Worth	(641)423-2262	<a href="http://www.niacog.org/niacog_transit.html">http://www.niacog.org/niacog_transit.html</a>
Hardin	Rural	Region 6: Region 6 Planning Commission/Peoplerides	Hardin, Marshall, Poweshiek, Tama	(641)752-6202 (888)616-4298	<a href="http://www.region6planning.org">www.region6planning.org</a>
Harrison	Rural	Region 13: Southwest Iowa Transit Agency (SWITA)	Cass, Fremont, Harrison, Mills, Montgomery, Page, Pottawattamie, Shelby	(712)243-4196 (800)842-8065	<a href="http://www.swipco.org/transit-swita/">http://www.swipco.org/transit-swita/</a>

County	Rural/ Urban	Transit System	Service Area	Routes & Schedule	Website
Henry	Rural	Region 16: Southeast Iowa Bus (SEIBUS)	Des Moines, Henry, Lee, Louisa	(866)753-5107	<a href="http://www.seirpc.com/seibus/route.html">http://www.seirpc.com/seibus/route.html</a>
Howard	Rural	Region 1: Northeast Iowa Community Action Corporation – Transit/EARL Public Transit	Allamakee, Clayton, Fayette, Howard, Winneshiek	(866)382-4259	<a href="http://www.neicac.org/transit">www.neicac.org/transit</a>
Humboldt	Rural	Region 5: Mid-Iowa Development Association (MIDAS)/Region V Transit	Calhoun, Hamilton, Humboldt, Pocahontas, Webster, Wright	(800)287-7433	<a href="http://www.midascog.net/transit/region-v">www.midascog.net/transit/region-v</a>
Ida	Rural	Region 4: Siouxland Regional Transit System/SRTS	Cherokee, Ida, Monona, Plymouth, Woodbury	(712)279-6919 (800)881-2076	<a href="http://www.simpco.org/SRTS.aspx">http://www.simpco.org/SRTS.aspx</a>
Iowa	Rural	Region 10: East Central Iowa Transit (ECIT)/Iowa County Transportation	Iowa County	(319)642-7615	<a href="http://www.co.iowa.ia.us/offices/icot/index.htm">http://www.co.iowa.ia.us/offices/icot/index.htm</a>
Jackson	Rural	Region 8: Delaware, Dubuque and Jackson County Regional Transit Authority /RTA	Delaware, Dubuque, Jackson	(563)588-4592 (800)839-5005	<a href="http://www.rta8.org/">http://www.rta8.org/</a>
Jasper	Rural	Region 11: Heart of Iowa Regional Transit Agency (HIRTAA)	Jasper, Marion, Story, Warren	(877)686-0029	<a href="http://www.hirtapublictransit.com/">www.hirtapublictransit.com/</a>
Jefferson	Rural	Region 15: 10-15 Transit	Appanoose, Davis, Jefferson, Keokuk, Lucas, Mahaska, Monroe, Van Buren, Wapello, Wayne	(641)683-2024 (800)227-6390	<a href="http://www.1015transit.com">www.1015transit.com</a>
Johnson	Rural	Region 10: East Central Iowa Transit (ECIT)/Johnson County SEATS	Rural Johnson County; Paratransit services for Iowa City and Coralville	(319)339-6125	<a href="http://www.johnson-county.com/dept_seats.aspx">http://www.johnson-county.com/dept_seats.aspx</a>
	Urban	Coralville Transit	Cities of Coralville and North Liberty	(319)248-1790	<a href="http://www.coralville.org/80/Transit-Parking">http://www.coralville.org/80/Transit-Parking</a>
	Urban	Iowa City Transit	Cities of Iowa City and University Heights	(319)356-5151	<a href="http://www.icgov.org/city-government/departments-and-divisions/transit">www.icgov.org/city-government/departments-and-divisions/transit</a>
	Urban	University of Iowa Campus	University of Iowa campus and facilities, UI Hospitals and Clinics, Oakdale Campus	(319)335-8633	<a href="http://transportation.uiowa.edu/campus">transportation.uiowa.edu/campus</a>
Jones	Rural	Region 10: East Central Iowa Transit (ECIT)/Jones County JETS	Jones County	(319)462-2143	<a href="http://www.jonescountyiowa.org/jets">http://www.jonescountyiowa.org/jets</a>
Keokuk	Rural	Region 15: 10-15 Transit	Appanoose, Davis, Jefferson, Keokuk, Lucas, Mahaska, Monroe, Van Buren, Wapello, Wayne	(641)683-2024 (800)227-6390	<a href="http://www.1015transit.com">www.1015transit.com</a>
Kossuth	Rural	Region 2: North Iowa Area Regional Transit System /Region 2 Transit System	Cerro Gordo, Floyd, Franklin, Hancock, Kossuth, Mitchell, Winnebago, Worth	(641)423-2262	<a href="http://www.niacog.org/niacog_transit.html">http://www.niacog.org/niacog_transit.html</a>
Lee	Rural	Region 16: Southeast Iowa Bus (SEIBUS)	Des Moines, Henry, Lee, Louisa	(866)753-5107	<a href="http://www.seirpc.com/seibus/route.html">http://www.seirpc.com/seibus/route.html</a>
Linn	Rural	Region 10: East Central Iowa Transit (ECIT)/Linn County LIFTS	Rural Linn County; Paratransit services for Cedar Rapids, Marion, and Hiawatha	(319)892-5170	<a href="http://www.linncounty.org/142/LIFTS">http://www.linncounty.org/142/LIFTS</a>
	Urban	Cedar Rapids Transit	Cities of Cedar Rapids, Marion, and Hiawatha	(319)286-5573	<a href="http://www.cedar-rapids.org/transit/">http://www.cedar-rapids.org/transit/</a>
Louisa	Rural	Region 16: Southeast Iowa Bus (SEIBUS)	Des Moines, Henry, Lee, Louisa	(866)753-5107	<a href="http://www.seirpc.com/seibus/route.html">http://www.seirpc.com/seibus/route.html</a>
Lucas	Rural	Region 15: 10-15 Transit	Appanoose, Davis, Jefferson, Keokuk, Lucas, Mahaska, Monroe, Van Buren, Wapello, Wayne	(641)683-2024 (800)227-6390	<a href="http://www.1015transit.com">www.1015transit.com</a>
Lyon	Rural	Region 3: Regional Transit Authority/RIDES	Buena Vista, Clay, Dickinson, Emmet, Lyon, O'Brien, Osceola, Palo Alto, Sioux	(800)358-5037	<a href="http://www.nwiarides.org">www.nwiarides.org</a>
Madison	Rural	Region 11: Heart of Iowa Regional Transit Agency (HIRTAA)/Madison Co. Elder Svcs	Madison County	(515)462-1334	<a href="http://www.hirtapublictransit.com/">www.hirtapublictransit.com/</a>
Mahaska	Rural	Region 15: 10-15 Transit	Appanoose, Davis, Jefferson, Keokuk, Lucas, Mahaska, Monroe, Van Buren, Wapello, Wayne	(641)683-2024 (800)227-6390	<a href="http://www.1015transit.com">www.1015transit.com</a>
Marion	Rural	Region 11: Heart of Iowa Regional Transit Agency (HIRTAA)	Jasper, Marion, Story, Warren	(877)686-0029	<a href="http://www.hirtapublictransit.com/">www.hirtapublictransit.com/</a>
Marshall	Rural	Region 6: Region 6 Planning Commission/Peoplesrides	Hardin, Marshall, Poweshiek, Tama	(641)752-6202 (888)616-4298	<a href="http://www.region6planning.org">www.region6planning.org</a>



County	Rural/ Urban	Transit System	Service Area	Routes & Schedule	Website
	Urban	Marshalltown Municipal Transit (MMT)	City of Marshalltown	(641)754-5719	<a href="http://ci.marshalltown.ia.us/static/departments/works/transit.php">http://ci.marshalltown.ia.us/static/departments/works/transit.php</a>
Mills	Rural	Region 13: Southwest Iowa Transit Agency (SWITA)	Cass, Fremont, Harrison, Mills, Montgomery, Page, Pottawattamie, Shelby	(712)243-4196 (800)842-8065	<a href="http://www.swipco.org/transit-swita/">http://www.swipco.org/transit-swita/</a>
Mitchell	Rural	Region 2: North Iowa Area Regional Transit System /Region 2 Transit System	Cerro Gordo, Floyd, Franklin, Hancock, Kossuth, Mitchell, Winnebago, Worth	(641)423-2262	<a href="http://www.niacog.org/niacog_transit.html">http://www.niacog.org/niacog_transit.html</a>
Monona	Rural	Region 4: Siouxland Regional Transit System/SRTS	Cherokee, Ida, Monona, Plymouth, Woodbury	(712)279-6919 (800)881-2076	<a href="http://www.simpco.org/SRTS.aspx">http://www.simpco.org/SRTS.aspx</a>
Monroe	Rural	Region 15: 10-15 Transit	Appanoose, Davis, Jefferson, Keokuk, Lucas, Mahaska, Monroe, Van Buren, Wapello, Wayne	(641)683-2024 (800)227-6390	<a href="http://www.1015transit.com">www.1015transit.com</a>
Montgomery	Rural	Region 13: Southwest Iowa Transit Agency (SWITA)	Cass, Fremont, Harrison, Mills, Montgomery, Page, Pottawattamie, Shelby	(712)243-4196 (800)842-8065	<a href="http://www.swipco.org/transit-swita/">http://www.swipco.org/transit-swita/</a>
Muscatine	Rural	Region 9: River Bend Transit (RBT)	Cedar, Clinton, Muscatine, Scott, and Illinois-Quad City Area	(800)292-8959 (563)386-1350	<a href="http://www.riverbendtransit.org">www.riverbendtransit.org</a>
	Urban	Muscatine City Transit System (MuscaBus)	City of Muscatine	(563)263-8152	<a href="http://www.muscatineiowa.gov/75/Public-Transit">http://www.muscatineiowa.gov/75/Public-Transit</a>
O'Brien	Rural	Region 3: Regional Transit Authority/RIDES	Buena Vista, Clay, Dickinson, Emmet, Lyon, O'Brien, Osceola, Palo Alto, Sioux	(800)358-5037	<a href="http://www.nwiarides.org">www.nwiarides.org</a>
Osceola	Rural	Region 3: Regional Transit Authority/RIDES	Buena Vista, Clay, Dickinson, Emmet, Lyon, O'Brien, Osceola, Palo Alto, Sioux	(800)358-5037	<a href="http://www.nwiarides.org">www.nwiarides.org</a>
Page	Rural	Region 13: Southwest Iowa Transit Agency (SWITA)	Cass, Fremont, Harrison, Mills, Montgomery, Page, Pottawattamie, Shelby	(712)243-4196 (800)842-8065	<a href="http://www.swipco.org/transit-swita/">http://www.swipco.org/transit-swita/</a>
Palo Alto	Rural	Region 3: Regional Transit Authority/RIDES	Buena Vista, Clay, Dickinson, Emmet, Lyon, O'Brien, Osceola, Palo Alto, Sioux	(800)358-5037	<a href="http://www.nwiarides.org">www.nwiarides.org</a>
Plymouth	Rural	Region 4: Siouxland Regional Transit System/SRTS	Cherokee, Ida, Monona, Plymouth, Woodbury	(712)279-6919 (800)881-2076	<a href="http://www.simpco.org/SRTS.aspx">http://www.simpco.org/SRTS.aspx</a>
Pocahontas	Rural	Region 5: Mid-Iowa Development Association (MIDAS)/Region V Transit	Calhoun, Hamilton, Humboldt, Pocahontas, Webster, Wright	(800)287-7433	<a href="http://www.midascog.net/transit/region-v">www.midascog.net/transit/region-v</a>
Polk	Urban	Des Moines Area Regional Transit Authority (DART)	Cities of Des Moines, Altoona, Ankeny, Clive, Urbandale, Johnston, West Des Moines, and Windsor Heights	(515)283-8100	<a href="http://www.ridedart.com/">http://www.ridedart.com/</a>
Pottawattamie	Rural	Region 13: Southwest Iowa Transit Agency (SWITA)	Cass, Fremont, Harrison, Mills, Montgomery, Page, Pottawattamie, Shelby	(712)243-4196 (800)842-8065	<a href="http://www.swipco.org/transit-swita/">http://www.swipco.org/transit-swita/</a>
	Urban	City of Council Bluffs	City of Council Bluffs with connections to Omaha	(712)328-4634	<a href="http://www.councilbluffs-ia.gov/354/Public-Transportation">http://www.councilbluffs-ia.gov/354/Public-Transportation</a>
Poweshiek	Rural	Region 6: Region 6 Planning Commission/Peoplerides	Hardin, Marshall, Poweshiek, Tama	(641)752-6202 (888)616-4298	<a href="http://www.region6planning.org">www.region6planning.org</a>
Ringgold	Rural	Region 14: Southern Iowa Trolley/SIT	Adair, Adams, Clarke, Decatur, Ringgold, Taylor, Union	(641)782-6571 (866)782-6571	<a href="http://www.southerniowatrolley.org">www.southerniowatrolley.org</a>
Sac	Rural	Region 12: Western Iowa Transit/WIT	Audubon, Carroll, Crawford, Greene, Guthrie, Sac	(712)792-9914	<a href="http://www.region12cog.org">www.region12cog.org</a>
Scott	Rural	Region 9: River Bend Transit (RBT)	Cedar, Clinton, Muscatine, Scott, and Illinois-Quad City Area	(800)292-8959 (563)386-1350	<a href="http://www.riverbendtransit.org">www.riverbendtransit.org</a>
	Urban	Bettendorf Transit System	Cities of Bettendorf and Riverdale, IA and downtown Moline, IL.	(563)344-4085	<a href="http://www.bettendorf.org/departments/index.php?structureid=17">http://www.bettendorf.org/departments/index.php?structureid=17</a>
	Urban	Davenport Public Transit (Citibus)	Cities of Davenport, IA and downtown Rock Isl., IL	(563)888-2151	<a href="http://www.cityofdavenportiowa.com/departments/division.php?structureid=420">http://www.cityofdavenportiowa.com/departments/division.php?structureid=420</a>



County	Rural/ Urban	Transit System	Service Area	Routes & Schedule	Website
Shelby	Rural	Region 13: Southwest Iowa Transit Agency (SWITA)	Cass, Fremont, Harrison, Mills, Montgomery, Page, Pottawattamie, Shelby	(712)243-4196 (800)842-8065	<a href="http://www.swipco.org/transit-swita/">http://www.swipco.org/transit-swita/</a>
Sioux	Rural	Region 3: Regional Transit Authority/RIDES	Buena Vista, Clay, Dickinson, Emmet, Lyon, O'Brien, Osceola, Palo Alto, Sioux	(800)358-5037	<a href="http://www.nwiarides.org">www.nwiarides.org</a>
Story	Rural	Region 11: Heart of Iowa Regional Transit Agency (HIRTA)	Jasper, Marion, Story, Warren	(877)686-0029	<a href="http://www.hirtapublictransit.com/">www.hirtapublictransit.com/</a>
	Urban	Ames Transit Agency/CyRide	City of Ames	(515)292-1100	<a href="http://www.cyride.com">www.cyride.com</a>
Tama	Rural	Region 6: Region 6 Planning Commission/Peoplerides	Hardin, Marshall, Poweshiek, Tama	(641)752-6202 (888)616-4298	<a href="http://www.region6planning.org">www.region6planning.org</a>
Taylor	Rural	Region 14: Southern Iowa Trolley/SIT	Adair, Adams, Clarke, Decatur, Ringgold, Taylor, Union	(641)782-6571 (866)782-6571	<a href="http://www.southerniowatrolley.org">www.southerniowatrolley.org</a>
Union	Rural	Region 14: Southern Iowa Trolley/SIT	Adair, Adams, Clarke, Decatur, Ringgold, Taylor, Union	(641)782-6571 (866)782-6571	<a href="http://www.southerniowatrolley.org">www.southerniowatrolley.org</a>
Van Buren	Rural	Region 15: 10-15 Transit	Appanoose, Davis, Jefferson, Keokuk, Lucas, Mahaska, Monroe, Van Buren, Wapello, Wayne	(641)683-2024 (800)227-6390	<a href="http://www.1015transit.com">www.1015transit.com</a>
Wapello	Rural	Region 15: 10-15 Transit	Appanoose, Davis, Jefferson, Keokuk, Lucas, Mahaska, Monroe, Van Buren, Wapello, Wayne	(641)683-2024 (800)227-6390	<a href="http://www.1015transit.com">www.1015transit.com</a>
	Urban	Ottumwa Transit	City of Ottumwa	(641)683-0695	<a href="http://www.cityofottumwa.com/departments/transit/transit-services-and-schedules/">http://www.cityofottumwa.com/departments/transit/transit-services-and-schedules/</a>
Warren	Rural	Region 11: Heart of Iowa Regional Transit Agency (HIRTA)	Jasper, Marion, Story, Warren	(877)686-0029	<a href="http://www.hirtapublictransit.com/">www.hirtapublictransit.com/</a>
Washington	Rural	Region 10: East Central Iowa Transit (ECIT)/Washington County Mini Bus	Washington County	(319)653-2853	<a href="http://washingtoncountyminibus.squarespace.com/">http://washingtoncountyminibus.squarespace.com/</a>
Wayne	Rural	Region 15: 10-15 Transit	Appanoose, Davis, Jefferson, Keokuk, Lucas, Mahaska, Monroe, Van Buren, Wapello, Wayne	(641)683-2024 (800)227-6390	<a href="http://www.1015transit.com">www.1015transit.com</a>
Webster	Rural	Region 5: Mid-Iowa Development Association (MIDAS)/Region V Transit	Calhoun, Hamilton, Humboldt, Pocahontas, Webster, Wright	(800)287-7433	<a href="http://www.midascog.net/transit/region-v">www.midascog.net/transit/region-v</a>
Winnebago	Rural	Region 2: North Iowa Area Regional Transit System /Region 2 Transit System	Cerro Gordo, Floyd, Franklin, Hancock, Kossuth, Mitchell, Winnebago, Worth	(641)423-2262	<a href="http://www.niacog.org/niacog_transit.html">http://www.niacog.org/niacog_transit.html</a>
Winneshiek	Rural	Region 1: Northeast Iowa Community Action Corporation – Transit/EARL Public Transit	Allamakee, Clayton, Fayette, Howard, Winneshiek	(866)382-4259	<a href="http://www.neicac.org/transit">www.neicac.org/transit</a>
Woodbury	Rural	Region 4: Siouxland Regional Transit System/SRTS	Cherokee, Ida, Monona, Plymouth, Woodbury	(712)279-6919 (800)881-2076	<a href="http://www.simpco.org/SRTS.aspx">http://www.simpco.org/SRTS.aspx</a>
	Urban	Sioux City Transit	Cities of Sioux City, IA; South Sioux City, NE; and North Sioux City, SD	(712)279-6404	<a href="http://www.sioux-city.org/transit">www.sioux-city.org/transit</a>
Worth	Rural	Region 2: North Iowa Area Regional Transit System /Region 2 Transit System	Cerro Gordo, Floyd, Franklin, Hancock, Kossuth, Mitchell, Winnebago, Worth	(641)423-2262	<a href="http://www.niacog.org/niacog_transit.html">http://www.niacog.org/niacog_transit.html</a>
Wright	Rural	Region 5: Mid-Iowa Development Association (MIDAS)/Region V Transit	Calhoun, Hamilton, Humboldt, Pocahontas, Webster, Wright	(800)287-7433	<a href="http://www.midascog.net/transit/region-v">www.midascog.net/transit/region-v</a>

## Notes

**Notes:**

**Contacts to Remember:**

# Iowa Department on Aging

The Iowa Department on Aging (IDA) strives to improve the quality of life and care of older Iowans through advocacy, planning, policy development and the administration and support of statewide programs and services that promote health, safety and long-term independence. IDA's "aging network" is designed to serve all Iowans who are 60 and older, with particular emphasis on populations demonstrating the greatest social or economic need.

## Area Agencies on Aging

IDA has designated six Area Agencies on Aging (AAAs) that provide information and referrals to older adults, adults with disabilities, and veterans and their caregivers; and coordinate a wide range of long-term living and community support services, such as case management, congregate and home-delivered meals, employment services, family caregiver services, options counseling, respite care and transportation services.

## Employment Services

- **The Senior Community Service Employment Program (SCSEP)** assists low-income, unemployed individuals over the age of 55 who have limited employment prospects due to a lack of experience, outdated skills or long-term unemployment. IDA contracts with the AARP Foundation to place participants at government or non-profit organizations, where they receive paid training for community service work. The objective is to equip individuals with the job skills they need to obtain and maintain unsubsidized employment.
- **The Older Worker Employment Program (OWEP)** is a collaborative effort of IDA, the AAAs, and Iowa Vocational Rehabilitation Services. The program uses federal funds to house older worker employment specialists at each of the state's six Area Agencies on Aging, where they provide employment services to Iowans aged 55 or older with disabilities. Services include assisting job candidates with completing job applications, writing resumes, practicing for interviews and networking with prospective employers.

## Health and Mental Health Services

- **Supportive Services:** With the help of access services (e.g., transportation, case management, information and assistance), in-home services (e.g., personal care, chore and homemaker assistance) and community services (e.g., mental health services, adult day care), individuals can prevent early institutionalization and instead continue living at home or in their community of choice. Area Agencies on Aging work at the local level to coordinate services and to provide information, referral and assistance, options counseling, case management, and the development of a person-centered plan of care.
- **Mental Health:** IDA collaborates with a variety of agencies and organizations to expand public knowledge and understanding of mental health and the aging process; to design, test and promote the use of innovative ideas and best practices in mental health programs and services for older Iowans; and to help provide mental health training to personnel within the field of aging. In addition, IDA works to address the unique needs of older Iowans with Alzheimer's disease or other dementias, as those illnesses are most prevalent among individuals over age 65.
- **Veteran-Directed Home and Community Based Services (VD-HCBS):** This program is a partnership between IDA and the Veterans Health Administration to help veterans of any age who are enrolled in the Iowa City VA Medical Center and are potential candidates for nursing facility placement to receive care at home, in a caregiver's home, or in an independent living community. For more information, contact the Iowa City VA Medical Center at (319) 338-0581 or (800) 637-0128.
- **Nutrition Program:** Through the AAAs, this program provides congregate and home-delivered meals to individuals aged 60 or older, as well as nutrition education and counseling. Each AAA maintains a list of meal sites and providers within its Planning Service Area and can assist with enrolling an individual in the program.
- **Falls Prevention:** IDA works in collaboration with the Iowa Department of Public Health and the Iowa Falls Prevention Coalition to educate aging network professionals, at-risk individuals, family members, caregivers and the general public about the prevalence of falls in Iowa, their impact on quality of life and methods to prevent falls from occurring. Information on evidence-based falls prevention programs available near you is available from LifeLong Links.

## Legal Services

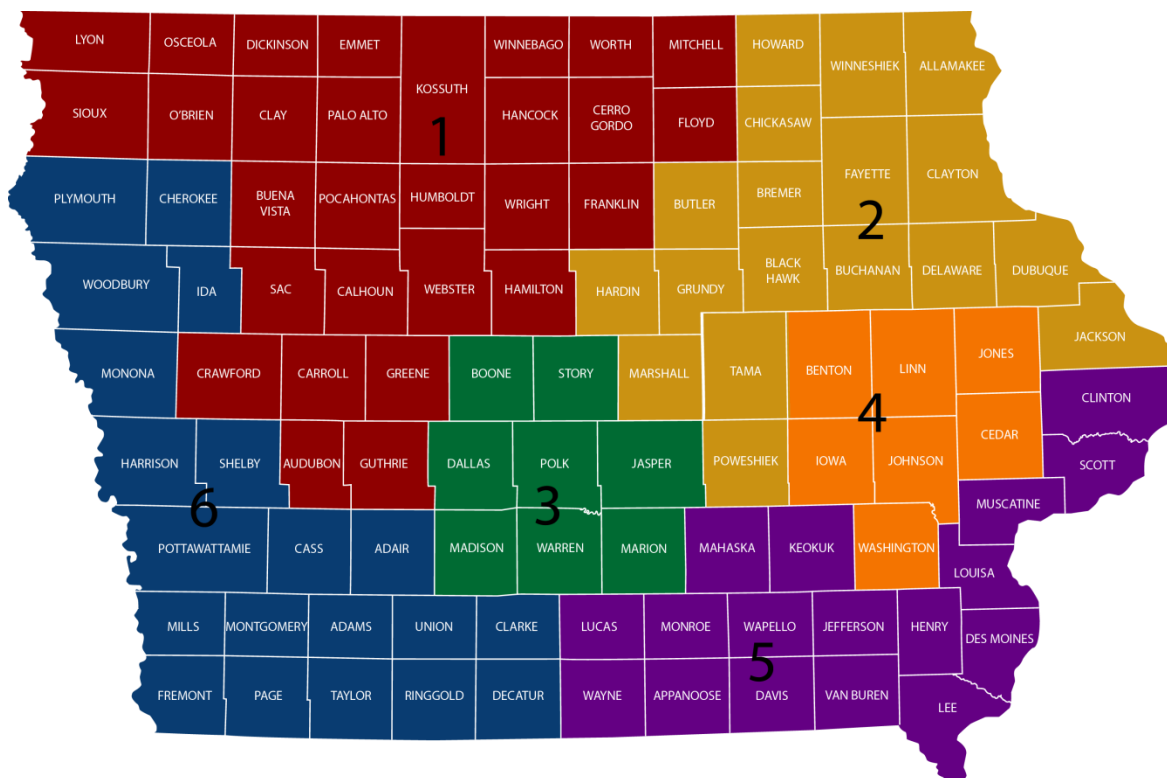
- **Legal Assistance:** This program serves individuals aged 60 and older by providing legal advice and representation; information and education; and referrals in civil legal matters throughout the state. The program's role is to identify legal problems and legal service needs of older Iowans and adults with disabilities, with priority given to those who are most vulnerable due to social and/or economic circumstances. Common legal problems concern housing, consumer fraud, collection, elder abuse/exploitation, Social Security/SSI, Medicare, Medicaid, discrimination, guardianships and conservatorships, advance directives and wills/estates. Legal Hotline for Older Iowans: (515) 282-8161 or (800) 992-8161
- **Office of Substitute Decision Maker (OSDM):** The OSDM strives to enhance the quality of life for Iowans who are not capable of making their own decisions about legal, financial or health care matters. To be eligible, an individual must be an Iowa resident who is at least 18 years old and have no appropriate or responsible person available to serve as a substitute decision maker; or be without adequate resources to compensate a substitute decision maker. The OSDM will only be appointed by the court as the substitute decision maker of last resort. For more information, contact the Iowa Department on Aging at (515)725-3333 or (800)532-3213.

## Resources

- **LifeLong Links™:** To help older Iowans, adults with disabilities, veterans and caregivers learn more about long-term living services and supports available throughout the state, IDA developed LifeLong Links to serve as Iowa's Aging and Disability Resource Center. The goals of the program are to:
  - Raise public awareness about the full range of long-term living options available in Iowa
  - Provide objective information, advice, counseling and assistance
  - Equip Iowans with the tools and resources they need to make informed decisions about aging in place
  - Connect Iowans to public and private service providers and programs at the local level

**Contact** LifeLong Links to be connected with your local AAA, for information on any of the programs listed in this guide, or for information and referral: [www.LifeLongLinks.org](http://www.LifeLongLinks.org) | (866) 468-7887

## Area Agencies on Aging (AAA) Map and Contact



### #1 Elderbridge Agency on Aging

[www.elderbridge.org](http://www.elderbridge.org)

#### Location(s):

- 22 N. Georgia, Ste 216, Mason City, IA 50401  
(641)424-0678 or (800)243-0678
- 308 Central Ave., Fort Dodge, IA 50501  
(515)955-5244 or (800)243-0678
- 603 N. West St., Carroll, IA 51401  
(712)792-3512 or (800)243-0678
- 714 10th Ave. East, Spencer, IA 51301  
(712)262-1775 or (800)243-0678

### #2 Northeast Iowa Area Agency on Aging

[www.nei3a.org](http://www.nei3a.org)

#### Location(s):

- 2101 Kimball Ave., Ste. 320, Waterloo, IA 50702  
(319)874-6840 or (800)779-8707
- 808 River St., Decorah, IA 52101  
(563)382-2941 or (800)779-8707
- 2728 Asbury Road, Dubuque, IA 52001  
(563)588-3970 or (800)779-8707

### #3 Aging Resources of Central Iowa

[www.agingresources.com](http://www.agingresources.com)

#### Location(s):

- 5835 Grand Ave., Ste. 106 Des Moines, IA 50312  
(515)255-1310 or (800)747-5352

### #4 Heritage Area Agency on Aging

[www.heritageaaa.org](http://www.heritageaaa.org)

#### Location(s):

- 6301 Kirkwood Blvd. SW, Cedar Rapids, IA 52406  
(319)398-5559 or (800)332-5934

### #5: Milestones Area Agency on Aging

[www.milestonesaaa.org](http://www.milestonesaaa.org)

#### Location(s):

- 509 Jefferson St., Burlington, IA 52601  
(319)752-5433 or (800)292-1268
- 935 E. 53rd St., Davenport, IA 52807  
(563)324-9085 or (800)892-9085
- 17 N. Cooper St., Ste. 2, Ottumwa, IA 52501  
(641)682-2270 or (800)642-6522

### #6: Connections Area Agency on Aging

[www.connectionsaaa.org](http://www.connectionsaaa.org)

#### Location(s):

- 300 W. Broadway, Ste. 240 Council Bluffs, IA 51503  
(712)328-2540 or (800)432-9209
- 215 E. Montgomery St., Creston, IA 50801  
(641)782-4040 or (800)432-9209
- 2301 Pierce St., Sioux City, IA 51104  
(712)279-6900 or (800)432-9209

## Notes

**Notes:**

**Contacts to Remember:**

## **Appendix**



TERRY E. BRANSTAD, GOVERNOR  
KIM REYNOLDS, LT. GOVERNOR

DEPARTMENT OF CORRECTIONS  
JERRY W. BARTRUFF, DIRECTOR

### **Home Placement Questionnaire (HPQ)**

If you receive a Home Placement Questionnaire (HPQ) from an Iowa Department of Corrections prison or work release facility, it means an offender has requested to live at your residence upon his/her release to community-based supervision. It would be the hope that the offender would have notified you of this process and gotten permission from you to live at your residence. If this is not the case and you received the HPQ, you can write on the bottom you do not want the offender living with you and send it back to the address provided. If you do not send the HPQ back, we will assume you do not want the offender to reside with you upon his/her release.

The purpose of the HPQ is to help make accurate and positive recommendations to the Iowa Board of Parole prior to the offender's review by the Board. If the proposed placement is not approved, this process helps facilitate finding an alternative site for the offender to be released in a more timely and efficient manner. The information you fill out on the HPQ will be verified by staff. If false information is provided on the form, this will be cause to deny the proposed placement. Every offender has unique circumstances. If the HPQ is filled out thoroughly and accurately, it does not guarantee the offender will be allowed to reside at the proposed residence. If the residence is denied, the counselor may or may not be allowed to discuss the reasons why. It is dependent on the situation.

Below are two examples of the HPQ to help answer some questions you may have. One is specific to sex offenders. For further questions you may contact the offender's case manager.

We appreciate the support family and friends provide to offenders. The desire of the Iowa Department of Corrections is successful reentry for all offenders.

The mission of the Iowa Department of Corrections is:  
**To advance successful offender reentry to protect the public, staff and offenders from victimization.**

(Office) 515-725-5701 - 510 East 12th Street, Des Moines, Iowa 50319 - (FAX) 515-725-5799

[www.doc.state.ia.us](http://www.doc.state.ia.us)

# PAROLEE HOME PLACEMENT QUESTIONNAIRE

**EXAMPLE & EXPLANATIONS of the Home Placement Questionnaire: Please fill it out completely and honestly. A rejection of the placement may occur if staff is unable to confirm the information listed below or if there are dishonest answers.**

Re: John Doe (example)

ICON#: #11111111 (example)

Counselor: SMITH (example)

The above client has identified you and your residence as a possible parole residence. As our clients begin the hard work of transitioning from incarceration to community living, we believe it is important that the people they live with be as supportive to responsible living as possible. Parolees are prohibited from living in a residence where there are alcoholic beverages, illegal drugs, and/or firearms. Parolees are also prohibited from living with people who have criminal records. This restriction is a standard parole agreement term. It is called "30: Restrictions on Association" on the parole agreement. However, this does not automatically exclude you or your residence from being a possible parole residence if you or a member of your household has a criminal record. Any deviation from this condition will be at the discretion of the supervising judicial district. If you are renting your residence, it is also important that your landlord approve this arrangement. To assist our clients in making a smooth transition, we ask you to please complete this questionnaire and return it directly to the above named Counselor at: IMCC, 2700 Coral Ridge Ave, Coralville, IA 52241

Your Name (Last, First, Middle):

Relationship to client (mother, father, friend, etc):

Date of Birth:

SSN:

Race:

Drivers License Number: \_\_\_\_\_

State of Issue:

Address (house number and street):

City:

County:

State and ZIP Code:

Phone Number:

Email Address:

Own: ☐ (Explanation) If you own your home please check this box. Staff will verify this information by using the local assessor's page. If you rent please check rent. Your landlord or property manager will need to sign the back of this form indicating offender is able to reside at your residence. We will not approve offenders to reside in a rental without confirmation from the landlord or property management. Please also answer yes or no if you are receiving housing assistance.

Rent: ☐ (Explanation) convicted felons are generally prohibited from residing in Section 8 subsidized housing.

Are any residents receiving rent assistance (i.e., HUD) that restricts who may reside at such residence?

If rented/leased property, print name and phone number of owner or manager (property manager must sign acknowledgement) (Explanation) The landlord or property manager will sign the back page. Please write their name and phone # here. A call may be placed to them to verify the offender is approved to reside at this location

Have you ever been arrested? (Explanation) Answer truthfully. A background check may be conducted on all adults living in the home.

Have you ever been convicted of a Felony?

Have you ever been convicted of a Misdemeanor?

If you have answered **yes** to any of the above questions please list below any and all arrests and convictions. Please include the state and county of the incident. Please use additional paper as needed and attach it to the questionnaire. Please do not list civil traffic fines or judgments. (Explanation) A criminal record is not an automatic rejection of this placement. Each case is looked at on an individual basis.

- 2.
- 3.
- 4.
- 5.
- 6.

Please list the name and date of birth of all adults that reside or will reside in the residence.

Name:	DOB:	SSN:	Race:
Ever arrested?	Ever convicted of a Felony?		
Ever convicted of a Misdemeanor?			

Name:	DOB:	SSN:	Race:
Ever arrested?	Ever convicted of a Felony?		
Ever convicted of a Misdemeanor?			

Name:	DOB:	SSN:	Race:
Ever arrested?	Ever convicted of a Felony?		
Ever convicted of a Misdemeanor?			

Name:	DOB:	SSN:	Race:
Ever arrested?	Ever convicted of a Felony?		
Ever convicted of a Misdemeanor?			

Please list children under the age of eighteen (18) that reside or will reside in the residence:

Name:	Age:	Name:	Age:
Name:	Age:	Name:	Age:
Name:	Age:	Name:	Age:
Name:	Age:	Name:	Age:

Has this offender been a resident at this address before?

If yes, most recent dates?

Were they on probation/parole at the time?

Has the offender ever been charged or convicted of any crime in which you or anyone in the residence were the victim of that crime?

Do you understand that uniformed law enforcement officers and/or probation/parole officers will be conducting random home visits which will require full access to your home?

Are you aware that the offender will be expected to reside at the approved residence for a minimum of six (6) months or until alternative housing is approved by the probation/parole officer?

Are dogs kept at the residence?(For the visiting Parole Officer's information)

Who is the actual head of household?

Parolees are prohibited from being in a residence where alcoholic beverages, illegal drugs, and/or firearms are present. Would you (and all other adults in the household) be willing to abide by this condition? [\(Explanation\)An offender would be in violation of their parole if alcohol, illegal drugs, and/or firearms are found in the home while they are a resident.](#)

Head of household Signature:	Date:
Spouse/Co-Habitant Signature:	Date:
Landlord Signature:	Date:

# PAROLEE HOME PLACEMENT QUESTIONNAIRE (Sex Offender)

**EXAMPLE & EXPLANATIONS of the Home Placement Questionnaire: Please fill it out completely and honestly. A rejection of the placement may occur if staff is unable to confirm the information listed below or if there are dishonest answers.**

Re: John Doe (example)

ICON#: #11111111 (example)

Counselor: SMITH (example)

The above client has identified you and your residence as a possible parole residence. As our clients begin the hard work of transitioning from incarceration to community living, we believe it is important that the people they live with be as supportive to responsible living as possible. Parolees are prohibited from living in a residence where there are alcoholic beverages, illegal drugs, and/or firearms. Parolees are also prohibited from living with people who have criminal records. This restriction is a standard parole agreement term. It is called "30: Restrictions on Association" on the parole agreement. However, this does not automatically exclude you or your residence from being a possible parole residence if you or a member of your household has a criminal record. Any deviation from this condition will be at the discretion of the supervising judicial district. If you are renting your residence, it is also important that your landlord approve this arrangement. To assist our clients in making a smooth transition, we ask you to please complete this questionnaire and return it directly to the above named Counselor at: IMCC, 2700 Coral Ridge Ave, Coralville, IA 52241 (example)

Your Name (Last, First, Middle):

Relationship to client (mother, father, friend, etc):

Date of Birth:

SSN:

Race:

Drivers License Number: \_\_\_\_\_

State of Issue:

Address (house number and street):

City:

County:

State and ZIP Code:

Phone Number:

Email Address:

Own: ☐ (Explanation) If you own your home please check this box. Staff will verify this information by using the local assessor's page. If you rent please check rent. Your landlord or property manager will need to sign the back of this form indicating offender is able to reside at your residence. We will not approve offenders to reside in a rental without confirmation from the landlord or property management. Please also answer yes or no if you are receiving housing assistance.

Rent: ☐ (Explanation) convicted felons are generally prohibited from residing in Section 8 subsidized housing.

Are any residents receiving rent assistance (i.e., HUD) that restricts who may reside at such residence?

If rented/leased property, print name and phone number of owner or manager (property manager must sign acknowledgement) (Explanation) The landlord or property manager will sign the back page. Please write their name and phone # here. A call may be placed to them to verify the offender is approved to reside at this location

Have you ever been arrested? (Explanation) Answer truthfully. A background check may be conducted on all adults living in the home.

Have you ever been convicted of a Felony?

Have you ever been convicted of a Misdemeanor?

If you have answered **yes** to any of the above questions please list below any and all arrests and convictions. Please include the state and county of the incident. Please use additional paper as needed and attach it to the questionnaire. Please do not list civil traffic fines or judgments. (Explanation) A criminal record is not an automatic rejection of this placement. Each case is looked at on an individual basis.

- 1.
- 2.
- 3.
- 4.

Please list the name and date of birth of all adults that reside or will reside in the residence.

Name:	DOB:	SSN:	Race:
Ever arrested?	Ever convicted of a Felony?		
Ever convicted of a Misdemeanor?			

Name:	DOB:	SSN:	Race:
Ever arrested?	Ever convicted of a Felony?		
Ever convicted of a Misdemeanor?			

Name:	DOB:	SSN:	Race:
Ever arrested?	Ever convicted of a Felony?		
Ever convicted of a Misdemeanor?			

Name:	DOB:	SSN:	Race:
Ever arrested?	Ever convicted of a Felony?		
Ever convicted of a Misdemeanor?			

Please list children under the age of eighteen (18) that reside or will reside in the residence.

Name:	Age:	Name:	Age:
Name:	Age:	Name:	Age:
Name:	Age:	Name:	Age:
Name:	Age:	Name:	Age:

Has this offender been a resident at this address before?

If yes, most recent dates?

Were they on probation/parole at the time?

Has the offender ever been charged or convicted of any crime in which you or anyone in the residence were the victim of that crime?

Do you understand that uniformed law enforcement officers and/or probation/parole officers will be conducting random home visits which will require full access to your home?

Are you aware that the offender will be expected to reside at the approved residence for a minimum of six (6) months or until alternative housing is approved by the probation/parole officer?

Are dogs kept at the residence?(For the visiting Parole Officer's information)

Are there any schools or childcare facilities within 2000 feet of residence? (This information is relevant only with certain offenses)

Do you understand that if this offender is approved to reside at this residence that minor children (anyone under the age of eighteen (18) would not be allowed to reside, visit, occupy, or attend activities at this home unless approved by the probation/parole officer?

For a registered sex offender, do you understand that your home address will be listed on the Iowa Sex Offender Registry which is a public web site?

All residents of this dwelling must be informed of the specifics of the sex offense. Please indicate the facts about what the offender did that resulted in arrest and conviction.

Crime name? (example) Sex Abuse 3<sup>rd</sup>

What, specifically, did the offender do? (Explanation) It's important for the offender to open and honest about their offense. If they live in the home and the other residents are misinformed it is a safety concern. Though the offense/s may be difficult to discuss it's important for case managers and parole officers to confirm you are clear on the nature of the offender's crime. This means that you are aware of the actions and behavior of the offender, not just the name of the

offender's charge or offense.

Is there a computer(s) in the home? [\(Explanation\)Offenders who have a sex offense are not allowed to use the computer unless they have the permission of their PO & treatment team due to social media & pornography.](#)

Do you understand that this offender would be prohibited from having any access to the computer(s) and that your computer(s) is subject to search by the probation/parole department or a designated third party at any time?

Who is the actual head of household?

Parolees are prohibited from being in a residence where alcoholic beverages, illegal drugs, and/or firearms are present. Would you (and all other adults in the household) be willing to abide by this condition? [\(Explanation\)An offender would be in violation of their parole if alcohol, illegal drugs, and/or firearms are found in the home while they are a resident.](#)

Head of household Signature:  
Spouse/Co-Habitant Signature:  
Landlord Signature:

Date:  
Date:  
Date:

